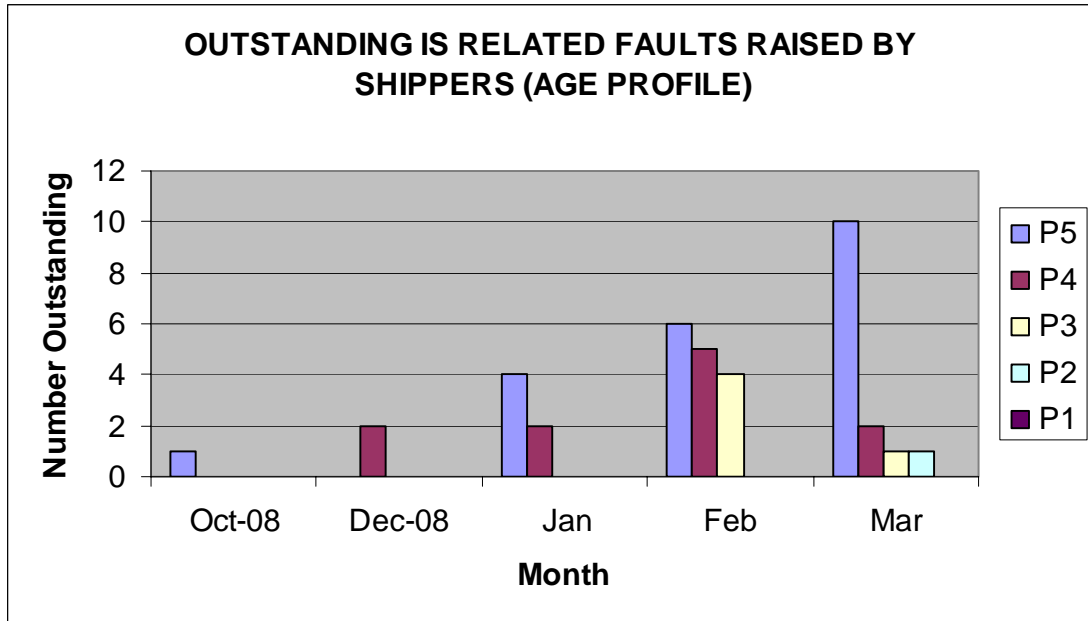


As discussed at UK Link Committee, below is a proposed new report showing age profile of all outstanding calls.

Note: Dummy data has been used for illustration only.



	P5	P4	P3	P2	P1	Total (Calls O/S)
Oct-08	1	0	0	0	0	1
Dec-08	0	2	0	0	0	2
Jan	4	2	0	0	0	6
Feb	6	5	4	0	0	15
Mar	10	2	1	1	0	14
Total (Per P level)	21	11	5	1	0	38