



COR2789 – Measures to Address Unregistered & Shipperless Sites

External Impact	Network	Shipper
New Contact Codes	✓	✓ (visible only in Shipper Queues)
New Case Event Descriptions	✓	✓ (visible only in Shipper Queues)
New Resolution Text	✓	✓ (visible only in Shipper Queues)
New Rejection Text	✓	✗
New File Formats – Supporting information files	Not Relevant	✓
Amendments to existing file types such as but not limited to allowable values	✓	✗

✗ = No Changes

✓ = Changes

Throughout the processes, messages will be communicated externally to inform recipients of action/progress. There are different categories of messages that will be communicated:

- Rejection Codes/Messages – communicated to identify an error with an action being completed (e.g. text missing when population of a field is mandatory).
- Resolution Text – communicated to provide the outcome of a contact (i.e. why a contact was closed)

These messages will be used to help you manage your interaction with GSR (MOD424) and MUS (MOD410a) contacts.

The new / amended Rejection codes and text and the Resolution Text will be issued for information on 11th April 2014 as part of the change pack.

