

SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
ADD00001	Structured Address not found	The structured address provided is complete but no match can be found against it
ADD00010	Mandatory Structured Address details not provided	Elements of the Mandatory Structured Address details have not been provided. These mandatory elements are: Premise Name/No Street Name Postal Town Postcode
ADD00011	No match found for Structured Address provided	The structured address provided is complete, but no match can be found against it.
ADD00012	More than one match found for Structured Address provided	The structured address provided is complete, but more than one match can be found against it. NOTE: The above rejection reasons will be used ONLY in the Confirmations Only arena (<73,200 KWh per annum).
APL00010	Appeal rejected due to one or more meter point components rejected	
APL00012	Invalid record type for an Appeal	
APL00014	Appeal rejected as no Meter Point details have been provided.	
APL00015	Smaller supply Meter Point is not eligible for AQ/WC appeal	
AML00011	Meter Point rejected due to other Meter Point components being rejected	
AML00012	Meter Point rejected due to Appeal level rejection	
AML00013	Insufficient information to calculate AQ	
AML00014	Insufficient information to calculate WC	
AML00015	Meter Point is not part of the confirmation supplied	
AML00016	More than 1 Meter Point Appeal received of the same type for this Appeal	
AML00017	Confirmation Reference mismatch between Appeal level and detail level records	
AML00018	Outstanding AQ/WC Appeal Referral exists for this Meter Point	
AQA 00016	Insufficient information to calculate AQ	
AQA 00017	Insufficient information to calculate WC	
AQA 00018	Outstanding AQ/WC amendment referral exists for this meter point	
AQA00019	SHIPPER PROPOSED AQ lies in AQ Amendment Tolerance Range	

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

SPA FILE REJECTION REASON CODES

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ASW00001	Siteworks reference not found	The Siteworks reference number supplied does not exist.
ASW00013	Siteworks has been cancelled	The works against the Siteworks reference provided have been cancelled.
ASW00014	Siteworks reference does not cover any of the Meter Points provided	None of the meter points listed are associated with the siteworks reference provided.
CAL00001	Calendar does not exist	
CAP00001	Capacity Appeal reference not found	The Capacity Appeal reference number supplied does not exist.
CAP00003	Capacity Appeal has been cancelled	Cancellation of System Users appeal for a change in Capacity requirements. (Usually a reduction)
CAP00011	Capacity Appeal has expired	28 days have elapsed since the Contract Manager initiated the appeal request from the system user.
CAP00012	Nominated Configuration of Meter Points does not match the Capacity Appeal's Meter Points	The Meter Points in the Appeal are different to those in the nominated Configuration.
CDN00011	Minimum data has not been provided	
CNF00001	Confirmation reference not found	The Confirmation reference number supplied does not exist.
CNF00002	Confirmation already exists	The Confirmation reference number supplied does not exist.
CNF00003	Confirmation has incorrect status for request.	
CNF00010	Shipper Reference does not match that for the Confirmation reference provided	System user reference not compatible with Confirmation reference provided.
CNF00011	Confirmation not owned by requesting System User	The Confirmation reference supplied is not owned by the requesting system user.
CNF00012	Confirmation effective date not provided	A Confirmation effective date must be supplied.
CNF00014	Confirmation effective date does not give the required notice period	The Confirmation Effective date needs to give 14 days notice. If subject to Voluntary Withdrawal a notice period of 7 days is acceptable.
CNF00015	Confirmation effective date is greater than maximum notice period	The Confirmation Effective date must be within 30 working days of the date of the Confirmation.
CNF00016	Confirmation does not contain the Meter Point reference provided	The Meter Point Reference specified is not a part of the Confirmation Reference provided.
CNF00017	Confirmation would result in a non-live Meter Point	The Confirmation would leave meter point(s), currently part of an existing supply point(s), unattached from any supply point(s).
CNF00018	Confirmation is still subject to an Objection	This Confirmation has an Objection posted against it
CNF00019	Confirmation is dependent upon another confirmation which is invalid	This Confirmation cannot proceed due to another confirmation(s) being invalid.

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date:
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CNF00021	Confirmation is not subject to a Withdrawal Notice on which an Objection may be made	a) A Withdrawal Notice has not been issued against the Confirmation given, therefore an Objection cannot be accepted. b) The period in which an incumbent system user can object has passed. Ownership of the Supply Point will pass to the requesting system user at D.
CNF00022	Confirmation has lapsed as it is still subject to an Objection	This Confirmation has lapsed due to an unresolved Objection.
CNF00024	Confirmation is not Live	The Confirmation is not live on the system, e.g. lapsed, rejected.
CNF00025	Confirmation does not have an effective Objection	The Confirmation does not have a current Objection posted against it.
CNF00027	Confirmation has previously had a voluntary withdrawal made against it	A Withdrawal request has already been accepted against this Confirmation.
CNF00028	Confirmation has an effective Objection	Incumbent System User's Confirmation has an effective Objection.
CNF00030	End Consumer / Special Conditions are not required for a Competitive Confirmation	Incumbent System User's Confirmation has an effective Objection.
CNF00031	Either Shipper Customer Name or Premise Customer Name must be provided	The name of the System User's actual Customer or the Name of the Occupier must be supplied.
CNF00033	Confirmation has been superseded	The Confirmation reference provided is no longer a 'Live' confirmation in that it has been superseded by another confirmation and is no longer responsible for the Meter Points covered. No further action can be taken against this confirmation.
CNF00035	Requested Confirmation Effective Date earlier than Competition Effective Date	The requested confirmation effective date is less than the meter point competition effective date.
CNF00039	Insufficient notice was given to cancel the Confirmation	A request to cancel a Confirmation must be received prior to the confirmation being guaranteed to take ownership of the requested meter points i.e. at the time the transfer of ownership notification (S15) is sent. This request was received after that time.
CNF00040	Confirmation Cancellation reason is invalid.	The supplied cancellation reason code does not match the permitted values. Refer to cancellation record types (T05, T06 and T07) for valid cancellation reasons.
<u>CNF00041</u>	<u>Confirmation Number not provided.</u>	<u>The Confirmation Number is not specified in the input file</u>
CNF00046	Invalid Market Sector Code.	If there is any other value 'D' or 'I' mentioned for Market_Sector_code in the input file.
CNF00047	Market Sector Code must be provided.	The Market_Sector_Code is not specified in the input file.
CNF00050	Change of Tenancy Indicator value should be Y or N	
CNF00051	Change of Tenancy Indicator must be provided	

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

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CTT00010	Insufficient Emergency Contacts provided	Three Emergency Contacts are required if site not manned 24 Hrs. per day. Otherwise one Emergency Contact needed.
CTT00011	Emergency Contact telephone number not provided	No Emergency Contact Telephone number supplied.
CTT00012	Only Emergency Contact telephone number provided	There are insufficient details about the Customer Emergency Contact
CTT00013	Manned 24 hours indicator is not 'Y' or 'N'	Information has not been received to advise if the site is manned 24 Hrs per day Indicator should be 'Y' or 'N'.
CTT00014	Interruptible Contact telephone number not provided	The Contact Telephone number for Supply interruption has not been supplied.
CTT00015	Only Interruptible Contact telephone number provided	No Name and position of Interruptible Contact supplied.
CTT00017	Insufficient Customer Contact information provided	More information required to enable Transporter
CTT00018	System User Emergency Contacts not unique	Emergency contact provided also relates to another System User.
CTT00019	System User 24hr Customer contact not provided	Details of the Shippers Customer Contact must be supplied
CTT00020	System User 24hr Interruptible contact not provided	Details of the System User's Interruptible Contact must be supplied.
CTT00023	Invalid Contact Type	Contact Type code does not exist.
CTT00024	Interruptible Contact not provided	Contact for Interruptible Supply not supplied.
CTT00025	Interruptible Contact provided but not required	Interruptible Contact not necessary as supply is Firm.
CTT00026	Contact details required but not provided	Contact details not supplied.
CTT00027	Telephone contact required but not provided	Telephone details not supplied.
CTT00028	Invalid communication type	Code that classifies the electronic address type: BT Gold, Fax, Pager, Telephone or Telex, is invalid.
CTT00029	Correct contact type not provided for request	Code that describes the type of Contact Emergency, Interruptible(Organisation), Interruptible(Person/Role), Isolation (Organisation), Isolation(Person/Role)
CTT00030	Either Password or Special Needs Notes must be provided	There should be either a password or the customers special needs details, or both, present on this file
CTT00031	Contact effective date must be greater than or equal to Today	Above explanation removed from this field which was duplicated.
CTT00032	Contact effective date is less than or equal to existing contact effective date	There is an existing Contact effective date which is after the date of this request.
DSH00015	Requested SHQ not provided	Maximum hourly consumption (SHQ) is a mandatory requirement, but has not been supplied.
DSH00016	SHQ not required for NDM Meter Points	Maximum hourly consumption (SHQ) is not required for NDM meter points.

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Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

SPA FILE REJECTION REASON CODES

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DSH00017	Requested DM SHQ is more than planned maximum available SHQ	The specified meter point cannot deliver the requested DM SHQ.
DSH00019	Requested DM SHQ is less than current DM SHQ	The current DM SHQ is greater than the requested DM SHQ.
DSO00010	Requested DM SOQ is less than allowable minimum SOQ	The requested daily metered supply of gas (SOQ) is less than the historical maximum daily consumption for this supply point.
DSO00011	Invalid ratio of requested DM SOQ to current DM SOQ	The maximum daily consumption must be between a 4:1 and 24:1 ratio with the hourly consumption (SHQ).
DSO00012	Invalid ratio of DM SOQ to DM SHQ	
DSO00013	Requested DM SOQ is less than Bottom Stop SOQ	The requested daily capacity (SOQ) is less than the historical daily maximum delivered to this supply point.
DSO00014	Requested DM SOQ is less than current DM SOQ	The requested maximum daily capacity (SOQ) is less than currently being supplied, which may result in insufficient capacity on peak days.
DSO00016	Outstanding change to DM Capacity (SOQ/SHQ) already exists	A request to change the DM capacity for this supply point already exists.
DSO00017	Advised change request for DM Capacity (SOQ/SHQ) does not exist	Cannot cancel a request to change the DM capacity that does not exist.
DSO00018	Requested SOQ not provided	The maximum daily consumption (SOQ) is mandatory but has not been supplied.
DSO00019	SOQ not required for NDM Meter Points	A maximum daily capacity has been supplied but is not required.
DSO00020	DM SOQ is greater than planned maximum capacity	The specified meter point cannot deliver the request SOQ.
DSO00022	Insufficient Notice given to change DM Capacity	Not enough notice given to change DM Capacity.
DSO00023	Requested change not allowed on NDM Meter Point	The change requested on this meter point is not possible as a Datalogger is not fitted.
ECP00013	Gas nomination type was not defined at time of last read date	
ELA00010	Electronic address required but not provided	The change requested on this meter point is not possible as a Datalogger is not fitted.
FIL00010	File contains no records	Information record does not exist.
FIL00011	Record contains incorrectly formatted data	Information not supplied in correct format.
FIL00012	Records are not in the expected order	Records do not follow correct sequence.
FIL00013	Organisation Id on the Header cannot be found	Invalid or missing System User ID.
FIL00014	Organisation Id on the Header does not match the Sender's Id in the File Name	The ID on the header is incompatible with the senders ID in the File Name.
FIL00015	File Type on the Header is not the same as that in the File Name	The ID on the header is incompatible with the senders ID in the File Name.
FIL00016	Generation Number on the Header is not the same as that in File Name	Generation number on header does not match that in the file name

Deleted: v14 Live
 Deleted: 08/11/2006
 Deleted: Implementation Date: 08/11/2006

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FIL00017	A file with this Generation Number has already been received and successfully processed	This is a duplicate of a file which has already been processed with this Generation Number.
FIL00018	A physical count of the Detail Records in the File does not match that held in the count field on the Trailer	Number of Detail Records in the File does not match the number specified in the Trailer (Z99).
FIL00019	Invalid Record Type found	Number of Detail Records in the File does not match the number specified in the Trailer (Z99).
FIL00023	Generation number in filename is not numeric	Generation number must be numeric.
FIL00024	Invalid sub-record transaction type for high-level record transaction type	Sub-record transaction type is not one that is associated with high-level record transaction type
FIL00119	User has breached maximum daily reading submission limit	Mod693
GNT00001	Gas Nomination Type not found	Gas Nomination Type supplied does not exist.
GNT00011	Gas Nomination Type not provided	Not specified if meter point to be DM or NDM.
GNT00012	Gas Nomination Type must be DM as Supply Point is Interruptible	Supply Point is Interruptible therefore it must be DM.
GNT00013	Gas Nomination Type must be DM as the Meter Point AQ is greater than the DM Threshold	Supply Point is Interruptible therefore it must be DM.
GNT00014	Gas Nomination Type cannot be DM as the Meter Point is not datalogged	Meter Point has no Datalogger so Gas Nomination Type must be NDM.
ISL00001	Isolation reference not found	Isolation reference number supplied does not exist.
ISL00003	Isolation has been actioned or previously cancelled	There is no outstanding Isolation request.
ISL00010	Invalid Isolation type	The requested method of Isolation is invalid.
ISL00011	Outstanding Isolation request already exists	A request for the Isolation of this Meter Point has already been received.
ISL00012	Isolation request not originally raised on the Meter Point provided	The Isolation request does not refer to the meter point specified.
ISL00013	Customer request indicator missing or invalid	The customer request indicator is mandatory and should be either 'Y' or 'N'.
ISL00014	Isolation effective date required but not provided	Date Isolation is to take place must be supplied.
ISL00015	Isolation reason required but not provided	Reason for Isolation must be supplied.
ISL00016	Isolation reference required but not provided	Reference for Isolation must be supplied
ISL00017	Isolation effective date before Confirmation live date	The effective date of Isolation can only be after a Confirmation has become live.
ISL00018	Isolation reference not found for Confirmation reference provided	Isolation reference must for supplied for Confirmation reference.
ISL00019	Subsequent Reconnection request exists	Duplicate request for reconnection is being made. The date specified is prior to that previously requested
ISL00020	Isolation effective date must be after today's date	The requested isolation date must be after today's date

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

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LOC00020	Logger Channel has been decommissioned	The datalogger is not deemed or operational. The datalogger must be deemed and operational for a Meter Point to be 'acceptable' as a Daily Metered (DM) supply.
MET00520	Meter removal date must be greater than the effective date for previous transaction.	
MET00567	Meter Serial number is for a previous meter	
MET00564	Meter not found for Meter Point	
MET00568	Gas Act meter Ownership Type is invalid	
MMO 00533	Reading unit, Reading Factor and Imperial Indicator inconsistent	
MMO 00534	Exchange Reading unit, Reading Factor and Imperial Indicator inconsistent	
MPD00017	Meter Point is a Duplicate	
MPI00011	Shipper does not own the Meter Point at the time of the Meter Inspection (External*)	
MPI00012	Last Inspection Date should not be future dated.(External*)	
MPI00013	Last Inspection Date should be greater than the one in Sites and Meters (External*) *External code refers to rejection codes which would be sent to Shippers via the MIO file.	
MPO00001	Meter Point does not exist	
MPO00004	Duplicate Meter Point reference found	
MPO00015	Meter Point does not reside within the Postcode provided	
MPO00016	Meter Point is isolated	
MPO00017	Meter Point is not isolated	There is no Isolation against the meter point specified.
MPO00018	Meter Point reference not provided	The Meter Point reference is mandatory but has not been supplied.
MPO00019	Meter Point is not part of a live Supply Point	Supply Point to which this Meter Point belongs does not have a gas supply.
MPO00021	Meter Point is not subject to a withdrawal notice which may be objected	Objection received from incumbent Shipper where there has been no request by any other Shipper to take over that Meter Point
MPO00022	Meter Point is not part of the specified Confirmation	The Meter Point specified is not part of the Confirmation reference supplied.
MPO00024	Meter Point is not under the responsibility of the Confirmation reference provided	The Supply Point that the specified Confirmation relates to, does not include this Meter Point.
MPO00025	Meter Point is not yet the responsibility of the requesting System User	The Meter Point belongs to another System User.

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

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MPO00027	Meter Point is not part of the specified Nomination	The specified Nomination does not include this Meter Point.
MPO00028	Meter Points are not in the same Exit Zone	These Meter Points are in different exit zones and cannot be aggregated.
MPO00030	All Meter Points are from Supply Points in the Non-Competitive Market	Meter Points are not currently in the competitive market (ie: AQ <73,200 KWh)
MPO00031	Either one or all Meter Points on the Supply Point must be supplied	Criteria for a S69 (Nomination Meter Point) when accompanying a S48 (Current S.P. Nomination Request) on Multi Meter S.P.
MPO00033	Meter Point is not Free-standing, Primary or Secondary	Only these types of meters may be nominated.
MPO00037	Meter Point is extinct	
MPO00048	Meter Point is part of the bundled service	
MPO 00587	Primary Meter	
MPO00589	Meter Point Status is dead, updates are not allowed	
MPO00590	Your request contains at least one Extinct or Duplicate Meter Point	
MPO00592	At least one meter point is in Planned status	The requested confirmation has at-least one meter point in the planned status
MPR00011	User is not the registered Shipper nor has a confirmation at CO status	
MRA00001	Meter Reading Agency code not found	The Meter Reading Agency code does not exist.
MRA00010	Insufficient notice given to change the Meter Reading Agency	Not enough notice given to change Meter Reading Agency - 3 months' notice is required.
MRA00011	Requested Meter Reading Agency not valid for Meter Points	Requested Meter Reading Agency does not operate at these Meter Points, e.g. Area/Market segment.
MRA00012	Advised change request for the Meter Reading Agency does not exist	Meter Reading Agency change request does not exist.
MRA00013	Meter Reading Agency code not provided	The reference code for the Meter Reading Agency has not been supplied.
MRA00014	Meter Reading Agency not currently acceptable to Transporter	This agency is not on the Transporter list of Meter Reading Agencies.
MRA00015	Meter Reading Agency must be Transporter as configuration contains Primary or Secondary Meters	Meter Reading Responsibility cannot be transferred to the Unbundled Meter Reading Service (i.e. the Meter Reading Agency responsible for reading the meters is not Transporter) as one or more of the NDM Meters Points in the Configuration contain Primary or Secondary meters. These types of Meters must remain in the Bundled Meter Reading Service and be read by Transporter .

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- Deleted: 08/11/2006
- Deleted: Implementation Date: 08/11/2006

15 For Comment
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SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
MRA00016	Requested Meter Reading Agency is the same as the Current Agency for the Meter Point	The incumbent System User has made a request to change the meter reading agency for a supply point but the supplied Meter Reading Agency is the same as that currently responsible for reading the Meter.
MRA00017	Changes between the Bundled and Unbundled Meter Reading Service are not allowed through Re-Nomination	The incumbent System User (i.e. that system user currently responsible for a particular supply point) cannot request a change of meter reading service between Unbundled and Bundled by renominating the 'current' supply point configuration (S48). Meter Reading Service changes must be requested through the Meter Reading Agency Change Transaction (S32). Other systems user (i.e. those not currently responsible for the supply point) will be allowed to nominate changes of Meter Reading Service whilst nominating a 'current' supply point (S48).
MRA00019	Meter Points have not been in the Bundled Service for the minimum period	All Meter Points in the NDM portion of the Supply Point must remain in the Bundled meter reading service for a minimum period as governed by the Network code, if they have previously been Unbundled.
MRE00185	Outer tolerance Range check failed	
MRE00188	No previous meter reading found	
MRE00314	Valid Meter Readings exist after Job date	
MRE00400	The meter read index is invalid	
MRE00401	The corrector uncorrected index is invalid	
MRE00402	The corrector corrected index is invalid	
MRE00403	The meter read source is invalid	
MRE00404	The corrector read usable indicator is invalid.	
MRE00405	The meter read reason is invalid for an agreed meter read	
MRE00406	The meter read source is invalid for a replacement opening read	
MRE00407	The meter read verified indicator is invalid	
MRE00408	Corrector Read Verified indicator is invalid.	
MRE00409	The corrector read verified indicator is set but no corrector corrected read has been supplied	
MRE00410	The corrector read verified indicator is set to 'Y' but the corrector reads usable indicator is set to 'N'	
MRE00413	The meter round the clock count has not been supplied	

Deleted: v14 Live
 Deleted: 08/11/2006
 Deleted: Implementation Date: 08/11/2006

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MRE00414	The System User is not responsible for the Meter Point	
MRE00415	The Meter Point is not subject to an unbundled meter reading service	
MRE00416	The Meter Point is not subject to a Non Daily Metered Gas Nomination	
MRE00417	The opening read is outside the permitted read window	
MRE00418	The meter was removed on the actual read date	
MRE00419	The meter serial number on the read does not agree with the meter serial number held on the <u>Transporter</u> Database	
MRE00420	The meter read does not have the expected number of digits	
ME00421	A corrector serial number has been supplied where no corrector is fitted	
MRE00422	Corrector corrected read has been supplied where no corrector is fitted	
MRE00423	Corrector corrected read has been supplied where the corrector reads are unusable	
MRE00424	The corrector serial number on the read does not agree with the corrector serial number held on the <u>Transporter</u> Database	
MRE00425	The corrector corrected read does not have the expected number of digits	
MRE00426	The corrector uncorrected read does not have the expected number of digits	
MRE00427	The corrector corrected read has not been supplied where there is a corrector fitted and the corrector reads are usable	
MRE00428	The corrector serial number has not been supplied where there is a corrector is fitted	
MRE00429	The corrector round the clock count has not been supplied	
MRE00430	The Meter Point has no previous read	
MRE00431	The Meter Point has a missing opening read	
MRE00432	The Meter Point already has a read for a later date.	
MRE00433	The Meter Point already has an opening read for this date	

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Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

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MRE00434	The Meter Point already has an agreed replacement opening read for this date	
MRE00435	The Meter Point has no opening read to be replaced	
MRE00436	The Meter Point already has a read for this date	
MRE00437	The meter read has a future read date	
MRE00438	The meter read reason is invalid	
MRE00439	The corrector uncorrected read has not been supplied where there is a corrector fitted and the corrector reads are usable	
MRE00440	Corrector uncorrected read has been supplied where the corrector reads are unusable.	
MRE00441	Corrector uncorrected read has been supplied where no corrector is fitted.	
MRE00442	Cannot replace an unbundled meter read.	
MRE00443	Cannot add an unbundled meter read.	
MRE00444	Cannot re-enter a rejected unbundled meter read.	
MRE00445	Meter Round The Clock Count must be numeric if supplied.	
MRE00446	Corrector Round The Clock Count must be numeric if supplied.	
MRE00448	Corrector Usable Indicator should not be provided where a corrector is not fitted.	
MRE00449	Corrector Read Verified should not be provided where a corrector is not fitted	
MRE00450	Corrector Round the Clock Count should not be provided where a corrector is not fitted	
MRE00451	Corrector Round the Clock Count should not be provided where a corrector is unusable	
MRE00452	Meter Round the Clock Count should not be provided for non-agreed opening reads	
MRE00453	Corrector Round the Clock Count should not be provided for non-agreed opening reads	
MRE00454	Opening Read has not yet been processed by <u>Transporter</u> or has already been replaced	

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 Deleted: 08/11/2006
 Deleted: Implementation Date: 08/11/2006

15 For Comment
 Issued: 13/04/2007

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MRE00455	Opening Read can not be provided for a Confirmation effective before 1st October 1996	
MRE00456	Additions and Deletions can only be made against Bundled Meter Readings	
MRE00457	New Meter Reading is less than previous meter reading	
MRE00458	New uncorrected reading is less than previous uncorrected reading	
MRE00459	New corrected reading is less than previous corrected reading	
MET00567	Meter Serial Number Provided is for previous meter	
MRE00470	Consumption period less than 6 months	
MRE00471	Reading dates invalid for competition effective date for this meter point	
MRE00482	Meter point has no read to be replaced.	Part of Mod662 Reason Code was approved at UKLink Committee 16.09.04
MRE 00484	Cannot replace a bundled read	
MRE 00485	Cannot replace an opening reading with a non-opening reading	
MRE 00486	Latest reading submitted by previous system user'	
MRE00487	Meter Read Reason invalid for a Shipper Provided Estimated read	Mod689
MRE00488	Meter Read Reason invalid for a Gas Card read	Mod690
MRE00489	Non-opening reading received outside the read receipt window	Mod693
MRE00490	A breach of the allowed reading submission frequency occurred	Mod693
MRE00491	Meter Read Reason invalid for a Point of Sale read	Mod741
MRE00492	Point of Sale read submitted prior to the allowed submission date	Mod741
MRE00493	Point of Sale read date prior to the acceptable period	Mod741
MRE00494	Point of Sale read date is within the OPNT read window	Mod741
MRE00495	Supply point not small throughout period from last read date to Transfer date	Mod741
MRE00496	Point of Sale read can only replace another Point of Sale read	Mod741
MRE00497	Outstanding OPNT read request not found for a Point of Sale read	Mod741
MRE00498	Meter Read Source invalid for the replacement of Opening Readings	Mod683

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

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MRE00499	Meter Round the Clock Count must not be provided for Point of Sale reads	Mod741
MRE00500	Corrector Round the Clock Count must not be provided for Point of Sale reads	Mod741
MRF00001	Meter Reading Frequency code not found	
MRF00002	Meter Reading Frequency Already Exists.	A valid request for a change to the Meter Reading Frequency is pending for this Meter Point.
MRF00011	Meter Reading Frequency code not provided	The Code for Meter Reading Frequency is mandatory and has not been supplied.
MRF00012	Meter Reading Frequency is not acceptable for the Meter Point	The Meter Point cannot be read at the requested intervals.
MRF00013	Requested Meter Reading Frequency is below minimum acceptable for the AQ of the Supply Point	The requested read intervals do not comply with the minimum acceptable which is determined by the AQ of the supply point.
MRF00014	Insufficient notice given to change the Meter Reading Frequency	Not enough notice given to change frequency of Meter Reading. Minimum notice period is 10 days.
MRF00015	Advised changed request for the Meter Reading Frequency does not exist	Meter Read Frequency change request does not exist.
MRF00018	Requested Meter Reading Frequency not valid for Meter Points	These Meter Points cannot be read at the requested frequency.
MRF00019	Daily Meter Reading Frequency requested but no NDM Meter Points are datalogged	NDM Meter Points are not Datalogged, therefore Daily Meter Reading is not possible.
MRF00020	Daily Meter Reading Frequency requested but the Supply Point is not in the Competitive Market	The Supply Point is not currently in the competitive market and therefore is not eligible to be read daily.
MRP00010	Invalid Market Participant Abbreviated Name	
MRP00011	Market Participant not effective on date provided	
MSH00010	A 'Meter Instruction' change request has already been accepted for this meter point	All 'Meter Instruction' requests subsequent to the first request for a meter point on a given day are rejected
NEQ00010	Only one Meter Point should be provided for a Current Configuration	For an enquiry on a current meter configuration, only one meter point may be specified.
NEQ00013	Enquiry Type is invalid	Enquiry type is invalid. Must be either New or Current.
NEQ00014	At least one Meter Point must be provided	A Meter Point has not been supplied. This information is a mandatory requirement.
NEQ00015	New enquiry specifies Meter Points that form a current Supply Point	The configuration of meter points on this enquiry for a New Supply Point are an existing current configuration.
NOM00001	Transporter Nomination reference not found	The Transporter nomination reference supplied does not exist.

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SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
NOM00011	Transporter Nomination reference not provided	Transporter Nomination reference, which is mandatory, has not been supplied.
NOM00012	Nomination has previously been cancelled	The Nomination has been cancelled by the System User and is no longer valid.
NOM00014	System User's own Nomination reference is not found	The system user's own nomination reference, which has been supplied, does not exist.
NOM00015	System User reference does not match that on the Nomination for the Transporter Nomination reference provided	The system user's nomination specified is not compatible with that on the Transporter nomination reference which is specified.
NOM00018	Nomination is currently under referral	This nomination has been referred to our District offices.
NOM00019	Request for aggregation of meter points specifies a current configuration	The nominated configuration of meter points as a new configuration, already exists.
NOM00020	Requested aggregation is invalid	The requested grouping of meters does not meet the necessary criteria for aggregation.
NOM00021	Site not owned or occupied by one person	Ownership or occupation of a premise is divided between more than one company and therefore fails to meet the Aggregation criteria.
NOM00022	Meter Points not in close geographical proximity	Buildings containing Meter Points should be sufficiently close to each other as to appear linked or supportive in some way. Therefore these Meter Points fail to meet the Aggregation criteria.
NOM00023	Meter Points not within a common curtilage	Single premises must share a common enclosure. (Concept is closely related to the requirement for close geographical proximity.) Therefore these Meter Points fail to meet Aggregation criteria.
NOM00024	Site does not have a commonality of purpose	All the buildings on a premise s should serve each other in some necessary or useful way. Therefore Aggregation criteria not met.
NOM00025	No reason has been provided as an explanation for a new aggregation request	It is mandatory that requests for the new configuration of meters to be accompanied by a valid reason for the aggregation.
NOM00026	At least one Meter Point must be provided	It is mandatory for at least one meter point to be supplied.
NOM00031	Meter Points supplied do not constitute a current Supply Point	Meter Points provided are not part of a Current Configuration (S48 should be used for current configuration nominations)
NOM00032	Either Transporter Nomination Reference or Confirmation Reference must be provided	Both the Transporter Nomination Reference and the Confirmation Reference have not been provided. One or other of these fields must be provided.
NOM00033	Either the current or requested Nomination Shipper Reference must be provided	Both the Current Nomination Shipper Reference and the Requested Nomination Shipper Reference have not been provided. One or other of these fields must be provided.

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Deleted: Implementation Date: 08/11/2006

15 For Comment
Issued: 13/04/2007

SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
NOM00034	Current Nomination Shipper Reference must be blank as no reference is held by Transporter	No Shipper Reference is recorded on the Nomination or Confirmation details held by Transporter for the reference provided. However, a value was provided in the Current Shipper Reference field on the request. This information is used as a cross-reference against the Nomination/Confirmation reference to ensure that the correct reference is updated and is incompatible with that held by Transporter .
NOM00035	Current Nomination Shipper Reference must be provided as a reference is held by Transporter	A Shipper Reference is recorded against the Nomination or Confirmation details held by Transporter for the reference provided. However, no value was provided in the Current Shipper Reference field on the request. This information is used as a cross-reference against the Nomination/Confirmation reference to ensure that the correct reference is updated and is incompatible with that held by Transporter .
NPR00010	Insufficient notice given for the request	The notice given for the request is too short.
NPR00011	Date provided is in the past	Date provided must be in the future.
OFF00001	Offer number not found	The specified Transporter Offer number does not exist.
OFF00010	Offer number not provided	The offer number, which is mandatory, has not been supplied.
OFF0001	Offer has been invalidated	Offer is no longer valid. Circumstances at the Supply Point have changed.
OFF0001	Offer has expired	The offer specified is over 6 months' old and is, therefore, out of date.
OFF0001	Offer is subject to Siteworks	Work to be done at site of Supply Point, before an Offer can be confirmed.
OFF0001	Offer not originally produced for requesting System User	The offer number specified does not belong to the requesting system user.
OFF0001	Latest Offer has not been confirmed	The offer reference number quoted is not the latest for the requesting system user for this supply point.
OFF00016	Offer has already been confirmed	The specified offer has already been confirmed.
OFF00017	The Offer for the Nomination reference provided was not confirmed by the Confirmation Reference provided	The Confirmation reference provided confirms an Offer held against a different Nomination to that reference provided. The data supplied is incompatible with that held by Transporter .
OJT00011	Objection cannot be cancelled as it has caused a requested Confirmation to lapse	Supply point to be retained by the incumbent Shipper as confirmation has lapsed. Therefore, the objection cannot be cancelled.
OJT00013	Objection supplementary details already exist for the Withdrawal Notice	Objection supplementary details have already been submitted against the specified confirmation.
OJT00015	Cancellation of the Objection has been rejected resulting in the voluntary withdrawal also being rejected	The request to cancel the Objection has been rejected. Therefore, the request for a Voluntary Withdrawal, has also been rejected, as the Objection still remains.

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Deleted: Implementation Date: 08/11/2006

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Issued: ~~13/04/2007~~

SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
OJT00016	Objection has been rejected resulting in no Supplementary details being recorded	No supplementary details can be accepted as Objection has been rejected.
OJT00017	Invalid Objection Reason	The objection reason provided is invalid
OJT00018	Objection should be sent within seven working days of issue of withdrawal notice	If an objection is received after the 7th day of notification the above rejection code will be sent to the shipper within the WOR file and will appear on the S12 and S72 record.
ORG00021	Supplier has not been the supplier for the meter point within the last 90 days	
ORG00022	For contact request reason code T, supplier org ID must be blank	
ORG00023	For contact request reason code D, supplier org ID must be provided	
POC00001	Postcode not found	The postcode supplied does not exist.
POC00010	Postcode not provided	The postcode, which is mandatory, has not been supplied.
POC00011	Postcode does not contain the Meter Point reference provided	Meter Point is not located within the postcode.
PRM00010	Premise is not in a Live Supply Point	There is no gas supply to this premise.
PRM00011	Premise is in more than one Live Supply Point	More than one Supply Point exists for the address quoted on the Confirmation Only process. Meter point reference is required to specify which meter is being confirmed.
RCN00001	Reconnection reference not found	Reconnection reference specified does not exist.
RCN00003	Reconnection has been actioned or previously cancelled	This meter point has already been reconnected or the reconnection request previously cancelled.
RCN00011	Outstanding Reconnection request already exists	Request for reconnection has already been made.
RCN00012	Reconnection request not originally raised on the Meter Point provided	The original Reconnection request was not for the meter point which has been supplied.
RCN00013	No outstanding Reconnection request exists	When requesting cancellation of a Reconnection request, it is found that there is no such request in existence.
RCN00014	Reconnection effective date required but not provided	Reconnection date must be supplied.
RCN00015	Reconnection effective date before Confirmation live date	Reconnection date can only be after Confirmation live date.
RCN00016	Reconnection reference required but not provided	Reconnection reference must be supplied
RCN00017	Reconnection reference not found for Confirmation reference provided	The Confirmation Reference provided has not found a valid Reconnection Reference.
RCN00018	Subsequent Isolation request exists	The reconnection date requested pre-dates an existing Isolation request.
SHI00001	System User not found	System User ID provided does not exist.
SHI00010	System User is not responsible for the Meter Point reference provided	The system user making the request does not currently have any responsibility for the Meter Point identified by the reference they have provided.

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
SHI00011	System User Id not provided	System User ID, which is mandatory, has not been supplied.
SHI00012	System User prevented from requesting Confirmations	System User is currently prevented from requesting Confirmations.
SPA00013	No Supply Point identifying details provided	Unable to identify supply point from details provided.
SPA00020	Reason code not provided	
SPA00021	Request Detail not provided	
SPA00022	Invalid reason code found	
SPA00023	No registered user for the meter point	
SPO00001	Supply Point not found	Supply point does not exist.
SPO00010	Supply Point is invalid	Existing aggregation is no longer a valid supply point.
SPO00011	Supply Point contains Interruptible Meter Points	Interruptible Meter Points are contained within the Supply Point and therefore must be DM.
SPO00012	Supply Point has a total AQ greater than the Competitive Market Threshold	This Supply Point needs to be Nominated instead of using the Confirmation only Process, as Annual Consumption (AQ) is greater than 73,200 KWh
SPO00013	Supply Point has a total AQ less than the Competitive Market Threshold	This Supply Point does not need to be Nominated. The Confirmation only process is sufficient as the Annual Consumption (AQ) is less than 73,200 KWh.
SPO00014	Supply Point has a total AQ less than the Interruptible Threshold	The Annual Consumption (AQ) for this Supply Point is too low to have an Interruptible Supply.
SPO00015	Supply Point is not in the Competitive Market	Gas to this Supply Point is provided by British Gas in the Non-Competitive Market (<73,200 KWh) and is not therefore available to other System Users at the present time.
SPO00016	Request denied as supply point ownership is subject to transfer	Transfer of Ownership has been guaranteed to another System User, therefore request cannot be accepted
SPO00021	Supply Point Total AQ greater than domestic threshold	The total AQ of all meter points on the supply points exceeds 73,200 kWh.
SPN00001	Special Condition Type not found	The Special Condition code supplied is not a valid code.
SPN00010	Duplicate Special Condition Type provided	The Special Condition Type code quoted has already been supplied.
SPT00001	Supply Type code not found	Unable to find Supply Type code.
SPT00011	Supply Types cannot be mixed across the DM Portion of a Supply Point	The supply type of the DM portion of a supply point cannot be mixed, it is either Firm or Interruptible.
STD00137	Exchange Meter Serial number not provided	
STD00139	Exchange Imperial Indicator not provided	
STD00143	Exchange Start Reading date not provided	

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
STD00145	Exchange End Reading date not provided	
STD00149	Start Reading date must be after 1.3.1996	
STD00150	End Reading date must be after 1.3.1996	
STD0015	Exchange Start Reading date must be after 1.3.1996	
STD0015	Exchange End Reading date must be after 1.3.1996	
STD0015	Invalid value for Imperial Indicator	
STD0015	Invalid value for Exchange Imperial Indicator	
STD0015	Invalid value for Reading Units	
STD00156	Invalid value for Exchange Reading Units	
STD00157	Invalid value for Reading Factor	
STD00158	Invalid value for Exchange Reading Factor	
STD00159	Start Reading date is greater than the processing date	
STD00160	End Reading date is greater than the processing date	
STD00161	Exchange Start Reading date is greater than the processing date	
STD00162	Exchange End Reading date is greater than the processing date	
STD00163	Invalid value for Manual Check flag	
STD00164	Exchange Start Reading date does not equal End Reading date	
STD00165	Exchange End Reading date not greater than Exchange Start Reading date	
STD00166	End Reading is less than Start Reading	
STD00167	Exchange End Reading is less than Exchange Start Reading	
STD00168	End Reading date not greater than Start Reading date	
STD00171	Occurrence of DM since Start Reading date	
STD00177	Smaller supply meter point is not eligible for AQ/WC amendment	
STD00178	Requested AQ is less than 1	
STD00179	Requested AQ is not derived as per Speculative calculation	
STD00181	Invalid value for number of Dials or Digits	
STD00182	Invalid value for Exchange number of Dials or Digits	

Deleted: v14 Live

Deleted: 08/11/2006

Deleted: Implementation Date: 08/11/2006

SPA FILE REJECTION REASON CODES

REJECTION CODE	CONCISE LIST	EXPANDED LIST
STD00183	Meter point was not part of a live supply point for entire consumption Period	
STD00186	Gas Nomination Type was not DM for the entirety of the consumption period	
STD00187	Readings supplied must define an overall consumption period of 12 months	
STD00192	Appeal received after end of Appeal window	
STD00193	Sum of TTZ Count and Exchange TTZ Count is greater than 99	
SUP00001	Supplier not found	Supplier details supplied have not been recognised.
SUI00004	New Supplier ID is the same as old Supplier ID	
RRR00010	Start Reading/Date not consistent with UK Link	
RRR00011	End Reading/Date not consistent with UK Link	
RRR00012	Exchange Start Reading/Date not consistent with UK Link	
RRR00013	Exchange End Reading/Date not consistent with UK Link	
RRR00014	TTZ Count incorrect	
RRR00015	Meter Exchange not identified on Amendment/Appeal	
RRR00016	Manual Referral with insufficient Supporting Information	
RRR00017	Appeal window not currently open for request	
WTC00014	Winter consumption Start Date is invalid	
WTC00015	Winter consumption End Date is invalid	
WTC 00016	Requested WC is not derived as per Speculative calculation	

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Deleted: Implementation Date:
08/11/2006