



To:  
UNC Parties, including Shippers and Large Gas Transporters  
The Joint Office of the Gas Transporters  
Ofgem  
The AUGE

8 April 2014

Dear Colleague

### **Allocation of Unidentified Gas (AUG) Process – Request for Feedback**

At the end of each AUGE year (i.e. after 31st March) the Gas Transporters are required to conduct a review of “the activities and performance of the AUGE and the industry for the creation of the AUGS”. This requirement is set out in the *Guidelines for the Appointment of an Allocation of Unidentified Gas Expert and the provision of the Allocation of Unidentified Gas Statement* (section 6.1) (the “Guidelines”).

As the Gas Transporters’ Agent, Xoserve manages the AUG process on their behalf. I would like to request your feedback on the events for the AUGE year 2013/14, i.e. the development of the AUGS for 2014/15, and any suggestions for improvements. Areas you may consider providing feedback on include:

- The AUGS Guidelines, e.g. timeline
- The AUGE for such areas as: communication, industry engagement, query responses etc
- The industry, e.g. for support for the process and timeliness/relevance of responses to consultations
- Xoserve e.g. for the provision of information

The intention is to produce a short review report on the 2013/14 process for the June or July 2014 meeting of the UNCC. To enable this to be produced I would be grateful if you could provide any feedback by **Tuesday 29th April**.

The documents relating to the AUG year in question can be found on the Joint Office of Gas Transporters website: versions of the Statement under [www.gasgovernance.co.uk/auge/state3](http://www.gasgovernance.co.uk/auge/state3) and the Table and other correspondence under [www.gasgovernance.co.uk/auge/comms3](http://www.gasgovernance.co.uk/auge/comms3) . Documents relating to the outcome of the review of the previous AUGE year are filed under the July 2013 UNCC meeting: [www.gasgovernance.co.uk/uncc/180713](http://www.gasgovernance.co.uk/uncc/180713) .

Please submit your responses to [as.billing.commercial@xoserve.com](mailto:as.billing.commercial@xoserve.com) . Could you also please advise whether you are happy for your feedback to be made public (probably as an appendix to the report).

If you have any questions regarding this topic please do not hesitate to contact me via the email address above.

Yours sincerely

Fiona Cottam  
Performance Manager