ID	Date Raised	Status	Heading	BRD / Topic	Area	Options	Actions/Resolution	Date Closed	Section BRD Updated
REQ32	19/12/2014	Open	Check Reads on P&S	Settlement	For a P&S configuration the Check Read needs to be carried out at the same time (within a 5 day window) in order that reconciliation can be performed. For Class 1 this will be done by the DMSP.	Need a process to communicate when to do the Check Read for the Shippers on the rest of the P&S meter points	Discussed at 20/01/2015 meeting. To be discussed further at April meeting.		
REQ44	08/04/2015	Open	AQ Correction	AQ	For AQ Correction can a new reason code be added to enable a Shipper to submit an AQ Correction where previous AQ Correction request was incorrect or where AQ Correction required but no AQ Calculated.	Also need to claify process for submitting an updated AQ for a greenfield & brownfield site.			

ID	Date Raised	Status	Heading	BRD / Topic	Area	Options	Actions/Resolution	Date Closed	Section BRD Updated
REQ45	11/05/2015	Open	Point of Sale Read	Settlement	The Point of Sale read can be taken from 2 years to 5 days of the transfer of ownership. This read is not used for any processes except for calculating the estimated transfer read (Opening read).	Propose that this read can not be replaced. The transfer read must be replaced.			
REQ46	11/05/2015	Open	SSP energy Calculation	Settlement	Energy is not currently calculated for Smaller Supply Point's. Only volume is calculated. All Supply Meter Points require energy to be calculated at meter point level before migration to the new system for use in the AQ process.	To calculate energy for SSP meter points, use the volume (stored in the legacy system) x by average LDZ CV. The energy will be migrated and so that energy is available for use in the rolling AQ process.			

ID	Date Raised	Status	Heading	BRD / Topic	Area	Options	Actions/Resolution	Date Closed	Section BRD Updated
REQ1	30/10/2013	Closed	Read Validation	Settlement	Following a transfer of ownership the new Shipper will be unable to validate the first read received from a consumer as the new Shipper will have no history.	Send new Shipper the latest read before the transfer effective date.	The latest read at D-7 will be sent to the Proposing Shipper. Not included in Mod 0432. Needs to be added to BRD & a Modification	30/10/2013	5.9.7
REQ2	19/11/2013	Closed	Winter Consumption	AQ	WAR Bands are derived annually for Monthly Read sites (AQ greater 293,000kWh) using the consumption derived from reads loaded during the preceding years winter consumption. Currently there is an appeal process where Shippers can challenge the WAR band	Propose to follow the same principle as the AQ review process: No appeals process, the winter consumption is based on the validated reads loaded & WAR band applied based on the consumption.	08/01/2014: Agreed a WAR Band can be challenged via the AQ Correction process.	08/01/2014	8.9
REQ3	22/11/2013	Closed	Duplicates	SPR	Process improvement for notifying & processing a duplicate MPRN	Following submission & validation of a query for a Duplicate Meter Point, the MPRN will be end dated from the date specified and the adjustment processed, no need for a Withdrawal notification from the Shipper.	Proposal agreed at PN UNC on 15/04/2014.	15/04/2014	N/A
REQ4	21/01/2014	Closed	Change of Class	Settlement	For a change in Class, no change in Shipper, the request requires a minimum of 5 days notice. However, for Supply Points moving to Class 1 or 2, if the current AQ & SOQ is not accepted, a Referral would be required.	Shipper requests change in Class with the SOQ currently registered for the Supply Point. If a change in SOQ is required the Shipper would need to go through the Capacity Revision process. Note: The 'soft landing' rules for a Ratchet applies to Supply Points moving from Class 3/4 to 1/2 (Ratchet will not be levied in in the first 12 months where the NDM SOQ is taken)	Proposal agreed at PN UNC on 15/04/2014.	15/04/2014	5.12

REQ5	21/01/2014	Closed	Updates to Asset or Address Data	SPR	Asset updates for greenfield/brownfield sites that are un- registered.	Allow a Shipper to update asset details or address details where the Supply Meter Point is not registered to a Shipper. This will support Mod 410a & UNC G7.3.7	Raised on 15/04/2014, to be discussed further on 12/05/2014 Further investigation has shown this is not possible at this stage. Existing UNC rules will continue to apply. Proposal to close agreed on 12/05/14 PN UNC.	12/05/2014	N/A
REQ6	21/01/2014	Closed	Ratchets	Settlement	Ratchets on DM CSEPs	Apply ratchet charges Instead of 'Overruns' to DM CSEPs, as Overruns can not be applied if there are any NDM CSEPs within the 'CSEP' .	Raised on 15/04/2014, to be discussed further on 12/05/2014. Agreed that Ratchets should apply to DM CSEPs at 12/05/14 PN UNC	12/05/2014	5.20
REQ7	21/01/2014	Closed	Withdrawal	SPR	Withdrawal status made visible to Shippers	When a Supply Point Withdrawal has been lodged by the Registered User, the Withdrawal status will be recorded & so visible on data Enquiry	Proposal agreed at PN UNC on 15/04/2014.	15/04/2014	8.12
REQ8	21/01/2014	Closed	Isolated & Withdrawn	SPR	Commodity charges on a Supply Meter Point that has been isolated & Withdrawn and subsequently Confirmed	For Classes 3 & 4 the deeming of Commodity from Registration Date rather than meter installation date (if later). Reconciliation would reconcile Commodity once a valid read is received.	Raised on 15/04/2014, to be discussed further on 12/05/2014 No issue - re- registartion of a supply point will follow the same process as for first registration of a supply point. Proposal to close agreed on 12/05/14 PN UNC.	12/05/2014	N/A
REQ9	21/01/2014	Closed	Correction Factor	SPR	Ability to update a Correction factor	Ability for the Shipper to update the Correction Factor for a Supply Meter Point via a 'Supply Point Amendment'. Currently the CF can only be updated via RGMA flows.	Proposal agreed at PN UNC on 15/04/2014. Discussed further on 10/03/15: requirement to be included as a gap for further discussions for a solution in a later release	15/04/2014	8.13

REQ10	21/01/2014	Closed	Isolated & Withdrawn	SPR	Following a GSR visit by the GT's it is established that gas is capable of flowing, the Supply Meter Point must be registered back into the ownership of the last Shipper (Mod 424).	The Supply Meter Point is automatically registered to the last Shipper and the asset re-installed without the need for a Confirmation or RGMA flows from the Shipper.	Discussed on 15/04/2014. Proposal not agreed. Current process to ramain.	15/04/2014	N/A
REQ11	21/01/2011	Closed	Meter Inspect	SPR	Ability to submit the read taken during a Meter Inspection visit	The read taken & submitted will be used for downstream processes, e.g. AQ review & reconciliation, if valid.	Proposal agreed at PN UNC on 15/04/2014.	15/04/2014	
REQ12	21/01/2014	Closed	Isolation	Invoicing	The deeming of gas following an Isolation	Following an Isolation notification the deeming of energy will cease on D+1 (currently D+7) and reconciliation processes will reconcile Commodity back to the Isolation read. If already Withdrawn, the Withdrawal will become effective from the day after the date the isolation was submitted.	Note: The date of the effective withdrawal is: a) the day following acceptance of a Supply Point Withdrawal if already isolated, b) the day following acceptance of an isolation notification (if Withdrawal already accepted), c) the day on which both the Withdrawal and Isolation is accepted or, d) the Registration date on an Incoming Shipper where this occurs before the Supply Meter point is isolated. Proposal agreed on 15/04/2014.	15/04/2014	8.4.2
REQ13	20/01/2014	Closed	Asset Data	SPR	Current quality of asset data held is poor particularly around meter models.	Shippers submit only the data needed for Xoserve to derive the remaining values based on the meter model, e.g. Product ID.	Not the correct time to investigate this option. Proposal to close agreed on 12/05/14 PN UNC as this should be taken to SPAA.	12/05/2014	N/A
REQ14	25/02/2014	Closed	Re-synchs for Class 3 & 4	Reconciliation	Reconciliation needs to be processed before a re-synch can be apportioned across the period	Following receipt of a site visit where 'drift' has been identified, the details will be held until cyclic reads are received and the reconciliation processed	Proposal agreed at PN UNC on 15/04/2014.	15/04/2014	8.5.7

REQ15	10/03/2014	Closed	Files	All	Opportunity to reduce the number of files submitted for the same process, e.g. read files.	Currently there are different files for submitting data (e.g. reads), proposal is to reduce the number of files wherever possible.	Agreed in principle at 12/05/14 PN UNC. This will be further discussed at the Technology Workshops in June.	12/05/2014	N/A
REQ16	27/05/2014	Closed	Nomination Cancellation	SPR	A Nomination can be cancelled by a Shipper at any time. However since 2010 only 309 Nominations have been cancelled (2010: 100, 2011: 83, 2012: 91, 2013: 20, 2014: 15).	Propose to cease the ability for a Shipper to cancel a Nomination. If the Shipper did not want to progress with the transfer of ownership of the Supply Point they would not Confirm the Offer.	Proposal agreed at PN UNC on 18/06/14. Action on Xoserve to contact the Shippers who have submitted a Nomination cancellation in the last 12 months. 01/09/14: All Shippersa that use the service have been contcted, no negative response received.	01/09/2014	8.20
REQ17	02/06/2014	Closed	Shipper Agreed Reads	SPR	A Shipper Agreed Read (SAR) can be submitted via IX file (U01), Biscuit file or via FAX. Currently only 3 Shippers regularly submit via FAX, no SAR's are received via the Biscuit file.	Propose to only allow SAR's to be submitted via IX file. Automated process.	Proposal agreed at PN UNC on 18/06/14. Action on Xoserve to contact the Shippers who have submitted FAX SAR in the last 12 months. 01/09/14: All Shippersa that use the service have been contcted, no negative response received.	01/09/2014	N/A
REQ18	22/07/2014	Closed	AQ Backstop	AQ	Apply a Backstop Date to ensure reads which may cause an AQ that is not reflective of the sites consumption are not used in rolling AQ	Presentation with proposals presented at the 11th August meeting. To be discussed again at 9th September meeting.	Agreed to close as Mod raised	10/02/2015	N/A
REQ19	01/09/2014	Closed	Supply Point Category	Settlement	Supply Point Category (SPC) is derived based on AQ and Class of a Supply Point. With the introduction of rolling AQ the SPC could change monthly. Certain sites need to be classified as a certain category for downstream processes.	Review proposal at 09/09/14 meeting	Proposal agreed at 09/09/14 meeting. Documented in Business Rules document	09/09/2014	5.22
REQ20	01/09/2014	Closed	Primes & Subs	Settlement	Introduction of 'Class' and new rules around read obligations changes the processes for P&S sites.	Review options at 09/09/14 meeting	Proposal agreed at 09/09/14 meeting. Documented in Business Rules document	09/09/2014	5.21

REQ21	01/09/2014	Closed	Confirmed in Error (Mod 517)	SPR	Current process for a Shipper to withdraw from a Supply Point is to submit a query via CMS, Xoserve to attach a dummy meter in order for the Shipper to withdraw from the Supply Point.	Propose to improve the process whereby Shipper submits a Withdrawal and financial adjustment processed. Review options at 09/09/14 meeting	Proposal agreed at 09/09/14 meeting. Documented in Business Rules document	09/09/2014	8.15
REQ22	01/09/2014	Closed	Address Updates	SPR	Following an Address Update which changes the Exit Zone / LDZ a revised Offer will be issued as it changes the 'contract'	Review at 09/09/14 meeting	Proposal agreed at 09/09/14 meeting. Documented in Business Rules document	09/09/2014	8.16
REQ23	01/09/2014	Closed	AQ Correction	AQ	A 'New Business Appeal' request via the AQ Correction process currently does not have a limit for a Shipper to submit the request. Current limit is 23 days from registration.	Propose to continue with the 23 days. Reviewed at 09/09/14 meeting and agreed the limit to be set at 3 months rather than 23 days.	3 months agreed at 09/09/14 meeting. Documented in Business Rules document	09/09/2014	8.6.7
REQ24	01/09/2014	Closed	Retro Updates	Retro Updates	Any retrospective update to Supply Meter Point data, asset data or replacement of meter reads to be restricted to a date of X yeas.	Propose Code Cut-Off date. Review at 09/09/14 meeting	Proposal agreed at 09/09/14 meeting. Documented in Business Rules document	09/09/2014	Retro Updates BRD
					By-Pass	Submission of a consumption adjustment for the period of the By Pass (total corrected volume); between the By Pass Open date and By Pass Closure date.			
REQ25	29/09/2014	Closed	Submission of Consumption Adjustments	Settlement	Theft of Gas Currently total estimated energy for the period of the theft is submitted.	The start and end date of the theft period needs to be aligned to meter readings held on the system. The consumption adjustment to be the total corrected volume covering the period of the theft.	Proposal agreed at Workgroup, all consumption adjustments submitted will be for the total	04/11/2014	5.23
					Daily Read Error	Daily Consumption Adjustment to be submitted for the total corrected volume	corrected volume.		
					Faulty Asset	The consumption adjustment for the period of the fault (total corrected volume)			
					Twin Stream Meters	The corrected total aggregated volume (all meters in the arrangement) to be provided.			

REQ26	20/10/2014	Closed	Duplicates	SPR	A new Duplicates process was agreed at PN UNC on 15/04/2014 however, due to the complexities of systematising the process and the low volume of duplicates received it is proposed to continue with the current process	Propose to continue with the current process for Duplicates.	Agreed at 9th December PN UNC	09/12/2014	N/A
REQ27	20/10/2014	Closed	Retrospective Address Updates	Retro Updates	The Retrospective Updates BRD states that a retrospective address updates will be accepted and a Reconciliation will be processed. However, due to the low volumes and complexities of re-calculating the energy it is proposed that address updates can only be made for a future date.	Propose that address updates are effective 2 days following acceptance of the request.	Agreed at 9th December PN UNC	09/12/2014	8.5
REQ28	20/10/2014	Closed	CV Updates after Exit Close Out	Retro Updates	Although never requested during development of requirements it was included in UNC for 0434 that a reconciliation will take place following an update of the CV after Exit Close Out however, due to the low financial values and large volume of reconciliations and complexities it is proposed to not systematise adjustments if an updated CV is received after Exit Close Out.	Propose to remove the requirement to carry out a reconciliation following an update to the CV after Exit Close Out from UNC.	Agreed at 9th December PN UNC	09/12/2014	8.8
REQ29	20/10/2014	Closed	Spec Calc	AQ	During development of the AQ process it was assumed that the 'Spec Calc' would not be required following implementation of rolling AQ. Spec Calc is currently used for AQ Amendments & Appeals.	Confirmation required that Spec Calc will not be required.	Agreed at 9th December PN UNC that Spec Calc service would still be required. Following further discussion at 10/03/2015 meeting it was agreed that the Spec calc would not be required. If, following go live, the sevice is required a request will need to be raised.	09/12/2014	6.1.17

REQ30	20/10/2014	Closed	Twinstream Meters	SPR	A Twinstream meter is where 2 or more meters are installed at a single Supply Meter Point. The Supply Meter Point will be set up correctly, where notified. An AQ & SOQ will be held at Supply Meter Point level, where reads are submitted at meter level this will be aggregated to the Supply Meter Point. Allocation and reconciliation will also take place at Supply Meter Point level.	estimation methodology for the	Agreed at 9th December PN UNC	09/12/2014	8.14
REQ31	04/12/2014	Closed	Read Validation	Settlement	Validation on the read will be carried out on all reads received including the reading as part on an asset update e.g. removal read. However, there is no facility on the RGMA files to submit an 'Override Flag'.	Tolerance (Market Breaker) test only. If the read fails the update will	Discussed at 20/01/2015 meeting. Further option raised to add an override flag to the RGMA file formats to enable the Shipper to provide a flag to bypass the read validations. 10/03/15 PN UNC it was agreed that Outer Tolerance check to be carried out on asset updates only. Options to be discussed for future release.	10/03/2015	5.15.4
REQ33	12/01/2015	Closed	Missing Class 3 Reads	Settlement	In the Settlement BRD (5.7.11) it states that if reads are missing in the file containing a batch of reads Xoserve will notify of the Shipper of the missing reads. This has not been included in the design. Only rejected reads will be notified.	This has not been included in design. It can be included in a later phase if required. The file will be processed and Reconciliations for all the accepted reads received.	Discussed at 20/01/2015 meeting. PN UNC confirmed this is still a requirement & so must be included in a future release. Confirm approx time of next release.	20/01/2015	5.7.11

REQ34	12/01/2015	Closed	Read File Check	Settlement	In the Settlement BRD (5.14.2) it states that a check will be carried out at file level on the number of reads rejected within a file communication; where x% of reads have failed reject the whole file	This has not been included in design bur can be included in a later phase if required. The file will be processed and those reads that pass the validations will be used for downstream processes.	Discussed at 20/01/2015 meeting. PN UNC confirmed this is still a requirement & so must be included in a future release. Confirm approx time of next release.	20/01/2015	5.15.2
REQ35	12/01/2015	Closed	Read Validation	Settlement	In the Settlement BRD (5.14.8) it states the AQ/SOQ used to validate the read will be the current 'live' AQ/SOQ. Where a revised AQ has been calculated and confirmed (at D- 5), the revised values will be used to validate the read	Design has only included the AQ/SOQ live at the time the validation is being performed, not the revised AQ/SOQ if the validation is being done between D (the effective date of the revised AQ) and D-5. This has not been included in design but can be included in a later phase if required.	Discussed at 20/01/2015 meeting. Agreed that this is only an issue where an AQ Correction has taken place the new AQ needs to be used for validation of the read. 10/03/15 meeting agreed this need to be discussed further for a system solution included in a future release	10/03/2015	5.15.7
REQ36	12/01/2015	Closed	Priority Consumer & Vulnerable Customer	SPR	In the Supply Point Register BRD (5.6) it states that the Incoming Shipper will be notified if the customer is a Priority Consumer or a Vulnerable Customer	This requires a UNC modification to provide the permissions to provide vulnerable customer information to an incoming Shipper. This was not included within the Nexus suite of modifications.	Agreed at 20/01/2015 meeting to remove requirement to notifiy an Incoming Shipper of a vulnerable customer. The SPR BRD to be updated. Notification that Supply Meter Point is a Priority Consumer will be issued to the Incoming Shipper.	20/01/2015	8.6

REQ37	12/01/2015	Closed	AQ Correction	AQ	In the AQ BRD (8.6.3) it states an AQ can be raised at any time. In UNC (0432 legal text H 1.6.20) it states an AQ Correction can be raised where the calculated AQ does not reflect the expected consumption.	Design has used the rules from UNC, An AQ Correction can only be raised 9 months after the previous AQ Correction. This can be changed and included in a later phase.	Discussed at 20/01/2015 meeting. Proposal for AQ Corrections to undergo validations before they are approved. At 10/03/2015 meeting agreed this needs to be discussed further for a future release	10/03/2015	8.6.3
REQ38	12/01/2015	Closed	AQ Correction	AQ	There are no timescales for the submission of an AQ Correction. In the BRD it states that the process should follow the same timescales as the monthly AQ process. No timescales in UNC except the AQ will be effective from the 1st of the following month.		Discussed at 20/01/2015 meeting. Proposed timescales agreed at 10/03/2015 meeting.	10/03/2015	8.6.4
REQ39	30/01/2015	Closed	Re- Confirmation	Settlement	Where the current Shipper submits a re-confirmation for a Supply Meter Point, no change to the Class, the old Confirmation will be end dated and a new Confirmation Reference will be issued to the Shipper. An Opening Read to close out the old Confirmation & start the new Confirmation will be required. The read, estimated if an actual is not received, will be notified to the Shipper.		Discussed and agreed at 10/02/2015 PN UNC	10/02/2015	5.9.8

REQ40	30/01/2015	Closed	Correction Factor	SPR	At Meter Point Number creation the standard correction factor of 1.02264 to be applied to all Supply Meter Points. The Shipper should amend the correction factor to reflect the site specific CF for larger LSP Supply Meter Points. The threshold for site specific CF is >732,000 for Larger Supply Points.		Proposals agreed at 10/03/2015 meeting, however, issue on the effective date of the update. To be discussed further on options for inclusion in a later release.	10/03/2015	8.13
REQ41	06/02/2015	Closed	Check Read	SPR	Following implementation, where a Check Read is received it will be rejected if the Supply Meter Point does not have the 'AMR' flag recorded. Where the 'AMR' flag is recorded against the Supply Meter Point and a Check Read is received where there is no previous record of a Check Read, the drift will be apportioned between the Check Read and the nearest actual read closest to the date the 'AMR' flag was set.		Discussed at 10/03/2015 meeting. To be discussed further at April meeting. Proposal agreed. Discussion re AMR meters that submit the actual read, not derived reads. Setting the AMR flag would trigger the Check Read notification.	07/04/2015	8.1
REQ43	20/01/2015	Closed	Submission of a retro update	Retro Adjustments	Retro Updates BRD states the Current & Confirming Shipper can submit a retro update.	Proposal to only allow the Registered Shipper to submit updates	Discussed at 20/01/2015 meeting. Rejected, PN UNC requested that the Confirming Shipper should be allowed to submit updates. As per the BRD. Confirmed that design allows both the Registered & Confirming (status CO & LI) to submit retro updates.		N/A

ID	Date Raised	Status	Heading	BRD / Topic	Area	Options	Actions/Resolution	Date Closed	Section BRD Updated
REQ31	04/12/2014	Closed	Read Validation	Settlement	Validation on the read will be carried out on all reads received including the reading as part on an asset update e.g. removal read. However, there is no facility on the RGMA files to submit an 'Override Flag'.	Tolerance (Market Breaker) test only. If the read fails the update will	Discussed at 20/01/2015 meeting. Further option raised to add an override flag to the RGMA file formats to enable the Shipper to provide a flag to bypass the read validations. 10/03/15 PN UNC it was agreed that Outer Tolerance check to be carried out on asset updates only. Options to be discussed for future release.	10/03/2015	5.15.4
REQ33	12/01/2015	Closed	Missing Class 3 Reads	Settlement	In the Settlement BRD (5.7.11) it states that if reads are missing in the file containing a batch of reads Xoserve will notify of the Shipper of the missing reads. This has not been included in the design. Only rejected reads will be notified.	This has not been included in design. It can be included in a later phase if required. The file will be processed and Reconciliations for all the accepted reads received.	Discussed at 20/01/2015 meeting. PN UNC confirmed this is still a requirement & so must be included in a future release. Confirm approx time of next release.	20/01/2015	5.7.11
REQ34	12/01/2015	Closed	Read File Check	Settlement	In the Settlement BRD (5.14.2) it states that a check will be carried out at file level on the number of reads rejected within a file communication; where x% of reads have failed reject the whole file	This has not been included in design bur can be included in a later phase if required. The file will be processed and those reads that pass the validations will be used for downstream processes.	Discussed at 20/01/2015 meeting. PN UNC confirmed this is still a requirement & so must be included in a future release. Confirm approx time of next release.	20/01/2015	5.15.2

REQ35	12/01/2015	Closed	Read Validation	Settlement	In the Settlement BRD (5.14.8) it states the AQ/SOQ used to validate the read will be the current 'live' AQ/SOQ. Where a revised AQ has been calculated and confirmed (at D- 5), the revised values will be used to validate the read	Design is using the AQ/SOQ effective on the date of the meter read. The requirement specified in the BRD has not been included in design but can be included in a later phase if required.	Discussed at 20/01/2015 meeting. Agreed that this is only an issue where an AQ Correction has taken place where the new AQ needs to be used for validation of the read. 10/03/15 meeting agreed this need to be discussed further for a system solution included in a future release	10/03/2015	5.15.7
REQ37	12/01/2015	Closed	AQ Correction	AQ	In the AQ BRD (8.6.3) it states an AQ can be raised at any time. In UNC (0432 legal text H 1.6.20) it states an AQ Correction can be raised where the calculated AQ does not reflect the expected consumption.	Design has used the rules from UNC, An AQ Correction can only be raised 9 months after the previous AQ Correction. This can be changed and included in a later phase.	Discussed at 20/01/2015 meeting. Proposal for AQ Corrections to undergo validations before they are approved. At 10/03/2015 meeting agreed this needs to be discussed further for a future release	10/03/2015	8.6.3
REQ40	30/01/2015	Closed	Correction Factor	SPR	At Meter Point Number creation the standard correction factor of 1.02264 to be applied to all Supply Meter Points. The Shipper should amend the correction factor to reflect the site specific CF for larger LSP Supply Meter Points. The threshold for site specific CF is >732,000 for Larger Supply Points.		Proposals agreed at 10/03/2015 meeting, however, issue on the effective date of the update. To be discussed further on options for inclusion in a later release.	10/03/2015	8.13