

UK Link Committee Meeting

Xoserve Report Pack

Meeting Date: 11th April 2013
Reporting Month: March 2013

Authors (for this version):	Amjad Hussain
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Contents

Page 3 – Report A – IS Faults Logged by Shippers

Page 4 – Report B – UK-LINK Business Support Agreement Report Summary

Page 5 – Report C – Mod 565 Monthly Liabilities Report

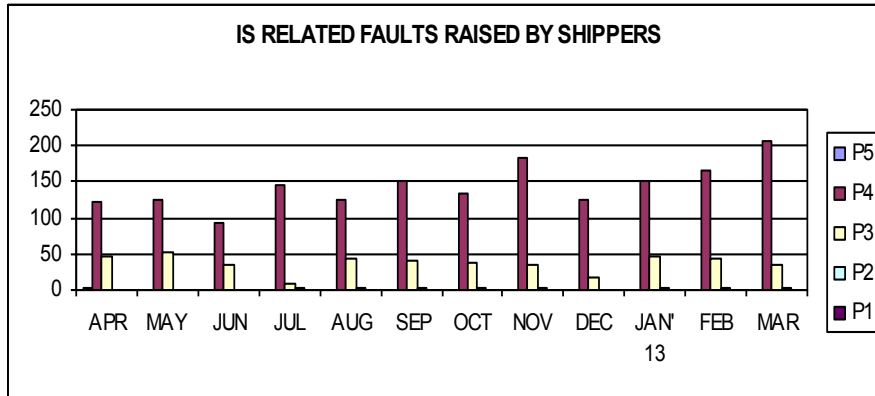
**Page 6 – Report D – List of File Format and Urgent Communications Issued
Since Last UK Link Committee Meeting**

Page 7 – Report E – Forthcoming Outage Notifications

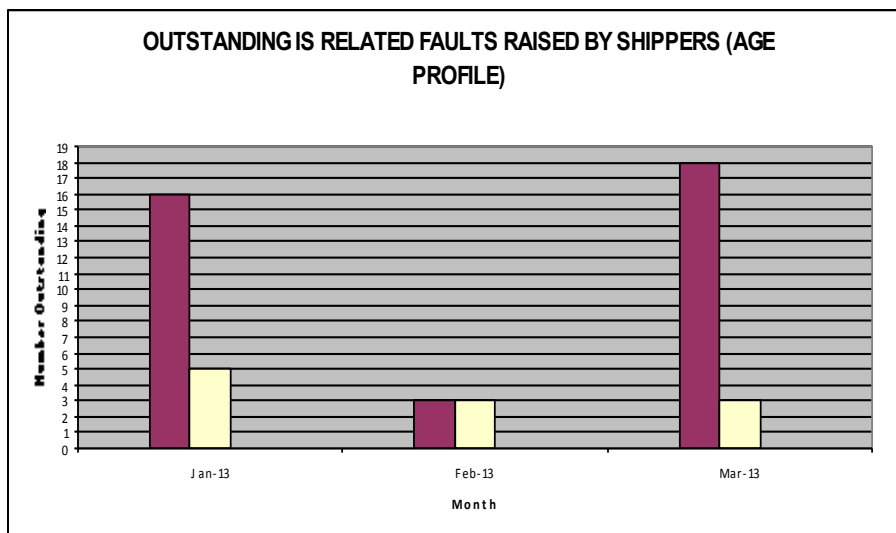
Report A

IS Faults Logged by Shippers

Faults Raised	P5	P4	P3	P2	P1	Total
APR	2	123	46	1	0	172
MAY	0	126	51	1	1	179
JUN	0	92	36	0	0	128
JUL	0	146	9	2	0	157
AUG	0	126	45	2	0	173
SEP	0	152	41	2	0	195
OCT	0	134	38	3	0	175
NOV	0	182	34	2	0	218
DEC	0	124	17	1	0	142
JAN' 13	0	151	46	2	0	199
FEB	0	165	43	4	0	212
MAR	0	207	35	3	0	245
Total	2	1728	441	23	1	2195



Outstanding Calls	P5	P4	P3	P2	P1	Total
Jan-13	0	16	5	0	0	21
Feb-13	0	3	3	0	0	6
Mar-13	0	18	3	0	0	21
Total (Per P Level)	0	37	11	0	0	48



Report B

UK LINK Business Support Agreement Report Summary

GEMINI Availability (excluding scheduled outages)

- GEMINI Service is a measure of overall availability to Shippers.
- GEMINI Access, Shipper Information Service, Batch Transfer, and Router availability figures relate to outages that affected 3 or more Shippers, and do not show where a service is unavailable to a Shipper due to communication or other problems.
- All planned and agreed outages are excluded from the calculation of the total monthly availability figure.
- During this reporting month, the overall availability of the GEMINI Service was 100%

Average GEMINI Transaction Response Times and Transaction Volumes

GEMINI Availability & Industry Averages					
Performance measures	Target/max	Reporting Month: Mar 2013			
		Mar 2013	Feb 2013	Jan 2013	Dec 2012
		01/03 – 31/03	01/02 – 28/02	01/01 – 31/01	01/12 – 31/12
Gemini Service	99%	100%	100%	100%	99.91%
Gemini Access (IX)	99%	100%	100%	100%	100%
Shipper Information Service	99%	100%	100%	100%	100%
Batch Transfer	99%	100%	100%	100%	100%
Routers	99%	100%	100%	100%	100%
Nominations per day	8,300	4,991	5,023	5,026	5,048
Re-nominations per day	4,200	20,045	19,928	19,567	19,651
% of transactions < 4 sec's	95%	98.76%	98.75%	97.8%	97.8%
Transaction response time (in minutes)	n/a	0.46	0.42	0.47	0.47
Transactions per day	n/a	723393	761302	813641	813641
% Transaction change	n/a	- 4.9%	- 6.4%	3.2%	3.2%

P1 / P2 Resolution Time Analysis

Problem Management - BSA Target: Resolved within 5 hours					
Impact Codes P1 / P2		Reporting Month: Mar 2013			
Code	Problems v Time to resolve	Mar 2013	Feb 2013	Jan 2013	Dec 2012
		01/03 – 31/03	01/02 – 28/02	01/01 – 31/01	01/12 – 31/12
P2	<1hr	0	0	0	1
	1-2 hr	0	0	0	0
	2-3 hr	0	0	0	0
	3-4 hr	0	0	0	0
	4-5 hr	0	0	0	0
	>5 hr	0	0	0	0
P1	<1hr	0	0	0	0
	1-2 hr	0	0	0	0
	2-3 hr	0	0	0	0
	3-4 hr	0	0	0	0
	>5 hr	0	0	0	0

Report D

List of File Format and Urgent Communications Issued since last UK Link Committee Meeting,

Reference (Sent By / Ref No. / Requestor)	Title	Date of Issue
1192/JH/DA	UK Link Change Pack March 2013	15/03/2013
1192.1/JH/IS	Class 2 Modification – COR2479 21 Day Switching - Operational Impact Only - For Representation	15/03/2013
1192.2/JH/LCh	Project Smart Metering Portfolio Website - For Information	15/03/2013
1192.3/JH/DA	UKLC Communication Publication Approach – For Information	15/03/2013
1192.4/JH/JF	Smart Metering Foundation Stage of SMIP March 2013 Update.	15/03/2013
1192.5/JH/Lca	Class 2 Modification – COR2563 'Implementation of System Entry Commodity Charge (UNC MOD0391)' - Operational & System Impact - For Representation	15/03/2013
1192.6/JH/AB	Gemini Re-platforming User Readiness Testing & Cutover Timings – For Information.	15/03/2013
1192.7/JH/AE	Class 2 Modification – Treat as Class 1 – COR2257 Increased Choice when Applying for NTS Exit Capacity- For Representation	15/03/2013
1193-DA-JF	Data Enquiry - Outage Friday 29th March (1000 to 1500 GMT)	22/03/2013
1194-DA-DA	ECO Process – Notification of Decision of 19th March 2013 UK Link Committee and Revised Warranty Letter – For Information	22/03/2013
1195-DA-DD	COR2446 - Generic & Enduring Functionality to Allow Xoserve to Confirm a Supply Point into a Shipper's Portfolio - System Impact Only - For Representation	26/03/2013
1196-JH-AR	2013 Annual Interruption Invitation - For Information	27/03/2013
1197 - JH - JF	Successful Implementation – COR 2528 - Implementation of the Effective Switching Phase of Foundation	02/04/2013
1198 - JH - AE	WITHDRAWN - Class 2 Modification – Treat as Class 1 – COR2257 Increased Choice when Applying for NTS Exit Capacity - Nil Response	03/04/2013
1199 - JH - AS	CMS Phase 2 Case Event Descriptions and File Information - For information	03/04/2013
1200 - JH - AS	CMS Phase 2 Progress Update - For Information	03/04/2013
1201 - JH- SS	CMS Phase 2 - System Outage Information 4th to 8th April 2013 - For Information	04/04/2013

Report E

Forthcoming Outage Notifications

UKL CR No.	Impacted System	Outage Duration				Brief Description	Committee Notified Date
		Start Date	Start Time	End Date	End Time		
0984	Gemini	09/06/13	2.00am	09/06/13	2.00pm <i>(Indicative)</i>	Infrastructure Implementation	12/07/12
<i>0984</i>	<i>Gemini Exit</i>	<i>08/06/2013</i>	<i>6.00pm</i>	<i>09/06/2013</i>	<i>2.00pm (Indicative)</i>	<i>Infrastructure Implementation</i>	<i>11/04/2013</i>
<u>962.13*</u>	<u>CMS</u>	<u>05/04/2013</u>	<u>19:00</u>	<u>08/04/2013</u>	<u>08:00</u>	<u>Implementation of Phase 2 System Changes</u>	<u>14/02/13</u>
<u>962.16*</u>	<u>CMS</u>	<u>05/04/2013</u>	<u>19:00</u>	<u>08/04/2013</u>	<u>08:00</u>	<u>Implementation of Phase 2 System Changes</u>	<u>14/02/13</u>
<u>962.9*</u>	<u>CMS</u>	<u>05/04/2013</u>	<u>19:00</u>	<u>08/04/2013</u>	<u>08:00</u>	<u>Implementation of Phase 2 System Changes</u>	<u>14/02/13</u>
<u>962.10*</u>	<u>CMS</u>	<u>05/04/2013</u>	<u>19:00</u>	<u>08/04/2013</u>	<u>08:00</u>	<u>Implementation of Phase 2 System Changes</u>	<u>14/02/13</u>
<u>962.20*</u>	<u>CMS</u>	<u>05/04/2013</u>	<u>19:00</u>	<u>08/04/2013</u>	<u>08:00</u>	<u>Implementation of Phase 2 System Changes</u>	<u>14/02/13</u>
<u>962*</u>	<u>Conquest</u>	<u>04/04/2013</u>	<u>17:30</u>	<u>08/04/2013</u>	<u>08:00</u>	<u>Implementation of Phase 2 System Changes</u>	<u>14/02/2013</u>

Key:

Italic – New outage notification

Underlined – Outage notification information amended

* Exact timings to be defined