TOG MONTHLY MI FOR SHIPPERS OFGEM MAR 2018

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action		Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	3	1	2	2	0	1	0	0%	0	0	0	0%	2	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
ВТЕ	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BUS	229	377	587	92	328	48	4	1%	336	1,152,992	43	11%	65	0	0	0	0
CIR	2	1	1	1	0	1	0	0%	0	0	0	0%	1	0	0	0	0
CNG	35	25	117	116	0	23	21	84%	0	0	0	0%	31	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EAS	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
EMI	2	2	8	8	0	0	2	100%	0	0	0	0%	2	0	0	0	0
FUT	2	1	5	5	0	1	1	100%	0	0	0	0%	2	0	0	0	0
GLC	2	0	3	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
GPL	1	1	0	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	138	126	53	44	4	121	3	2%	2	7,525	8	6%	25	0	0	0	0
HUD	0	3	4	4	0	3	3	100%	0	0	0	0%	0	0	0	0	0
EU	24	26	117	115	0	26	2	8%	0	0	22	85%	33	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	105	64	259	184	15	48	12	19%	15	36,670	28	44%	92	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	4	1	8	6	1	0	0	0%	1	6,222	0	0%	3	0	0	0	0
OPL	15	14	40	6	8	6	0	0%	8	37,698	1	7%	2	0	0	0	0
oss	40	57	32	4	15	42	1	2%	15	112,029	9	16%	4	0	0	0	0
PFP	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
REN	1	5	1	1	0	5	1	20%	0	0	4	80%	1	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	55	41	212	28	16	23	5	12%	23	50,609	14	34%	20	0	0	0	0
SGL	16	25	53	51	0	23	11	44%	0	0	13	52%	15	0	0	0	0
SHE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SOG	3	3	11	8	1	2	1	33%	1	1,893	1	33%	3	0	0	0	0
SOP	50	61	75	32	41	20	0	0%	33	97,346	28	46%	32	0	0	0	0
SPK	5	1	13	10	0	1	1	100%	0	0	0	0%	5	0	0	0	0
STL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TCG	47	44	16	15	0	44	0	0%	0	0	2	5%	5	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
JNI	2	1	4	4	0	1	1	100%	0	0	0	0%	2	0	0	0	0
JPB	2	2	3	3	0	2	2	100%	0	0	0	0%	2	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
/OL	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
WGS	28	6	38	14	3	3	3	50%	3	3,119	0	0%	5	0	0	0	0
/KE	3	5	0	0	0	5	1	20%	0	0	0	0%	0	0	0	0	0
TOTAL	818	894	1668	762	432	451	76	9%	437	1,506,103	173	19%	358	0	0	0	0

Transporter Notes:

Transporter Report:

Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

Total volumes are obtained from presented figure in CMS prior to any validations.

Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.