

REQUIREMENTS GATHERING - ConQuest External User Group - Requirements Received by 30th October 2010

Ref	REQUIREMENT	CONSENSUS / INDIVIDUAL	PROPOSED BY
1	Screen navigation - Ability to move from field to field using key depressions rather than mouse and to commit a query using the 'enter' key.	?	Mike Munro (Scottish & Southern)
2	Remove redundant screen templates eg. Meter Asset	?	James Crosland (Telecomplus)
3	Most efficient provision of data eg. Mandatory fields	?	Tina Broby (Statoil)
4	RFA / CDQ queries - Data to be provided in specific mandatory fields rather than free text eg. Meter Reads, Read Date	?	Mike Munro (Scottish & Southern)
5	If an on-line help facility is available eg. 'hints & tips', ensure the ability to switch off	?	Mike Munro (Scottish & Southern)
6	Ability to approve linked (same MPR) Filter Failure queries collectively rather than individually as now	?	Mike Munro (Scottish & Southern)
7	Remove requirement to 're-approve' Filter Failure queries that have failed the validation a 2nd time (User currently has to contact xoserve to move the query along).	Individual	Mike Munro (Scottish & Southern)
8	Include visibility of the Network Operator for Theft Of Gas queries.	Individual	Kate Potts (E-On Energy)
9	Provide volumes in cubic metres where the asset is imperial to bring resolution in line with rec invoice. James Crosland has further qualified this requirement in an email dated 15/10/09. Requirement was to provide volumes in m3 where the asset is imperial to bring the resolution in line with the rec invoice. I think it's been slightly confused.	Individual	Mike Munro (Scottish & Southern)
10	Address queries for aggregated meter points - Remove requirement for User to raise as individual queries and contact xoserve to advise that the queries are linked. <i>NB. User to provide example to enable xoserve to investigate / understand why this is required.</i>	Individual	Kate Potts (E-On Energy)
11	Pre-populated data fields on query entry eg: - - Existing data held on UKLink (<i>presumably driven from the MPR ?</i>) - Query originator details	Consensus	James Crosland (Telecomplus)
12	Provide rejection of invalid queries back to the originator rather than as a collective response back to the Shipper.	Individual	Neil Grieves (EDF Energy)
13	Data Clarification (DC) requests - Include the CRN (<i>Contact Reference Number</i>), MPR or a 'link' to allow the User to directly respond to the DC rather than having to access from a different screen.	Consensus	Kate Potts (E-On Energy)
14	If the User is aware of the screen they require provide 'quick-links / shortcuts' to allow the User to navigate directly to that screen.	Consensus	Kate Potts (E-On Energy)
15	Streamline the number of query codes available. <i>Obtain clarity around differentiation of CDQ / RFA / UMA queries & recent changes to treatment of MNC / FOM queries.</i>	?	James Crosland (Telecomplus)

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16	Provide search facility for current / historical queries using MPR. <i>NB. Believe that this search via MPR already exists. Check if there are any limitations to accessing historical queries ?</i>	Individual	Tina Broby (Statoil)
16A	Provide visibility of resolution data for closed queries including history & dates, particularly for Filter Failure queries (Data Retention). <i>Tina has further qualified her requirement in an e-mail dated 3/11/09 to say, she requires a synopsis screen so when a MPR is typed in all queries, filter failures and any CC/DC's attach so she has a breakdown of everything that is happening.</i>	Individual	Tina Broby (Statoil)
16B	Visibility of historical query data - Availability of data until 'line in the sand'	Individual	Sharon Cole (Scottish & Southern)
17	Provision of data amendment history, including prior to ownership of site? <i>NB. Potential issues around data ownership ?</i>	Individual	Gill Bone (Total)
18	Real time' reporting. Need to understand what the MI requirements are over & above the current Operational packs.	Individual	Neil Grieves (EDF Energy)
19	On-line Top 50 list. Ability to view what's in the Top 50 so that when there are <50, queries can be added to it. <i>NB. Search on Top 50 is existing ConQuest functionality ?</i>	Individual	Kate Potts (E-On Energy)
20	Centrally managed accounts ? - Ability to reallocate accounts - Ability to unlock / reset passwords	Individual	James Crosland (Telecomplus) & Lisa Turnbull (EDF Energy)
20A	Generate inactive user reports (report 'pulled' rather than 'pushed' by xoserve)	?	James Crosland (Telecomplus) & Lisa Turnbull (EDF Energy)
21	Provision of Invoice number in query resolution text.	Individual	Lisa Turnbull (EDF Energy) & Kate Potts (E-On Energy)
22	Sub categories, in the xoserve / Network response, for invalid Theft Of Gas queries (there are several reasons why a TOG query could be invalid).	Individual	Kate Potts (E-On Energy)
23	Account Admin. Group accounts - single account meaning that a User can access data relating to defined all Shipper accounts within a group.	?	Kate Potts (E-On Energy)
24	Single sign on. Allow users to access authorised xoserve systems via a single 'log on'	?	Mike Munro (Scottish & Southern)