

UK Link Committee Meeting

Xoserve Report Pack

Meeting Date: 10th September 2015 Reporting Month: August 2015

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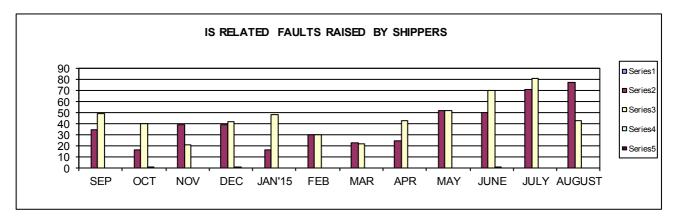
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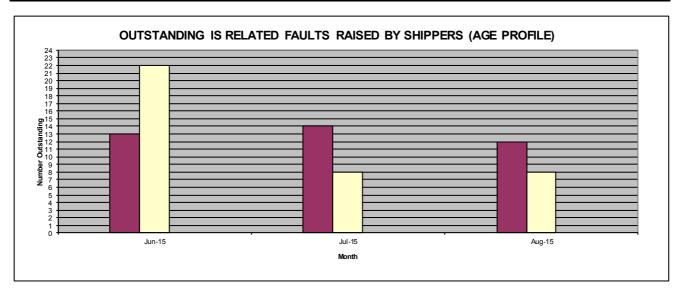
Report A

IS Faults Logged by Shippers

Faults Raised	P5	P4	P3	P2	P1	Total
SEP	0	35	49	0	0	84
OCT	0	16	40	1	0	57
NOV	0	39	21	0	0	60
DEC	0	39	42	1	0	82
JAN'15	0	16	48	0	0	64
FEB	0	30	30	0	0	60
MAR	0	23	22	0	0	45
APR	0	25	43	0	0	68
MAY	0	52	52	0	0	104
JUNE	0	50	70	1	0	121
JULY	0	71	81	0	0	152
AUGUST	0	77	43	0	0	120
Total	0	473	541	3	0	1017



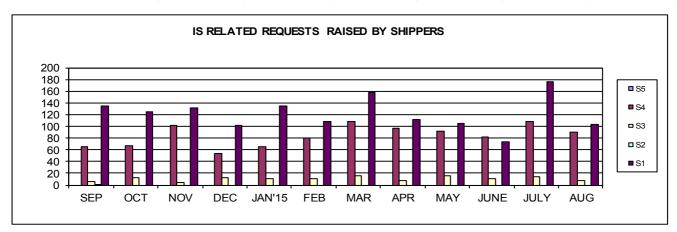
Outstanding Calls	P5	P4	P3	P2	P1	Total
Jun-15	0	13	22	0	0	35
Jul-15	0	14	8	0	0	22
Aug-15	0	12	8	0	0	20
Total (Per P Level)	0	39	38	0	0	77



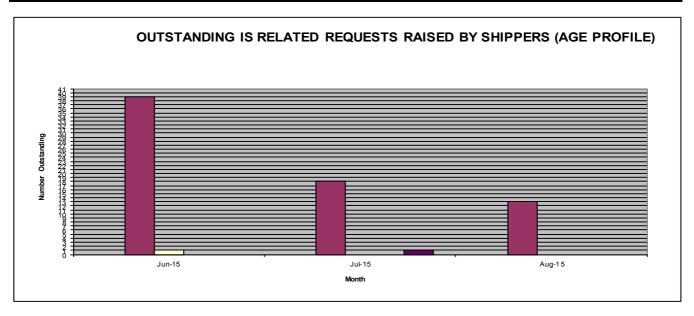


IS Requests Logged by Shippers

Requests Raised	S5	S4	S3	S2	S1	Total
SEP	0	66	5	0	134	205
ОСТ	0	67	12	0	124	203
NOV	0	102	4	0	132	238
DEC	0	54	12	0	101	167
JAN'15	0	65	10	0	135	210
FEB	0	80	10	0	108	198
MAR	0	108	15	0	158	281
APR	0	96	7	0	112	215
MAY	0	92	15	0	105	212
JUNE	0	81	10	0	73	164
JULY	0	108	14	0	176	298
AUG	0	90	8	0	103	201
Total	0	1009	122	0	1461	2592



Outstanding Calls	S5	S4	S3	S2	S1	Total
Jun-15	0	39	1	0	0	40
Jul-15	0	18	0	0	1	19
Aug-15	0	13	0	0	0	13
Total (Per P Level)	0	70	1	0	1	72





Report B

UK LINK Business Support Agreement Report Summary

UK Link Availability (excluding scheduled outages)

- Service is a measure of overall availability to Shippers.
- Access and Batch Transfer, availability figures relate to outages that affected 3 or more Shippers, and do
 not show where a service is unavailable to a Shipper due to communication or other problems.
- All planned and agreed outages are excluded from the calculation of the total monthly availability figure.
- During this reporting month, the overall availability of the Service was 100%

Average UK Link Transaction Response Times and Transaction Volumes

UK Link (Gemini) Availability & Performance							
		Reporting Month: Aug 2015					
Performance measures	Target/max	Aug 2015	Jul 2015	Jun 2015	May 2015		
		01/08 – 31/08	01/07 – 31/07	01/06 – 30/06	01/05 – 31/05		
Gemini Service	99%	100%	100%	99.09%	100%		
Gemini Access (IX)	99%	100%	100%	100%	100%		
Nominations per day	8,300	4,920	5,120	4,893	4,955		
Re-nominations per day	4,200	21,853	21,893	22,025	21,437		
% of transactions < 4 sec's	95%	100	100	100%	100%		
Transaction response time (in minutes)	n/a	0.26	0.26	0.25	0.27		
Transactions per day	n/a	930313	873962	836308	881553		
% Transaction change	n/a	6.4%	4.5%	-5.1%	-2.2%		

UK Link (Non-Gemini) Availability & Performance							
	Target/max	Reporting Month: Aug 2015					
Performance measures		Aug 2015	Jul 2015	Jun 2015	May 2015		
		01/08 – 31/08	01/07 – 31/07	01/06 - 30/06	01/05 – 31/05		
Batch Transfer	99%	100%	100%	100%	100%		
Service Desk Availability	99%	100%	100%	100%	100%		

P1 / P2 Resolution Time Analysis

	Problem Management - BSA Target: Resolved within 5 hours								
Ir	Impact Codes P1 / P2 Reporting Month: Aug 2015								
Code	Problems v Time to	Aug 2015	Jul 2015	Jun 2015	May 2015				
Code	resolve	01/08 - 31/08	01/07 – 31/07	01/06 - 30/06	01/05 – 31/05				
	<1hr	1	4	2	1				
	1-2 hr	0	0	2	3				
P2	2-3 hr	0	1	1	0				
FZ	3-4 hr	0	1	0	0				
	4-5 hr	0	0	0	1				
	>5 hr	0	0	0	0				
	<1hr	0	0	0	0				
	1-2 hr	0	0	0	0				
P1	2-3 hr	0	0	0	0				
Pi	3-4 hr	0	0	0	0				
	4-5 hr	0	0	0	0				
	>5 hr	0	0	1	0				

^{*}For June 2015 there was a P1 due to Data Centre outage.



Report C

Mod 565 Monthly Liabilities Report

TSL10a - File format / UK Link (Consultation period)

If the Transporters make a UK Link system change that impact directly upon Shippers' systems, without formally allowing them 10 working days to make representations, we will be liable to pay each Shipper £500. The Transporters will be exempt from this liability if the members of the UK Link Committee agree to the implementation without the formal representations, period or otherwise, if the implementations of the system changes are directly related to a UNC modification.

Throughout the period of "August" 2015 there were no occurrences under this category. The relevant liability is: $\mathbf{0}$ occurrences $\mathbf{x} \cdot \mathbf{£500} = \mathbf{£0}$ per Shipper.

TS10c - Failure to Implement Changes

If the Transporters give Shippers notice that a system change that impacts directly upon the Shippers' systems is due to be implemented on a certain date and the system change is not implemented as planned, the Transporters must inform the Shippers of this failure to implement, by the next business day. If the Transporters fail to meet this requirement, we will be liable to pay each Shipper £1000.

Throughout the period of "August" 2015 there were **no** occurrences under this category. The relevant liability is: **0** occurrences x £1000 = £0 per shipper.

TSL12a - System Failure 24 Hours +

Should UK Link be unavailable to users for a period of more than 24 hours, then a further one-off payment will be made to each registered user. If the system is down for more than 24 hours then the Transporters will pay £1000 per user affected.

Throughout the period of "August" 2015 there were no occurrences under this category. The relevant liability is: 0 occurrences x £1000 = £0 per Shipper.

TSL12b - System Recovery

In the case of repeated UK Link system failure within the business day, the Transporters will endeavour to recover within 5 hours from commencement of the recovery period. If the recovery period exceeds 5 hours, a payment of £50 per user will be paid. This will be increased by 100% for each subsequent failure within the business day, per user affected. Eg: £50, £100, £200, £400, £800

Throughout the period of "August" 2015 there was no occurrence under this category.

The relevant liability is: 0 occurrences x £50 = £0 per Shipper 0 occurrences x £100 = £0 per Shipper

Total = £0 per Shipper.



Report D

List of File Format and Urgent Communications Issued since last UK Link Committee Meeting.

Comm. Reference	and orgent communications issued since last on Link committee weet	
	Cultipat	Data of loans
(Number/Sender/	Subject	Date of Issue
Signatory)	LIK Link Description in all disc Nature Description and Detection Character File	
1431 - LH - DA	UK Link Programme - including Nexus Requirements – Potential Changes to File Formats for August Change Pack	04/08/2015
1431a - LH - DA	UK Link Programme – Including Nexus Requirements - Potential Amendment to File Level Rejection Treatment	06/08/2015
1432 - LH - SN	COR3541 - AQ Review 2015	07/08/2015
1433 - LH - DA	COR1154.15 - UKLP Including Nexus requirementAML, .COI, .CZI, files including amendments, compression and a 'token' file	07/08/2015
1434 - LH - DA	COR1154.15 UKLP Including Nexus requirement - Master Control Sheet V11	12/08/2015
1435 - LH - DA	COR1154.15 - UKLP Including Nexus requirement - Representations for Supporting Information Invoicing Files including amendments, compression and the 'token' file'	13/08/2015
1436 - LH - SN	UK Link Change Pack August 2015 Part 1 of 2	14/08/2015
1436.1 - LH - SN	COR3187 EU Code Change Phase 2 DeliveryNXC File Format and API	14/08/2015
1436.2 - LH - SN	COR1154.15 UKLP Including Nexus Requirements - Amendments to Base-lined Shared Supply Meter Points Templates	14/08/2015
1436.3 - LH - SN	Notification of non-Business Days and non-Supply Point Business Days 2016	14/08/2015
1436.4 - LH - SN	UK Link Programme – Including Nexus Requirements - Potential Amendment to File Level Rejection Treatment	14/08/2015
1436.5 - LH - SN	UK Link Committee Important Dates for 2016 Calendar	14/08/2015
1436.6 - LH - SN	COR3538 –Introduction of .DEL EFT files	14/08/2015
1436.7 - LH - DA	COR1154.15 UKLP Including Nexus Requirements – Amended File Formats August	14/08/2015
1437 - LH - DA	Notification of New User Admissions under the Uniform Network Code	19/08/2015
1438 - LH - DA	COR1154.15 UKLP Including Nexus requirement - Master Control Sheet V12 & Hierarchy Check List V1	19/08/2015
1439 - LH - SN	Representation Matrices for August 2015 Change Pack -1433 - LH - SN	21/08/2015
1440 - LH - SN	UK Link Change Pack August 2015 Part 2 of 2	21/08/2015
1440.1 - LH - DA	COR1154.15 - UKLP Including Nexus requirement – RGMA Rejection Codes	21/08/2015
1440.2 - LH - SN	Information regarding extraordinary UKLC	21/08/2015
1440.3 - LH - SN	COR 3312.2 - Security of Supply – GDE Cashout and Compensation Arrangements	21/08/2015
1440.4 - LH - DA	COR1154.15 - UKLP Including Nexus requirement – .INV File Format	21/08/2015
1440.5 - LH - DA	COR1154.15 - UKLP Including Nexus requirement – Negative values	21/08/2015
1441 - RH - SN	COR3541 - AQ Review 2015	26/08/2015
1442 - RH - SN	Representation Matrices for 1431 / 1436.4 Communication	26/08/2015
1443 - RH - SN	iGT Supply Meter Point 'Plot' address data	26/08/2015
1444 - RH - DA	COR1154.15 - UKLP Including Nexus requirement – Update to NTE - Negative values	28/08/2015
1445 - RH - SN	New Xoserve website launching this weekend	28/08/2015
1446 - RH - SN	Postponed Implementation: New Xoserve Website	01/09/2015
1447 - RH - SN	Representation Matrices for 14/08/15 Change Pack	01/09/2015
1447 - KH - SIN	nepresentation Matrices for 14/00/13 Change Pack	01/09/2012



Report E Forthcoming Outage Notifications

Change	Impacted System		Outage	Duration		Brief Description	Committee
Request Number	impacieu Sysiem	Start Date	Start Time	End Date	End Time	Blief Description	Notified Date
1154.15	UKLP Including Nexus Requirement - Outage	TBC*	TBC*	TBC*	TBC*	Outages required for UK Link Programme	12/01/15
3187	Gemini and Gemini Exit systems	06/09/2015	4am	06/09/2015	9am (11am contingency)	Principal implementation To comply with the new European Network Codes in October 2015	03/09/14
3187	Gemini and Gemini Exit systems	13/09/2015	4am	13/09/2015	9am (11am contingency)	First contingency for Principal implementation To comply with the new European Network Codes in October 2015	03/09/14
3187	Gemini and Gemini Exit systems	20/09/2015	4am	20/09/2015	9am (11am contingency)	Second contingency for Principal implementation To comply with the new European Network Codes in October 2015	11/06/15
3187	Gemini and Gemini Exit systems	20/09/2015	4am	20/09/2015	6am (8am contingency)	Secondary Implementation To comply with the new European Network Codes in October 2015	5/08/15
3187	Gemini and Gemini Exit systems	04/10/2015	3am (post implementation of gas day changes) 4am (if gas day change implementation is delayed)	04/10/2015	5am ((7am contingency) post implementation of gas day changes) 6am ((8am contingency) if gas day change implementation is delayed)	Contingency for Secondary implementation To comply with the new European Network Codes in October 2015	5/08/15
3572	Gemini and Gemini Exit Systems	10/04/2016	ТВС	ТВС	ТВС	Principle Implementation to comply with the new European Network Codes in May 2016.	10/09/2015
3572	Gemini and Gemini Exit Systems	24/04/2016	ТВС	ТВС	ТВС	Contingency Implementation to comply with the new European Network Codes in May 2016.	10/09/2015



NB. Modification 0535 - Non Effective Days is not an outage but will come into effect on the 29th and 30th Sept 2015

Key:

Italic – New outage notification
Underlined – Outage notification information amended

* Exact timings to be defined