

Industry Governance

Update: DSC 8th and 14th June, 2017.

Industry Governance - Status



Phase 1 Industry Review - c150 comments – 6 Key feedback themes that required further industry engagement.



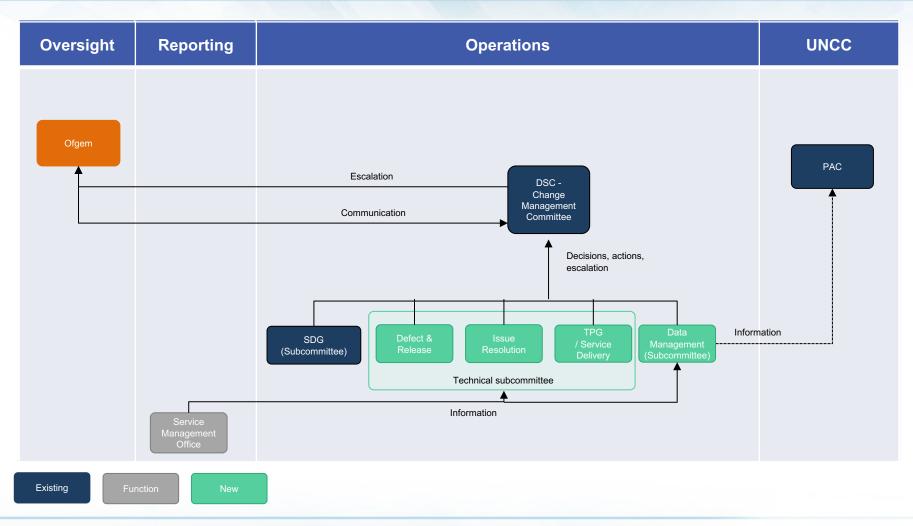
Phase 2 Industry
Review – "Big 6"
submission via their
DSC Rep & meeting
with Npower on 30/5.
Suggested proposals
consistent with
Xoserve's developing
views – i.e. consolidate
meetings as soon as
possible & reduce
layers of governance
where possible.

Outcome – after consideration of the industry feedback, Xoserve is developing the following for discussion:

Amended enduring Governance
Model that seeks to utilise the
DSC Change Management
governance arrangements and a
possible approach to transition to
this new model. Where the GSP
Governance exit criteria is not met
by the end June a contingency
arrangement could be used.



Enduring Governance Model (DRAFT)

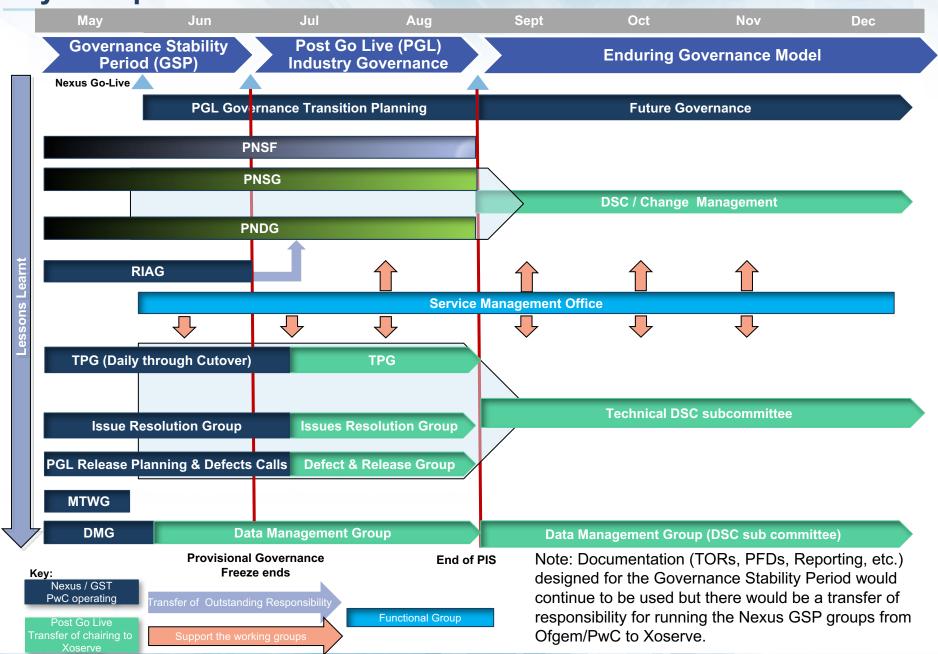


Note: the detailed design and definition of the enduring model will be progressed during June and further feedback will be obtained internally and externally. It is envisaged that approval will be sought from DSC (July/August).

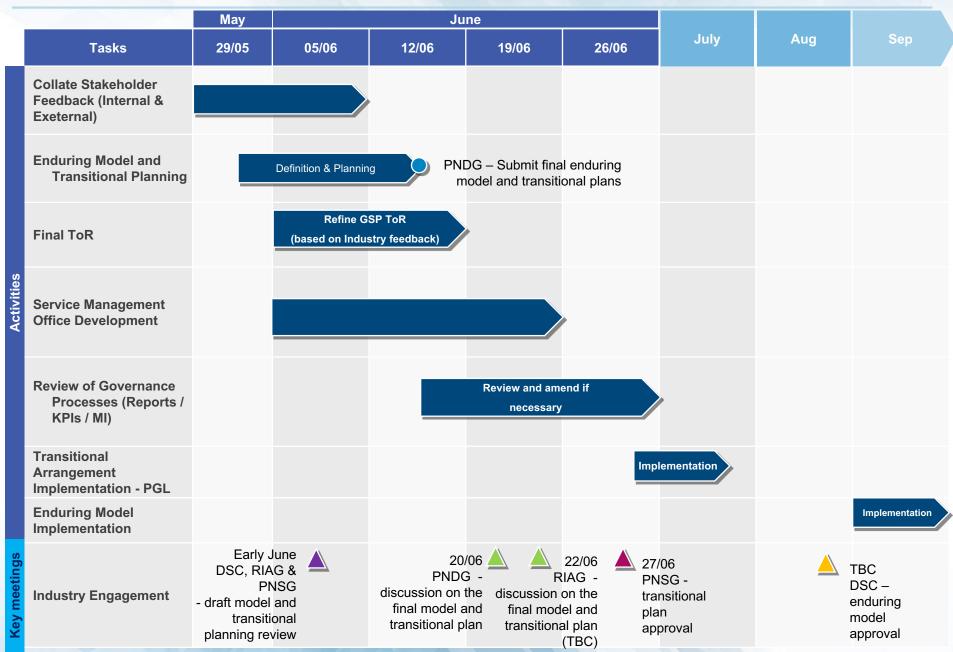


Transition Plan to Proposed Post Go Live Governance (DRAFT)

- System performance is stabile and reliable



Next Steps



Appendix – 6 feedback themes with Xoserve responses



Response to key feedback themes (1)

Key Theme	Response
Possible scope overlapping between: a) Data Management Group and Performance Assurance Committee (PAC);	 Data Management Group's aim is to prioritise and progress cleansing activities to address known data discrepancies brought about by implementation of a settlement system change. PAC aims to provide assurance that the settlement regime is effective. Key activities include appointment of the PAFA (Administrator) and the identification of risks that may impact on performance. We believe that these activities are complementary.
b) between Service Operation and the DSC Groups.	 We acknowledge that the DSC Change Management Committee was established to represent Customers in the management of change to the DSC. The Committee has some responsibility with regards to deciding whether implementation is complete, as they are required to approve Change Completion Reports.



Response to key feedback themes (1)

Key Theme	Response	
Clarification required on how the groups will interact - mainly with DSC.	 We suggest that the Service Operation group is not required and that the other groups become DSC Change Management sub committees. "A DSC Committee may establish a sub-committee for such purposes (within the scope of its functions, powers and duties) and comprising such members and on such terms as it decides; and references to a DSC Committee include any such sub-committee." This approach is consistent with the recent Change Management decision to establish a Technical Sub-Committee to support the development of changes identified through Nexus development. The current Solution Development Group is to undertake the role. 	
Responsibility for identifying; appointing and funding an independent chair; and which groups an I.C. could/should be adopted. a) Consideration to a "rolling" chair chosen from among meeting attendees.	 We believe this is no longer an issue given our proposal for the groups to report directly into the DSC Change Management Committee. We feel that it is still appropriate for the sub committees to be Chaired by Xoserve and for them to provide information/recommendations to DSC Change Management Committee. However, we intend to propose that the DCS Change Management Committee could decide to choose a different chair if necessary. 	

Response to key feedback themes (3)

response to key	recapacit tricines (o)
Key Theme	Response
Attendance: a) Constituency representation vs. direct attendance. b) Level of attendance to achieve a quorate meeting requires clarification.	 It is proposed that the sub committees are "open membership" but attendance by subject matter experts and/or contingency representation will be encouraged (depending on the issues on the agenda).
Xoserve's mandate to solicit industry-wide information to shape an industry view.	 Currently Market Participants provide self assessed statuses (via the portal), in order for an industry wide view to be collated. Xoserve believe PWC intend to use the portal to gather further information post go live.
Exit Criteria for the Post Go Live groups before Future Governance model is adopted – linked to definition of "Stabilisation".	 The Ofgem Exit Criteria requires that the new governance and support processes are embedded and working. The proposed Service Management Office will provide the information (dashboards and plans) required for the industry to evaluate whether stability has been reached. We believe the implementation of the proposed transitional governance arrangements can be adapted to reflect the reported position. Xoserve will also be working with Ofgem to undertake the required knowledge transfer and assist with the assurance review.