

Update for Outstanding Action PA1104 from A Love, on behalf of ScottishPower

At the PAW meeting yesterday (13 January 2015) I said I would send out the issues that I outlined that ScottishPower was concerned about, and have set out at previous meetings and in detail at the December meeting, regarding why Xoserve should be subject to the Performance Assurance regime. I note these below:

- Manual workarounds (these were referenced in the Engage report of 14th November 3.2.1)
- Rejection of readings
- AQ of 1kWh validation tolerance (and low AQs)
- M number creations
- Shipper Agreed Reads acceptance
- Consolidated rejection codes and not keeping up to date
- Failure to check/stop duplicate MPRNs
- Meter point statuses – ensuring allocation and settlement where gas is or can be consumed

From E.ON's perspective Colette also added:

- Setting meter points to "dead" (e.g. Whaley Thorns)
- Mis-interpretation of Schedule 11 to 13 of the SPAA