

Meeting of Standards of Service Sub-committee

10:15 Thursday 27 January 2011

31 Homer Road, Solihull

Invitation and Agenda (R.S.V.P – *contact below*)

Items in italics are short notice items, which may be considered by the committee.

1.0 Introduction and Status Review

- 1.1. Minutes from the previous meeting
- 1.2. Review of actions from previous meeting

2.0 Review of Standards of Service

3.0 Performance and Payments to Date

4.0 AOB

- 4.1. Sub Group Monitor report*

5.0 Diary Planning

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