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09/10/2006 14:41

Subject: NR/671/GF - UK LINK UPDATE FROM XOSERVE – MONDAY 9 OCTOBER

Dear Colleague,

We have seen an improvement in the performance of the Sites and Meters part of the UK Link system. This has resulted in us being able to bring almost the entire file processing up-to-date.

Transfer of Ownership Files

This process is now up-to-date.

Internet Access to Data (IAD)

IAD is now up-to-date.

Supply Point Administration services

UMR files

Processing of the UMR files is now up-to-date. However, last week's delays in the UMR process are still impacting on Must Reads.

- Must Reads

These are dependent on the loading of UMR files with potential readings which would negate the necessity for a Must Read. Must Reads (Notifications) were due to be sent to National Grid Metering for processing on Monday 2 October but will now not be submitted until Wednesday 11 October to allow for the interface systems to be updated from UK Link. Pre-notes are reliant on these interface systems, and will be issued tomorrow, Tuesday 10 October.

- Opening Read estimates

These are now being issued to the normal schedule.

MBR Files

The bulk of the data in the MBR files is now up-to-date, and after this evenings processing run all MBR files will be up-to-date by tomorrow morning, Tuesday 10 October.

RGMA

All asset files are back to being processed normally.

Portfolio and PSR reports

As outlined in my note of last Thursday, we expect these reports will be completed today, Monday 9 October.

Again I wish to apologise for any inconvenience caused and thank you for bearing with us. We are still closely monitoring the performance of the system and investigating what caused the deterioration in performance. I am planning to send you out a further update on Wednesday 11 October. In the meantime, if you have any questions, please call your usual operational contact within xoserve.

Please cascade this message as appropriate to ensure that all who need to know are aware.

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