

Standards of Service Sub-committee Meeting

Thursday 26 May 2005

10 Old Bailey, London EC4M 7NG

**Invitation and Agenda
(R.S.V.P – contact below)**

After Lunch (Following Meeting of Distribution Workstream)

- 1.0 Introduction**
- 2.0 Report on Actions from February's SoS Sub-committee meeting**
- 3.0 Performance and Payments to Date**
- 4.0 Query Management – Reporting**
- 5.0 Change to the Process for Distribution Network Sales**
- 6.0 AOB**

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