XOserve

IT Investment & Solution Delivery

Change Completion Notice
for
Change Order COR4213
JCAPS2PI Interface Migrations

Author:	Nicki Walton
Owner:	IT Investment and Solution Delivery
Version:	0.3
Status:	For submission
Date:	25th October 2017

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1. Change Completion Notice

Change Order Reference:	COR4213
Change Order Title:	JCAPS2PI Interface Migrations
Network Representative:	Peter Graham
Network Change Reference	N/A
Xoserve Process Manager	Annie Griffith
Senior Project Manager:	Jessica Harris
Project Manager:	Nicola Patmore
Change Authorisation:	Change Order Form JCAPS2PI v1.0.docx

Handover Criteria

All criteria that were in the scope of the project have been met and the majority of the 134 Xoserve interfaces that were migrated have had their first usage. Any issues with adhoc files after this period will need to be raised with the Service Desk in the usual way. PIS ended on 29th September 2017.

There were five interfaces that were not migrated to SAP PI as Cadent reported that these interfaces had no recent file transfer since 2013. It has now been identified that at least one of these files is still required and the decision was reached to re-enable all five interfaces as a precaution. This is scheduled to be deployed by Cadent on 2nd November 2017. If any issues are found as a result of this deployment, it will be dealt with by the Service Desk as BAU.

PIA Approach

N/A

Planned Commencement, Implementation and Closedown Dates

The Change Order was received by the Xoserve Project Team on 21st February after drop 1 cutover was completed. The planned cutover dates for the remaining drops were:

Drop 2 7th April 2017

Drop 3 13th May 2017

Drop 4 14th July 2017

Closedown 31st August 2017

Actual Commencement, Implementation and Closedown Dates

Drop 2 7th April 2017

Drop 3/4 13th May 2017

Drop 4 was bought forward to merge with drop 3.

The Project Team were asked to support the GD Separation cutover activities 14th – 17th July 2017.

Two remaining critical sets of files were also migrated during this window as it was not possible to migrate the files in the previous drop. Following this deployment, there were 8 issues raised and PIS was extended so further investigation and monitoring could take place.

It was found that the issues were occurring within the NG Transmission estate and Xoserve Application Support team agreed that PIS could end 29th September 2017.

Closedown- 27th October 2017

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Authorised Costs

Authorised costs as detailed in the BER

Option	Status	Spend Type	Value (P50)	Value (P80) margin
Wipro analysis and support costs	Fixed	External	£24,250	£24,250
Application Support and business support	Estimated	Internal	£4,000	£4,600
Xoserve internal resource costs (project resource and to support cutover)	Estimated	Internal	£5,500	£6,400
Analysis for UK Link system	Estimated	Internal		£10,000
Total			£33,750	£45,250

Actual Costs

Option	Actual Cost
Wipro analysis and support costs	£21,703
Application Support and business support	£0
Xoserve internal resource costs (project resource and to support cutover)	£13,825.82
Analysis for UK Link system	£0
Total	£35,528.82

Total for delivery for this project was £35,528.82and costs were incurred in the financial years 2016/2017 and 2017/2018.

The actual Wipro costs were less than the approved costs due to less resource being required as a result of the

merging of drops 3 and 4.

The approved costs for business support were not utilised as it was agreed with IS Operations that no additional monitoring was required during the cutover periods. The Impact Assessment that was carried out by the UK Link Team identified that there was no impact to the UK Link system and therefore these approved costs were also not utilised.

The increased Xoserve internal resource costs were due to the two Change Variations raised regarding the GD separation cutover activities in July 2017.   All additional costs were provided in the associated Impact Assessment provided for each Change Variation.

Also, following the deployment on 18th July 2017, there were 8 issues reported with the Weather Interface which needed to be investigated. This was later found to be an issue upstream within the NG Transmission estate and not with SAP PI.

Overall project costs were above the P50 and below the approved P80 value. This in line with forecasts provided to the Project Team.

There will be no ongoing costs incurred from this change.

Project Specific Criteria

N/A

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CCN version:	0.3
Date:	25th October 2017
CCN Customer Options:	Approved Approve with comments Clarification required Rejected Unless approved without comment, please provide reasons in the comment section.
Date CCN submitted:	25th October 2017
Date CCN expires:	20 days from Date CCN Submitted.

To be completed by the Network Representative:-

Option Chosen	Network representative to enter chosen option from above list
Date CCN returned to Xoserve	Enter the date that the CCN is returned to Xoserve

Comments (including any clarifications required and/or reasons for rejection):

2. Document Control:

2.1. Version history:

Version	Status	Date	Author(s)	Summary of Changes
0.1	Draft	25th July 2017	Nicki Walton	Initial draft
0.2	For internal review	24th October 2017	Nicki Walton	
0.3	For Submission	25th October 2017	Nicki Walton	Updated after internal review

2.2. Reviewers:

Name	Role	Organisational Unit	Outcome (1,2 or 3)
Jessica Harris	Senior Project Manager	Xoserve	1

2.3. Approvers:

Name	Role	Organisational Unit	Outcome (1,2 or 3)
Jayne Wirepa	Project Manager	National Grid	

N.B. For the outcome field please use the following criteria:-

1 = Accept

2 = Accept with minor revisions

3 = Further review required