



Change Completion Notice for Change Order COR3842 Mod Proposal 466AV – Changes to DM Read Services

| Author: | Charlie Haley |
|----------|-------------------------------------|
| Owner: | IT Investment and Solution Delivery |
| Version: | 1.0 |
| Status: | Approved |
| Date: | 09/10/17 |

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Table of Contents

| 1. | Cha | ange Completion Notice | . 3 |
|----|-----|------------------------|-----|
| | | cument Control: | |
| | | Version history: | |
| | | Reviewers: | |
| 2 | .3. | Approvers: | . 6 |



1. Change Completion Notice

| Change Order Reference: | COR3842 | |
|--------------------------|--------------------------------------------------|--|
| Change Order Title: | Mod Proposal 466AV – Changes to DM Read Services | |
| Network Representative: | Chris Warner (NGD) | |
| Network Change Reference | As above | |
| Xoserve Process Manager | Rob Smith | |
| Project Manager: | Darran Dredge | |
| Project Leader: | r: Tahera Choudhury | |
| Change Authorisation: | Change Authorisation Templal | |



| Handover Criteria |
|------------------------------------------------------------------------------------------------------------------------------------------|
| N/A |
| PIA Approach |
| N/A |
| Planned Commencement, Implementation and Closedown Dates |
| Planned commencement: 19/02/16 |
| Planned implementation: 01/03/16 |
| Planned closedown: 30/05/16 |
| Actual Commencement, Implementation and Closedown Dates |
| Actual commencement: 02/02/16 |
| Actual implementation: 31/03/16 |
| Actual closedown: 09/10/17 |
| Closedown period has taken longer than expected due to the deferral of UK Link implementation. |
| Authorised Costs |
| £59,403 |
| Actual Costs |
| £31,889 |
| Costs for implementing the change are considerably lower than authorised, due to the fact that the Supplier forecast was over estimated. |
| Project Specific Criteria |
| N/A |



| CCN version: | 1.0 | |
|-----------------------|---------------------------------------------------------------------------------|--|
| Date: | 09/10/17 | |
| | Approved | |
| | Approve with comments | |
| CCN Customer Options: | Clarification required | |
| CON Gustomer Options. | Rejected | |
| | Unless approved without comment, please provide reasons in the comment section. | |
| Date CCN submitted: | Enter the date that the CCN is submitted to customer | |
| Date CCN expires: | 20 days from Date CCN Submitted. | |

To be completed by the Network Representative:-

| Option Chosen | Network representative to enter chosen option from above list | |
|------------------------------|---------------------------------------------------------------|--|
| Date CCN returned to Xoserve | Enter the date that the CCN is returned to Xoserve | |

Comments (including any clarifications required and/or reasons for rejection):



2. Document Control:

2.1. Version history:

| Version | Status | Date | Author(s) | Summary of Changes |
|---------|--------------|----------|---------------|--------------------|
| 0.1 | For approval | 09/10/17 | Charlie Haley | First draft |
| 1.0 | Approved | 09/10/17 | Charlie Haley | Minor text changes |

2.2. Reviewers:

| Name | Role | Organisational Unit | Outcome (1,2 or 3) |
|---------------|---------------------|---------------------|-----------------------|
| Charlie Haley | Project Coordinator | ITI & SD | 1 |

2.3. Approvers:

| Name | Role | Organisational Unit | Outcome (1,2 or 3) |
|---------------|-----------------|---------------------|-----------------------|
| Darran Dredge | Project Manager | ITI & SD | 2 |

N.B. For the outcome field please use the following criteria:-

1 = Accept

2 = Accept with minor revisions

3 = Further review required