TOG MONTHLY MI FOR SHIPPERS OFGEM FEB 2018

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
GA	0	1	1	1	0	1	0	0%	0	0	1	100%	0	0	0	0	0
SH	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
US	184	175	599	74	118	57	2	1%	123	438,463	54	31%	54	0	0	0	0
IR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NG	26	21	102	101	0	21	20	95%	0	0	0	0%	25	0	0	0	0
PE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AS	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
MI	2	2	9	9	0	2	2	100%	0	0	0	0%	2	0	0	0	0
UT	3	0	6	6	0	0	0	0%	0	0	0	0%	3	0	0	0	0
LC	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
PL	0	1	1	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
RE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UK	114	115	37	31	3	112	0	0%	0	0	16	14%	16	0	0	0	0
JD	2	4	7	7	0	4	4	100%	0	0	0	0%	2	0	0	0	0
U	48	9	119	116	1	8	3	33%	0	0	3	33%	50	0	0	0	0
IN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EP	109	69	236	153	4	64	12	17%	6	6,792	35	51%	81	0	0	0	0
GD	0	1	0	0	1	0	0	0%	1	66,864	0	0%	0	0	0	0	0
GS	2	0	4	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
PL	17	14	36	4	1	13	0	0%	3	1,579	3	21%	3	0	0	0	0
SS	23	15	35	9	2	13	0	0%	3	3,836	1	7%	4	0	0	0	0
FP	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EN	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
GG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CP	42	18	187	25	2	16	2	11%	5	8,468	12	67%	19	0	0	0	0
GL	17	15	59	57	0	15	9	60%	0	0	4	27%	15	0	0	0	0
HE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OG	4	2	10	7	0	2	0	0%	0	0	2	100%	3	0	0	0	0
OP	43	24	68	22	12	12	1	4%	5	4,985	12	50%	14	0	0	0	0
PK	2	8	11	8	0	8	0	0%	0	0	8	100%	2	0	0	0	0
ΓL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CG	48	49	9	8	2	47	0	0%	0	0	7	14%	6	0	0	0	0
EX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NI	2	0	3	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
РВ	0	0	4	4	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DL	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
GS	6	2	11	11	0	1	1	50%	0	0	0	0%	5	0	0	0	0
KE	11	10	1	1	0	10	0	0%	0	0	0	0%	0	0	0	0	0
OTAL	707	557	1564	669	146	409	58	10%	146	530,987	158	28%	310	0	0	0	0

Transporter Notes:

Transporter Report:

Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

Open data reflects activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

Total volumes are obtained from presented figure in CMS prior to any validations.

Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.