

UK Link Committee Meeting

Xoserve Report Pack

Meeting Date: 11th July 2013
Reporting Month: June 2013

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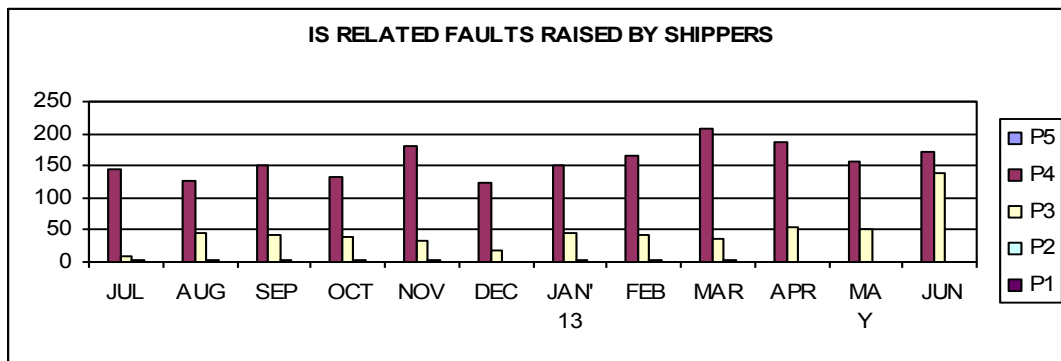
Contents

- Page 3 – Report A – IS Faults and Requests Logged by Shippers**
- Page 4 – Report B – UK-LINK Business Support Agreement Report Summary**
- Page 5 – Report C – Mod 565 Monthly Liabilities Report**
- Page 6 – Report D – List of File Format and Urgent Communications Issued
Since Last UK Link Committee Meeting**
- Page 7 – Report E – Forthcoming Outage Notifications**

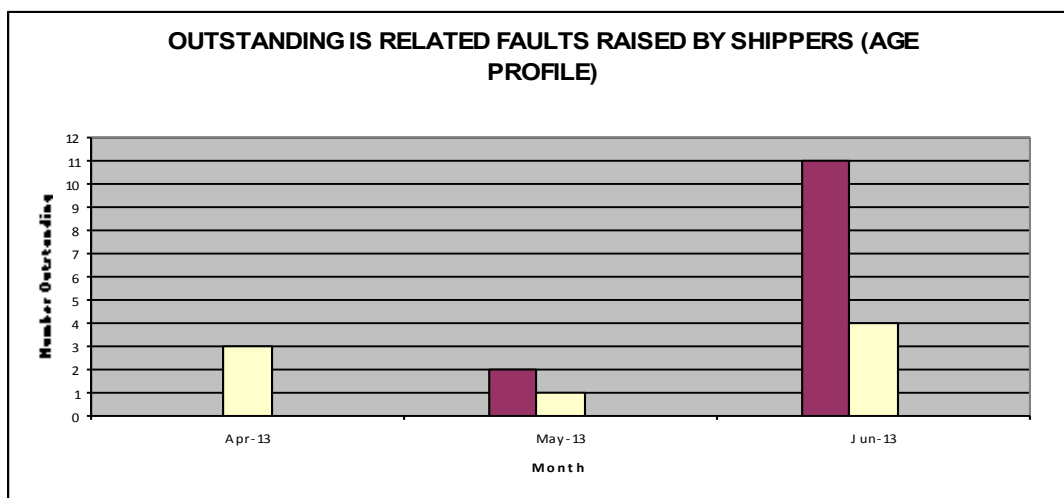
Report A

IS Faults Logged by Shippers

Faults Raised	P5	P4	P3	P2	P1	Total
JUL	0	146	9	2	0	157
AUG	0	126	45	2	0	173
SEP	0	152	41	2	0	195
OCT	0	134	38	3	0	175
NOV	0	182	34	2	0	218
DEC	0	124	17	1	0	142
JAN' 13	0	151	46	2	0	199
FEB	0	165	43	4	0	212
MAR	0	207	35	3	0	245
APR	0	187	54	1	0	242
MAY	3	157	50	1	0	211
JUN	0	172	139	0	0	311
Total	3	1903	551	23	0	2480

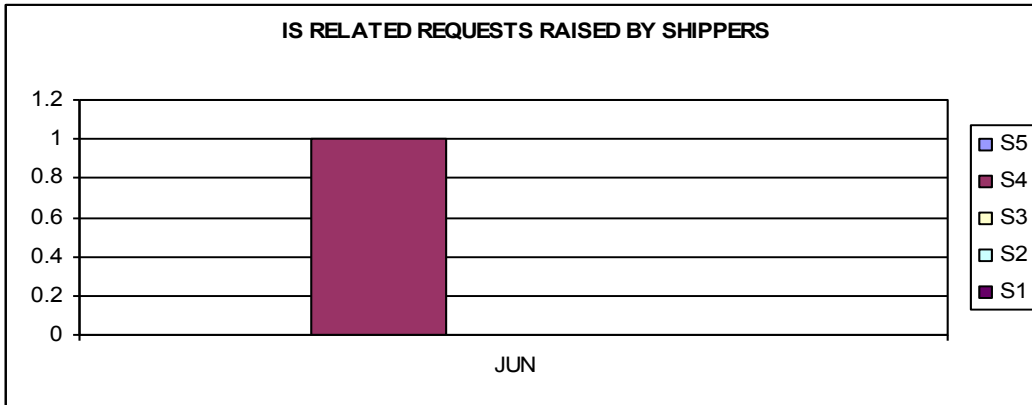


Outstanding Calls	P5	P4	P3	P2	P1	Total
Apr-13	0	0	3	0	0	3
May-13	0	2	1	0	0	3
Jun-13	0	11	4	0	0	15
Total (Per P Level)	0	13	8	0	0	21

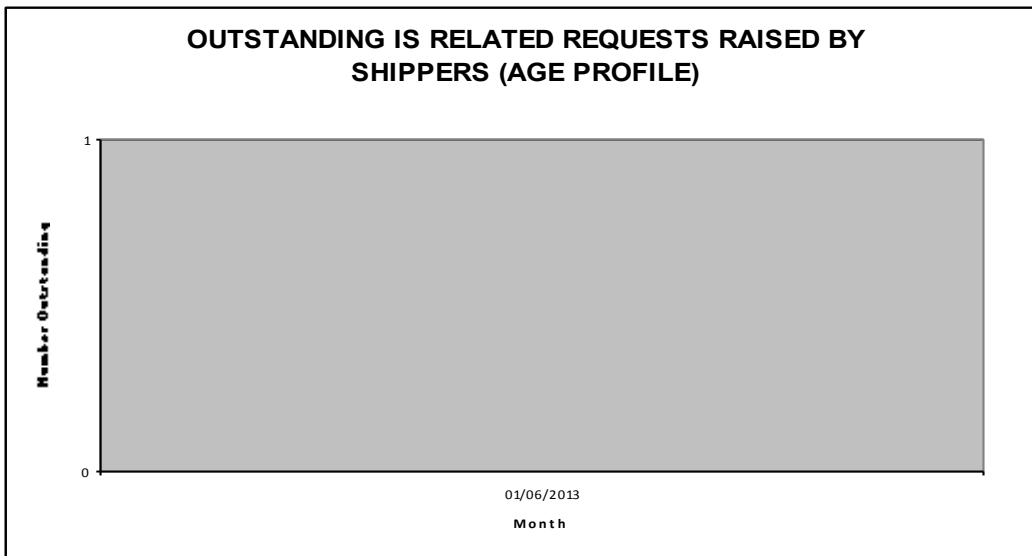


IS Requests Logged by Shippers

Requests Raised	S5	S4	S3	S2	S1	Total
JUN	0	1	0	0	0	1
Total	0	1	0	0	0	1



Outstanding Calls	S5	S4	S3	S2	S1	Total
Jun-13	0	0	0	0	0	0
Total (Per P Level)	0	0	0	0	0	0



Report B

UK LINK Business Support Agreement Report Summary

UK Link Availability (excluding scheduled outages)

- Service is a measure of overall availability to Shippers.
- Access and Batch Transfer, availability figures relate to outages that affected 3 or more Shippers, and do not show where a service is unavailable to a Shipper due to communication or other problems.
- All planned and agreed outages are excluded from the calculation of the total monthly availability figure.
- During this reporting month, the overall availability of the Service was 100%

Average UK Link Transaction Response Times and Transaction Volumes

UK Link (Gemini) Availability & Performance					
Performance measures	Target/max	Reporting Month: Jun 2013			
		Jun 2013	May 2013	Apr 2013	Mar 2013
		01/06 – 30/06	01/05 – 31/05	01/04 – 30/04	01/03 – 31/03
Gemini Service	99%	100%	100%	100%	100%
Gemini Access (IX)	99%	100%	100%	100%	100%
Nominations per day	8,300	4,848	4,918	4,869	4,991
Re-nominations per day	4,200	19,986	20,048	19,996	20,045
% of transactions < 4 sec's	95%	*99.90%	99.05%	98.63%	98.76%
Transaction response time (in minutes)	n/a	*0.92	0.38	0.48	0.46
Transactions per day	n/a	*388683	742039	765155	723393
% Transaction change	n/a	*5.0%	-3.0%	5.7%	-4.9%

*Note: Due to Precise agent data collection problem Jun'13 statistics was partial

UK Link (Non-Gemini) Availability & Performance					
Performance measures	Target/max	Reporting Month: Jun 2013			
		Jun 2013	May 2013	Apr 2013	Mar 2013
		01/06 – 30/06	01/05 – 31/05	01/04 – 30/04	01/03 – 31/03
Batch Transfer	99%	100%	100%	100%	100%
Service Desk Availability	99%	100%	100%	100%	100%

P1 / P2 Resolution Time Analysis

Problem Management - BSA Target: Resolved within 5 hours					
Impact Codes P1 / P2		Reporting Month: Jun 2013			
Code	Problems v Time to resolve	Jun 2013	May 2013	Apr 2013	Mar 2013
		01/06 – 30/06	01/05 – 31/05	01/04 – 30/04	01/03 – 31/03
P2	<1hr	0	0	0	0
	1-2 hr	0	0	0	0
	2-3 hr	2	0	0	0
	3-4 hr	1	0	0	0
	4-5 hr	2	0	0	0
	>5 hr	0	0	0	0
P1	<1hr	0	0	0	0
	1-2 hr	0	0	0	0
	2-3 hr	0	0	0	0
	3-4 hr	0	0	0	0
	4-5 hr	0	0	0	0
	>5 hr	0	0	0	0

Report D

List of File Format and Urgent Communications Issued since last UK Link Committee Meeting.

Comm. Reference	Subject	Date of Issue
1217 - JH - LCh	Approved Business Requirements Documents for COR2528 'Smart Metering UNC MOD 0430 Foundation Stage & COR2831 'Smart Metering UNC MOD 0430 & iGT MOD 047 DCC Day 1 Analysis - For Information	07/06/2013
1218 - JH - MR	Successful Implementation - COR0984 Gemini Re-platforming Project	11/06/2013
1219 - JH - EB	Successful Implementation – COR2257 Increased Choice when Applying for NTS Exit Capacity	14/06/2013
1220 - JH - DA	June Change Pack	14/06/2013
1220.1 - JH - EB	COR2970 New Quantity Holders for RIIO - For Representation	14/06/2013
1220.2 - JH - DA	Consistent Organisation Notation - Withdrawal of Strategic Change / Tactical Change Approach - For Representation.	14/06/2013
1220.3 - JH - SN	Proposed Approach for Smart DCC Day 1 Implementation in UK Link Systems - For Representation	14/06/2013
1220.4 - JH - IS	Class 2 Modification - COR2479 '21 day switching (UNC PROPOSAL 0403) - For Representation - Operational Impact Only - For Representation	14/06/2013
1220.5 - JH - DA	UK Link Security Policy Revised Approach - For Information	14/06/2013
1220.6 - JH - DA	Representation Matrices for May's Change Pack	14/06/2013
1220.7 - JH - TL	Class 1 Modification – UK Link Outages in August - For Representation	14/06/2013
1221.JH- DA	June Change Pack Part 2 of 2	20/06/2013
1221.1 - JH - DA	COR2449 'Retention of MAM ID in Transporter Systems at change of Shipper (MOD 437)- Scenario Volumetrics - For Information	20/06/2013
1222 - JH - CF	XP1 Service Questionnaire	02/07/2013
1223 - JH - DA	Nil Response to 1220.1 - JH - EB - COR2970 New Quantity Holders for RIIO - For Representation	02/07/2013
1224 - JH - DA	Nil Response to 1220.3 - JH - SN Proposed Approach for Smart DCC Day 1 Implementation in UK Link Systems - For Representation	02/07/2013
1225 - JH - DA	Nil Response to 1220.7 - JH - TL- Class 1 Modification – UK Link Outages in August - For Representation	02/07/2013
1226 - JH - DA	Nil Response to 1221.1 - JH - DA COR2449 'Retention of MAM ID in Transporter Systems at change of Shipper (MOD 437) - Scenario Volumetrics	02/07/2013

Report E

Forthcoming Outage Notifications

UKL CR No.	Impacted System	Outage Duration				Brief Description	Committee Notified Date
		Start Date	Start Time	End Date	End Time		
<u>26501.</u>	<u>CMS</u>	<u>10/08/13</u>	<u>09:00</u>	<u>10/08/13</u>	<u>23:00</u>	<u>UKLink Performance Improvements</u>	<u>14/06/13</u>
<u>26501.</u>	<u>CMS</u>	<u>17/08/13</u>	<u>09:00</u>	<u>17/08/13</u>	<u>23:00</u>	<u>UKLink Performance Improvements</u>	<u>14/06/13</u>
<u>2874</u>	<u>UKLink/DNL ink</u>	<u>20/09/13</u>	<u>07:00</u>	<u>22/09/2013</u>	<u>07:00</u>	<u>Phase 3: AQ Review 2013 activities</u> The M-Number Creation, Meter Point Status amendments, Meter Status amendments and Online Isolations and Reconnection Process	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>20/09/13</u>	<u>07:00</u>	<u>22/09/13</u>	<u>07:00</u>	<u>Phase 3: AQ Review 2013 activities</u> RGMA file (JOB/UPD)	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>20/09/13</u>	<u>07:00</u>	<u>22/09/13</u>	<u>07:00</u>	<u>Phase 3: AQ Review 2013 activities</u> RGMA file (MAM)	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>21/09/13</u>	<u>00:00</u>	<u>22/09/13</u>	<u>07:00</u>	<u>Phase 3: AQ Review 2013 activities</u> Transfer of ownership (early morning SPA suite and TRF files)	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>21/09/13</u>	<u>00:00</u>	<u>22/09/13</u>	<u>07:00</u>	<u>Phase 3: AQ Review 2013 activities</u> NDM AQ/SOQ data to Gemini (AAQ/MDS)	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>21/09/13</u>	<u>07:00</u>	<u>22/09/13</u>	<u>07:00</u>	<u>Phase 3: AQ Review 2013 activities</u> UMR file	<u>05/07/13</u>
<u>2874</u>	<u>UKLink/DNL ink</u>	<u>30/09/13</u>	<u>07:00</u>	<u>02/10/13</u>	<u>14:00</u>	<u>Phase 4: AQ Review 2013 activities</u> The M-Number Creation, Meter Point Status amendments, Meter Status amendments and Online Isolations and Reconnection Process	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>30/09/13</u>	<u>07:00</u>	<u>02/10/13</u>	<u>14:00</u>	<u>Phase 4: AQ Review 2013 activities</u> UMR file	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>30/09/13</u>	<u>07:00</u>	<u>02/10/13</u>	<u>14:00</u>	<u>Phase 4: AQ Review 2013 activities</u> RGMA file (JOB/UPD)	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>30/09/13</u>	<u>07:00</u>	<u>02/10/13</u>	<u>14:00</u>	<u>Phase 4: AQ Review 2013 activities</u> RGMA file (MAM)	<u>05/07/13</u>
<u>2874</u>	<u>UKLink</u>	<u>02/10/13</u>	<u>00:00</u>	<u>02/10/13</u>	<u>14:00</u>	<u>Phase 4: AQ Review 2013 activities</u> Transfer of ownership (early morning SPA suite and TRF files)	<u>05/07/13</u>
<u>2874</u>	<u>Data Enquiry</u>	<u>04/10/13</u>	<u>00:00</u>	<u>04/10/13</u>	<u>12:00</u>	<u>Phase 4: AQ Review 2013</u>	<u>05/07/13</u>

Key:

Italic – New outage notification

Underlined – Outage notification information amended

* Exact timings to be defined