

| ID | Date Raised | Status | Heading            | BRD / Topic | Area  | Options   | Actions/Resolution  | Agreed date |
|----|-------------|--------|--------------------|-------------|---|---|---|-------------|
| 1  | 30/10/2013  | Open   | Read Validation    | Settlement  | Following a transfer of ownership the new Shipper will be unable to validate the first read received from a consumer as they will have no history.  | Send new Shipper the latest read before the transfer effective date.  | The latest read at D-7 will be sent to the Proposing Shipper. Not included in Mod 0432. Needs to be added to BRD & a Modification |             |
| 2  | 19/11/2013  | Open   | Winter Consumption | AQ          | WAR Bands are derived annually for Monthly Read sites (AQ greater 293,000kWh) using the consumption derived from reads loaded during the preceding years winter consumption. Currently there is an appeal process where Shippers can challenge the WAR band | Propose to follow the same principle as the AQ review process: No appeals process, the winter consumption is based on the validated reads loaded & WAR band applied based on the consumption. |   |             |