

# xserve



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## PN UNC 7<sup>th</sup> August 2012

### Retro Update Issues

# Introduction

- Xoserve is developing internal requirements based on the BRDs developed at PN UNC.
- During the internal workshops issues / questions / clarifications are raised
- Following slides detail the issues/challenges raised around Retro Updates
- These need to be discussed and conclusion agreed by PN UNC
- Any changes to the original requirements will be updated in the ‘baselined’ BRD & published

# Summary

- Following areas have been raised internally around the requirements for Retro Updates:
  - Charges not automatically processed for the previous Shipper(s)
  - Only the current meter exchange can be updated
  - Retrospective set up of a daily read site (Product 1 & 2)

# Previous Shipper Charges

- BRD states that any updates to data carried out by the current Shipper during a previous Shippers ownership are not communicated to the Shipper and a financial adjustment is not automatically processed
- Challenge raised on whether this was correct. Preference in Xoserve is to process and issue all charges
- If the requirement is still valid, options on how this can be done;
  - Process and calculate charges but do not release onto an invoice (suspend), unless requested for release
  - Update data but do not process or calculate any charges

# Update to Asset Data

- Clarification required around updates to asset data
- Is there are requirement to;
  - Update any asset even if this is a meter exchange or meter fix previous to the current which would have no affect on the current Shippers charges

Or

- Only allow updates to the current asset

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# Retrospective Set Up of a New DM Site (Product 2)

- Where an MPRN should have been set up as a DM;
- Proposal:
  - Where the Meter Point has been established retrospectively, treat as ‘NDM’ (Product 3 as daily reads will be available) for the retrospective period
  - ‘DM’ status effective 7 days from receipt of update