

Representation - Draft Modification Report 0584S

Energy Theft Tip-Off Service (ETTOS) – Release of Supplier identity

Responses invited by: **5pm on 07 July 2016**

To: enquiries@gasgovernance.co.uk

Representative:	Graham Wood
Organisation:	British Gas
Date of Representation:	6 July 2016
Support or oppose implementation?	Support
Relevant Objective:	d) (i) Positive d) (ii) Positive f) Positive

Reason for support/opposition: Please summarise (in one paragraph) the key reason(s)

We support implementation of this modification proposal. To enable suppliers to promptly act upon potential theft leads made to the Energy Theft Tip-Off Service (ETTOS), it is essential that any tip-off is provided to the incumbent supplier as soon as possible after receipt. Without this modification the ETTOS provider will be unable to ascertain the identity of the supplier and subsequently prevent any tip-off from being investigated.

Self-Governance Statement: *Please provide your views on the self-governance statement.*

We agree with progression of this proposal under self governance arrangements.

Implementation: *What lead-time do you wish to see prior to implementation and why?*

We support implementation in readiness for the go-live date of ETTOS on 1 September 2016.

Impacts and Costs: *What analysis, development and ongoing costs would you face?*

None

Legal Text: *Are you satisfied that the legal text will deliver the intent of the Solution?*

Yes

Are there any errors or omissions in this Modification Report that you think should be taken into account? *Include details of any impacts/costs to your organisation that are directly related to this.*

None

Please provide below any additional analysis or information to support your representation

None