

UPCO006 Supporting Information for Telephone Enquiry Usage

Change Order Proposal Outcome Report

1. Background

Change Order Reference UPCO006 entitled Supporting Information for Telephone Enquiry Usage service was proposed by Xoserve on 3rd September 2012.

On the 15th October 2012, following a five day review period, Xoserve notified all User Pays Customers of this Change Order and invited votes to accept or reject the Change Order from User Pays Customers before 17:00 on Monday 29th October 2012.

2. Voting

Xoserve did not receive any votes from User Pays Customers during the Voting Period.

3. Outcome

Following the Voting Period the conditions of Clause 6.2 of the UPUC Terms of Reference have been met. As such the Historic Asset and Read Portfolio Report Service Change Order is **Approved** by the User Pays User Committee.

4. Next Steps

The Approval of this Change Order and the subsequent request of xoserve to prepare an Evaluation Quotation Report (EQR) will be placed on the agenda for discussion at the UPUC meeting on 5th November 2012.