".Box.UKLINK.Manual" < Uklink@corporg.net> 11/10/2006 14:23

Subject: NR/672/GF - UK LINK UPDATE FROM XOSERVE — WEDNESDAY 11 OCTOBER

Dear Colleague,

I am pleased to say that we are now up-to-date in all our file processing. The Must Reads have been processed and the MBR files are now up-to-date.

I would personally like to take this opportunity to thank you for support over the past week and a half.

We are keen to learn from this experience and I would like to hear from you if you have any comments about how we have been communicating to you and keeping you informed of development, or indeed, if you have any thoughts on how we could have minimised even further the impacts on your organisation. You can send your comments to me via e-mail. My address is graham.frankland@xoserve.com

Please cascade this message as appropriate to ensure that all who need to know are aware

Best regards,

Graham Frankland

Graham Frankland

Customer Manager

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