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02/11/2006 16:30

**Subject: NR/681/SD - Outage Required - ConQuest Shipper Website - 03/11/06  
17:00-18:00**

Dear All,

Please note that an outage is planned to take place tomorrow (Friday 3rd November) between 5pm & 6pm to enable essential maintenance work to be carried out, which will rectify the recent server issues affecting access to the Shipper ConQuest website.

We would ask that you ensure that all relevant personnel within your organisation are made aware of this.

Please accept our apologies for any inconvenience that may be caused by this outage.

If you have any questions then please contact your xoserve Customer Team representative in the first instance.

Kind regards

Steve Deery

Service Delivery

xoserve Ltd

Gas Shippers can access data using xoserve's internet site: <https://iad.xoserve.info> - for more information about this service call 0845 601 3048.