

## **Meeting of Standards of Service Sub-committee**

**10:00 Thursday 22 April 2010**

**at Holiday Inn, 61 Homer Road, Solihull, B91 3QD**

### **Invitation and Agenda** *(R.S.V.P – contact below)*

- 1.0 Introduction and Status Review**
  - 1.1. Minutes from the previous meeting
  - 1.2. Review of actions from previous meeting
  
- 2.0 Review of Standards of Service**
  
- 3.0 Performance and Payments to Date**
  
- 4.0 AOB**
  
- 5.0 Diary Planning**

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