".Box.UKLINK.Manual" < Uklink@corporg.net > 07/11/2006 10:04

Subject: NR/687/ - Re:ConQuest Unavailable notice (reference number omitted)

Dear colleague,

There email reference for the attached email notification was omitted

The reference is NR/686/SD.

Apologies for any inconvenience caused

Many Thanks

Norman Reid

IS Administrator

norman.reid@xoserve.com

Internal - 7224 35815 External - 0121 713 5815

"From: .Box.UKLINK.Manual

Sent: Monday, November 06, 2006 3:23 PM

Subject: FW: ConQuest Unavailable

Dear all,

The ConQuest website is currently unavailable. This is being investigated currently as a matter of urgency.

Please accept our apologies for any inconvenience that may be caused.

If you have any questions then please contact your xoserve Customer Team representative in the first instance.

Kind regards

Service Delivery xoserve Ltd

Gas Shippers can access data using xoserve's internet site: https://iad.xoserve.info - for more information about this service call 0845 601 3048."