

Representation - Draft Modification Report UNC 0640S Provision of access to Domestic Consumer data for Suppliers

Responses invited by: **5pm on 08 March 2018**

To: enquiries@gasgovernance.co.uk

Representative:	Andrew Margan
Organisation:	British Gas Trading Ltd
Date of Representation:	09 March 2018
Support or oppose implementation?	Support
Relevant Objective:	d) Positive

Reason for support/opposition: Please summarise (in one paragraph) the key reason(s)

Through the Energy Market Investigation (ECOES/DES) Order 2016, which seeks to remedy weak domestic customer switching responses, modifications were raised to permit industry data being made available to Price Comparison Websites (PCWs), to improve customer switching experiences. We support the order and the principle of providing industry data to parties that enable a switch on behalf of customers.

In addition to PCWs, energy suppliers offer customers switch services. We believe this proposal will ensure that suppliers have appropriate access to industry data to improve customer switching experiences. Therefore we support this proposal.

Self-Governance Statement: Please provide your views on the self-governance statement.

Self Governance

Implementation: What lead-time do you wish to see prior to implementation and why?

As soon as possible

Impacts and Costs: What analysis, development and ongoing costs would you face?

None identified

Legal Text: Are you satisfied that the legal text will deliver the intent of the Solution?

Yes

Are there any errors or omissions in this Modification Report that you think should be taken into account? *Include details of any impacts/costs to your organisation that are directly related to this.*

None

Please provide below any additional analysis or information to support your representation

None