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# UK Link Committee 14 June 2012

# Agenda

- File Formats
  - QEX & QCL changes
  - Phase 2 File changes FFD Bulk Download, USP User Pays Invoice Supporting Information
  - Phase 2 Files not changing
- Access Controls (PAWS)
  - Use of Special Characters in User Id
- Search Q vs ConQuest parameters





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# File Formats Change Proposals

# File Format - 1

- QEX file propose to change field conditionality for:-
  - Stakeholder Reference Identifier
  - Contact Explanation
  - Exit Zone
  - Local Distribution Zone

- from M to O from M to O from M to O from M to O
- QCL file propose to change field conditionality for:-
  - Stakeholder Reference Identifier
  - Contact Explanation

- from M to O from M to O
- Please refer to full File Format document in appendices



# File Format - 2

- Proposed changes to the FFD (Filter Failure download) file:-
  - 'ConQuest Reference Number' field to be renamed to 'Q Reference Number'
  - Reduce the following date fields length from 10 to 8 characters to be compliant with other file formats
    - Start Read Date
    - End Read Date
    - Filter Failure Date
  - Add 1 new Mandatory field 'Contact Code'
- Please refer to appendices for full file format



# File Format - 3

- Proposed change to USP User Pays Invoice Supporting Information file:-
  - Currently contains 8 record types
  - Propose to introduce 2 new additional record types specific to Q for:
    - R15 USRV charge details; and
    - R16 MUR Reads charge details
- Please refer to appendices for full file format



# File Formats - 4

There will be no changes to the following file formats as a result of Phase 2 Implementation:

FILE TYPE	DESCRIPTION	INTERFACE	CURRENTLY USED IN
ABU	Filter Failure Approval Adjustment File	IN	CONQUEST
CBU	Consumption Adjustment File	IN	CONQUEST
QMP	New Contact Submission File	IN	Q PHASE 1
ACF	Filter Failure Approval Response File	OUT	CONQUEST
APR	Filter Failure Approval Adjustment File Rejected	OUT	CONQUEST
CCF	Consumption Adjustment Acknowledgement File (accepted & rejected records)	OUT	CONQUEST
CRJ	Notification of Rejected CBU File	OUT	CONQUEST
QEX	Shipper Data Extract File	OUT	Q PHASE 1
QCL	Contact Closure Notification File	OUT	Q PHASE 1
QMJ	Notification of Rejected QMP File	OUT	Q PHASE 1
QMR	Acknowledgement for QMP File (accepted & rejected contacts)	OUT	Q PHASE 1
SUI	Supporting Information For Incentive Invoice	OUT	CONQUEST
SUJ	Supporting Information For Sharing Invoice	OUT	CONQUEST



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# Access Controls (PAWS) Changes To User Id

# Access Controls (PAWS)

- User Id should be a minimum of 5 & maximum of 25 characters long & unique across the system
- User Id cannot include certain special characters
- No change to password conventions







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# Search Q vs ConQuest

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DC search criteria screen appears.

Numerous filters allow you to widen/narrow your search criteria

This example is searching for anything at ADCF (Case Event Description)

Click 'Search'.



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Any results matching criteria will be displayed in this screen.

The results can be downloaded (.csv)

The search can be modified, or a new search initiated.

Hyperlinks allow you to view the o/s DC – in this example I will click the hyperlink for CRN 20001528



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Data Clarification Summary - Windows Internet Explorer

The following screen appears.

You will see the DC request/response details (Response is blank in this example as the filter used was ADCF).

You can also see who raised the DC.

Raised/Due/Response Dates will be visible.

Screen is read only.



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- Click the 'Configuration Change' hyperlink



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CC search criteria screen appears.

Numerous filters allow you to widen/narrow your search criteria

This example is searching for anything at WPUD (Case Event Description)

Click 'Search'.



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Any results matching criteria will be displayed in this screen.

The results can be downloaded (.csv)

The search can be modified, or a new search initiated.

Hyperlinks allow you to view the o/s CC – in this example I will click the hyperlink for CRN 20001068



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Configuration Change Summary - Windows Internet

The following screen appears.

You will see the CC request/response details (Response is blank in this example as the filter used was WPUD).

You can also see who raised the CC.

Raised/Due/Response Dates will be visible.

Screen is read only.







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Archive search criteria screen appears.

Numerous filters allow you to widen/narrow your search criteria

This example is searching for anything at ADCF (Case Event Description)

Click 'Search'.



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Any results matching criteria will be displayed in this screen.

The results can be downloaded (.csv)

The search can be modified, or a new search initiated.







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Any results matching criteria will be displayed in this screen.

The results can be downloaded (.csv)

The search can be modified, or a new search initiated.

Hyperlinks allow you to view the o/s DC – in this example I will click the hyperlink for CRN 20001123



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Classification Of Site Meter Point Reference Number to Retain	UKLDUP 9140133304	Confirmation Number Meter Point Reference Number to Remove	170988706 9304488206	<u>Read Details</u> <u>Adjustment</u>	originator (as created in PAWS)
Type of Site	<ul> <li>Domestic</li> <li>Industrial</li> </ul>	End User Contract	⊕ Yes ◯ N	10	Contact details are presented (read
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File search criteria screen appears.

Any files previously loaded will be visible.

Numerous filters allow you to widen/narrow your search criteria.

You can download your results.

You can drill down to look at individual file data. In this example hyperlink 289 is clicked.



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20001915	205310	Invoice Number	DMO	Short Code	Logged By	
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20001920	13245804		DMQ			ACCEPTED
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Any results matching criteria will be displayed in this screen.

The results can be downloaded (.csv)

The search can be modified, or a new search initiated.

Hyperlinks allow you to view the loaded CRNs, but also view rejections – in this example I will click the hyperlink for CRN 20001915



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Contact Management				The following screen will appear
Contact Management>> DUP CRN 200	001123	Status	CRNG <u>My Q Task</u>	
TYPE: DMQ	ORIGINATOR :	EMAIL ADDRESS :		
CRN: 20001915	SSC :	TELEPHONE NO :	×	Security elements detail the contact
Meter Point Reference Number	205310	Meter Serial Number	M01000N04707Q7	
Site Contact Name	Mr B Line	Site Contact Number	1212221011	originator (as created in PAWS)
From Date for DM Site	01-01-2012	To Date for DM Site	01-03-2012	originator (as oreated in 17770)
Contact Explanation		-	•	
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# **Search Functionality - Summary**

	ConQuest	Contact Management
CRN Search	Yes	Yes
Advanced Search	Yes	Yes
DC Search	No	Yes
CC Search	No	Yes
Archive Search	No	Yes
File Search	No	Yes
Response Time	Delayed	Instant
Search Engine	Disperate	Centralised
Search Criteria	Complex	Refined Set
Download	Filter Failures Only	All Results

