

# Potential Next Steps

- Using the risks identified, assess the proportionate priorities and cost of mitigation.
- Set out a performance assurance framework which includes;
  - A monitoring framework;
  - Report on findings;
  - Agree an approach to mitigation in each case (rules based or performance targets); and
  - Set out remedial steps.

# Independent Assurance

- When the PAW has agreed the performance targets and appropriate reporting, Engage could provide an independent review of performance assurance framework being proposed;
  - Using the model to assess whether the targets were at a reasonable level;
  - Whether the incentives are proportionate and yet significant enough to drive appropriate behaviours; and
  - Provide a short report to give shippers assurance that the framework is not biased against specific groups of shippers.