## TOG MONTHLY MI FOR SHIPPERS OFGEM MAR 2018

| ssc | $\begin{aligned} & \text { Number of } \\ & \text { Cases } \\ & \text { Received } \end{aligned}$ | $\begin{aligned} & \text { Number of } \\ & \text { Cases } \\ & \text { Cleared } \end{aligned}$ | Number of Cases Still Outstanding | Total Outstanding Awaiting Shippe Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases <br> Subject to 80-day Closures | \% Cleared Cases Subject to 80-day losures | Number of Cases Cleared \& Volume Provid |  | Number of Cases <br> Cleared - Shipper Actioned | $\begin{aligned} & \text { \%cleared - Shipper } \\ & \text { Actioned } \end{aligned}$ | Number of Cases Sent to Shipper for | $\begin{gathered} \text { Reasonable } \\ \begin{array}{c} \text { Enconouvs } \\ \text { Encomus } \\ \text { Received } \end{array} \\ \hline \end{gathered}$ | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims Cleared } \end{gathered}$ | $\begin{aligned} & \text { Reasonable } \\ & \text { Endeavours } \\ & \text { Ralimus } \\ & \text { Rejected } \end{aligned}$ | $\begin{aligned} & \text { Reasonabale } \\ & \text { Encounours } \\ & \text { Encimus } \\ & \text { Acceppeded } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AGA | 3 | 1 | 2 | 2 | 0 | 1 | 0 | 0\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| вте | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | - | 0 | 0 | 0\% | - | 0 | 0 | 0 | 0 |
| втG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | - | 0 | 0 |
| bue | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| bus | 229 | 377 | 587 | 92 | 328 | 48 | 4 | 1\% | 336 | 1,152,992 | ${ }^{43}$ | 11\% | 65 | 0 | 0 | 0 | 0 |
| CIR | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| cng | 35 | 25 | 117 | 116 | 0 | ${ }^{23}$ | ${ }^{21}$ | 84\% | 0 | 0 | 0 | 0\% | ${ }^{31}$ | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| DAL | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| EAs | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| ем | 2 | 2 | 8 | 8 | 0 | 0 | 2 | 100\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| fut | 2 | 1 | 5 | 5 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | \% | 2 | 0 | 0 | 0 | 0 |
| glc | 2 | 0 | 3 | 3 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| GPL | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Guk | ${ }^{138}$ | 126 | 53 | 44 | 4 | 121 | 3 | 2\% | 2 | 7.525 | 8 | 6\% | 25 | 0 | 0 | 0 | 0 |
| Hud | 0 | 3 | 4 | 4 | 0 | 3 | 3 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| IEU | ${ }^{24}$ | 26 | 117 | 115 | 0 | 26 | 2 | 8\% | 0 | 0 | 22 | 85\% | ${ }_{3}$ | 0 | 0 | 0 | 0 |
| Kin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Lep | 105 | 64 | 259 | 184 | 15 | 48 | 12 | 19\% | 15 | 36,670 | 28 | 44\% | 92 | 0 | 0 | 0 | 0 |
| ngi | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ngs | 4 | 1 | 8 | 6 | 1 | 0 | 0 | 0\% | 1 | 6.222 | 0 | 0\% | 3 | 0 | 0 | 0 | 0 |
| OPL | 15 | 14 | 40 | 6 | 8 | 6 | 0 | 0\% | 8 | 37,988 | 1 | 7\% | 2 | 0 | 0 | 0 | 0 |
| oss | 40 | 57 | 32 | 4 | 15 | 42 | 1 | 2\% | 15 | 112,029 | 9 | 16\% | 4 | 0 | 0 | 0 | 0 |
| pfp | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| Ren | 1 | 5 | 1 | 1 | 0 | 5 | 1 | 20\% | 0 | 0 | 4 | 80\% | 1 | 0 | 0 | 0 | 0 |
| RGg | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| SCP | 55 | ${ }^{41}$ | 212 | 28 | 16 | 23 | 5 | 12\% | ${ }^{23}$ | 50,609 | 14 | 34\% | 20 | 0 | 0 | 0 | 0 |
| sGL | 16 | 25 | ${ }_{53}$ | 51 | 0 | ${ }^{23}$ | 11 | 44\% | 0 | 0 | 13 | 52\% | 15 | 0 | 0 | 0 | 0 |
| SHE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| sog | 3 | 3 | ${ }^{11}$ | 8 | 1 | 2 | 1 | 33\% | 1 | 1.893 | 1 | 33\% | 3 | 0 | 0 | 0 | 0 |
| sop | 50 | 61 | 75 | 32 | 41 | 20 | 0 | 0\% | ${ }^{3}$ | 97,366 | 28 | 46\% | 32 | 0 | 0 | 0 | 0 |
| SPK | 5 | 1 | 13 | 10 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 5 | 0 | 0 | 0 | 0 |
| stı | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| tca | 47 | 44 | 16 | 15 | 0 | 44 | 0 | 0\% | 0 | 0 | 2 | 5\% | 5 | 0 | 0 | 0 | 0 |
| TEX | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| UNI | 2 | 1 | 4 | 4 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| UPB | 2 | 2 | 3 | 3 | 0 | 2 | 2 | 100\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| vec | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| vol | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| was | 28 | 6 | ${ }^{38}$ | 14 | 3 | 3 | 3 | 50\% | 3 | 3.119 | 0 | 0\% | 5 | 0 | 0 | 0 | 0 |
| YKE | 3 | 5 | 0 | 0 | 0 | 5 | 1 | 20\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| total | 818 | 894 | 1668 | 762 | 432 | 451 | 76 | 9\% | 437 | 1,506,103 | 173 | 19\% | 358 | 0 | 0 | 0 | 0 |

Transporter Report: Doatite as recorted in the Transporter Agency ysytens (Contact Managemennt System (CMS),


