**PAC0204 Xoserve (RH) to supply the January Class 3 Rejected Read figures with the reasons for the rejections for the March meeting**

We have included statistics for December and January below.

**Read Submission - December**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Shipper Short Code** | **Number Of Class 3 SMP's as at 01/12/2017** | **Number Of Class 3 Accepted Reads Submitted between 01/12/2017 and 31/12/2017** | **Average number of reads per month** | **Number Of Class 3 Rejected Reads Submitted between 01/12/2017 and 31/12/2017** |
| 123 | 1 | 0 | 0 | 0 |
| 456 | 1 | 17 | 17 | 0 |
| 101 | 1 | 11 | 11 | 0 |
| 789 | 1 | 37 | 37 | 0 |
| 121 | 2 | 0 | 0 | 0 |
| 314 | 6 | 0 | 0 | 0 |
| 617 | 8 | 161 | 20 | 57 |
| 151 | 9 | 185 | 21 | 35 |
| 181 | 20 | 20 | 1 | 21 |
| 920 | 6,508 | 7,792 | 1 | 1,526 |
| 212 | 13,687 | 11,619 | 1 | 1,407 |
| 223 | 54,977 | 584,469 | 11 | 685,850 |
| **Sum:** | **75,221** | **604,311** | **8** | **688,896** |

**Read Rejections - December**

|  |  |  |
| --- | --- | --- |
| Shipper Short Code | Rejection Reason | Number Of Rejections |
| 181  | Actual read can only be replaced by a replacement read. | 17 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 4 |
| TOTAL: | 21 |
| 151  | Actual read can only be replaced by a replacement read. | 5 |
| Non-opening reading received outside the read receipt window | 1 |
| Reading breached the Upper Outer tolerance. | 29 |
|  TOTAL: | 35 |
| 617 | Actual read can only be replaced by a replacement read. | 1 |
| Reading breached the Upper Outer tolerance. | 56 |
|  TOTAL: | 57 |
| 212 | Actual read can only be replaced by a replacement read. | 969 |
| Confirmation not owned by requesting System User | 9 |
| Meter not found for Meter Point | 3 |
| Meter Point status is not LI (Live) | 3 |
| New Meter Reading is less than previous meter reading | 2 |
| Non-opening reading received outside the read receipt window | 182 |
| Read date lies within a check to check rec period | 1 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 200 |
| Reading breached the Upper Outer tolerance. | 33 |
| Reading Breached the upper Outer Tolerance | 2 |
| The meter serial number on the read does not agree with the meter serial number held on the Transporter Database | 3 |
|  TOTAL: | 1407 |
| 920 | Actual read can only be replaced by a replacement read. | 937 |
| Confirmation not owned by requesting System User | 11 |
| Meter Point status is not LI (Live) | 3 |
| New Meter Reading is less than previous meter reading | 10 |
| Non-opening reading received outside the read receipt window | 205 |
| nxt mtr rd less than current and TTZ incorrect | 3 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 287 |
| Reading breached the Upper Outer tolerance. | 59 |
| The meter read does not have the expected number of digits | 4 |
| The meter serial number on the read does not agree with the meter serial number held on the Transporter Database | 7 |
|  TOTAL: | 1526 |
| 223 | Actual read can only be replaced by a replacement read. | 147426 |
| Asset activity recorded for read date | 1 |
| MPRN received in an incorrect file based on its class on the read date | 33827 |
| Non-opening reading received outside the read receipt window | 7 |
| Reading breached the lower Outer tolerance. | 1469 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 501188 |
| Reading breached the Upper Outer tolerance. | 730 |
| The meter read does not have the expected number of digits | 1170 |
| The meter serial number on the read does not agree with the meter serial number held on the Transporter Database | 32 |
|  TOTAL: | 685850 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Shipper Short Code** | **Number Of Class 3 SMP's as at 01/01/2018** | **Number Of Class 3 Accepted Reads Submitted between 01/01/2018 and 31/01/2018** | **Average number of reads per month** | **Number Of Class 3 Rejected Reads Submitted between 01/01/2018 and 31/01/2018** |
| 123 | 1 | 0 | 0 | 0 |
| 121 | 2 | 0 | 0 | 0 |
| 314 | 6 | 3 | 1 | 124 |
| 617 | 10 | 120 | 12 | 49 |
| 151 | 11 | 245 | 22 | 47 |
| 181 | 19 | 15 | 1 | 5 |
| 920 | 6,452 | 1,345 | 0 | 7,014 |
| 212 | 13,667 | 7,459 | 1 | 12,213 |
| 223 | 56,403 | 313,435 | 6 | 758,897 |
| **Sum:** | **76,571** | **322,622** | **4** | **778,349** |

**Read Submission - January**

**Read Rejections – January**

|  |  |  |
| --- | --- | --- |
| Shipper Short Code | Rejection Reason | Number Of Rejections |
| 181 | Actual read can only be replaced by a replacement read. | 2 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 3 |
| TOTAL: | 5 |
| 151 | Actual read can only be replaced by a replacement read. | 3 |
| Meter point has no read to be replaced | 16 |
| Non-opening reading received outside the read receipt window | 2 |
| Overide tolerance passed and override flag provided | 3 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 14 |
| Reading breached the Upper Outer tolerance. | 9 |
| TOTAL: | 47 |
| 617 | Reading breached the Upper Outer tolerance. | 49 |
| TOTAL: | 49 |
| 314 | Meter, Convertor corrected and uncorrected reads not provided where DRE not present. | 13 |
| Reading breached the Upper Outer tolerance. | 31 |
| The convertor serial number has not been supplied where there is a convertor is fitted | 3 |
| The convertor serial number on the read does not agree with the convertor serial number held on the Transporter Database | 14 |
| The corrector round the clock count has not been supplied | 1 |
| The meter read has a future read date | 62 |
| TOTAL: | 124 |
| 920 | Actual read can only be replaced by a replacement read. | 6253 |
| Asset activity recorded for read date | 3 |
| Confirmation not owned by requesting System User | 2 |
| Meter Point status is not LI (Live) | 2 |
| MPRN received in an incorrect file based on its class on the read date | 1 |
| New Meter Reading is less than previous meter reading | 10 |
| Non-opening reading received outside the read receipt window | 147 |
| Reading Breached the upper Inner Tolerance value and no overide flag provided | 1 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 504 |
| Reading breached the Upper Outer tolerance. | 85 |
| The meter read does not have the expected number of digits | 2 |
| The meter serial number on the read does not agree with the meter serial number held on the Transporter Database | 4 |
| TOTAL: | 7014 |
| 212 |  | 1 |
| Actual read can only be replaced by a replacement read. | 11279 |
| Asset activity recorded for read date | 4 |
| Meter not found for Meter Point | 4 |
| Meter Point status is not LI (Live) | 4 |
| New Meter Reading is less than previous meter reading | 58 |
| New uncorrected reading is less than previous uncorrected reading | 1 |
| Non-opening reading received outside the read receipt window | 216 |
| nxt mtr rd less than current and TTZ incorrect | 7 |
| Read date lies within a check to check rec period | 1 |
| Reading Breached the lower Outer Tolerance | 3 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 435 |
| Reading breached the Upper Outer tolerance. | 188 |
| Reading Breached the upper Outer Tolerance | 1 |
| The meter read does not have the expected number of digits | 8 |
| The meter serial number on the read does not agree with the meter serial number held on the Transporter Database | 3 |
| TOTAL: | 12213 |
| 223 | Actual read can only be replaced by a replacement read. | 1575 |
| Asset activity recorded for read date | 1 |
| MPRN received in an incorrect file based on its class on the read date | 15801 |
| Non-opening reading received outside the read receipt window | 24 |
| Reading breached the lower Outer tolerance. | 1071 |
| Reading breached the upper Inner tolerance value and no override flag provided. | 738338 |
| Reading breached the Upper Outer tolerance. | 1301 |
| The meter read does not have the expected number of digits | 786 |
| TOTAL: | 758897 |