# At what stage is this **UNC Workgroup Report** document in the process? UNC 0663S: 01 Modification 02 Workgroup Report Extending the data comprised under **Draft Modification** 03 Report the definition of Supply Point **Final Modification** 04 Premises Data (TPD V5.18.1) **Purpose of Modification:** An enabling Modification to provide UNC permission to release Supply Point data to an enquiring Supplier The Workgroup recommends that this Modification should be: subject to self-governance The Panel will consider this Workgroup Report on 20 September 2018. The Panel will consider the recommendations and determine the appropriate next steps. **High Impact:** None Medium Impact: None Low Impact: **CDSP**

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7 Relevant Objectives	Error! Bookmark not defined.	Proposer: Colin Blair
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Timetable		0141 614 8468
		Transporter:
		Wales & West Utilities
Modification timetable:		
Initial consideration by Workgroup	26 July 2018	richard.pomroy@ww utilities.co.uk
Workgroup Report presented to Panel	20 September 2018	
Draft Modification Report issued for consultation	20 September 2018	
Consultation Close-out for representations	12 October 2018	029 2027 8552
Final Modification Report available for Panel	15 October 2018	Systems Provider: Xoserve
Modification Panel decision	18 October 2018	AUSEIVE
		UKLink@xoserve.co
		<u>m</u>

# 1 Summary

### What

This is an enabling Modification to extend the permissions created by Modification 0640S - Provision of access to Domestic Consumer data for Suppliers. This Modification will enable the Central Data Service Provider (CDSP) to provide data services to Suppliers, provided by Application Programme Interface (API) services to improve the reliability of switching.

## Why

Suppliers initiate change of Supplier and change of Shipper requests processed on UK Link. In order to provide quotations to consumers, prepare switch requests and prepare for a successful consumer take on, Suppliers require access to additional data governed under the UNC.

#### How

In order to allow Suppliers to be permitted access to additional consumer data, the necessary permission and any restrictions or requirements on Suppliers needs to be created within the UNC. This can be achieved by amending the data comprised under the definition of Supply Point Premises Data.

### 2 Governance

## Justification for Self-Governance, Authority Direction or Urgency

The Modification Panel determined that this Modification is suitable for Self- Governance as it is simply extending the permissions for the release of additional consumer data to Suppliers and would, therefore, have no material impact on the contractual arrangements for Shippers or Suppliers, or increase switching timescales, or materially increase costs that are passed on to consumers.

### **Requested Next Steps**

This Modification should:

- be considered a non-material change and subject to self-governance
- be assessed by a Workgroup.

This Modification is suitable for Self-Governance due to the reasons provided above.

# 3 Why Change?

Suppliers initiate change of Supplier and change of Shipper requests processed on UK Link. In order to provide quotations to consumers, prepare switch requests and prepare for a successful consumer take on, Suppliers require access to data governed under the UNC.

This Modification has, therefore, been raised to grant Suppliers access, upon request (subject to reasonable access conditions to data as listed below), to data to assist consumers seeking to switch and to assist Suppliers to provide quotations to customers, create switch requests to UK Link and preparing for a successful consumer take on.

UNC Modification 0640S created access to the following data items:

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- · Supply Meter Point Reference Number,
- · Supply point address,
- · Meter Post Code,
- Current supplier ID,
- · Meter mechanism code,
- · Network operator,
- · Meter capacity,
- · Meter serial number,
- · Annual Quantity,
- · Local Distribution Zone,
- Smart Meter Equipment Technical code.

### This Modification proposes to extend access to the following data items:

- Unique property reference number (where held),
- · CSEP identifier,
- Transporter identity,
- Transporter effective from date,
- · Current supplier name,
- Formula Year Annual Quantity,
- Supply Meter Point system offtake quantity,
- Formula Year Supply Meter Point system offtake quantity,
- Supply Meter Point system hourly quantity,
- Supply Meter Point status,
- Supply Point Withdrawal status,
- Market Sector Code,
- · Existence of Interruption,
- Classification of Twin-Supply Meter Point,
- Meter type,
- Meter status,
- · Meter number of dials,
- Meter imperial indicator,
- Isolation status,
- · Meter Asset Manager short code,
- Incoming supplier,
- Latest Meter Reading,

- Meter Reading date,
- Meter Reading type,
- Smart meter system operator identity,
- Smart meter system operator effective from date,
- Data Communications Company service flag,
- Data Communications Company service flag effective from date,
- Identity of the installing supplier of the smart meter,
- Smart metering equipment technical specification installation date,
- In home display installation status,
- · Automated meter reading indicator,
- Automated meter reading service provider identity.

This Modification would, with sufficient controls in place, grant permissions to the above additional data, for Suppliers.

The following (which is taken from Modification 0640S - Provision of access to Domestic Consumer data for Suppliers) is provided for information about how services to Suppliers are to be provided and does not form part of the Modification solution and business rules:

The confidentiality and service agreements are not to be included in the UNC solution itself; however, in order to ensure compliance of the data in accordance with the Data Protection Act, Suppliers will be subject to, but not limited to, the following principles which will be solidified in a forthcoming service build:

- Legitimate justification will be required by Suppliers for accessing this information. This will be subject to confidentiality agreements between Suppliers and the Gas Transporters, and a contract with the CDSP for the provision of the service.
- Suppliers access to data will be subject to organisational validations and conditions, as set out in legal contracts between Suppliers and the CDSP.
- The data provided is confidential information and is, therefore, only permitted to be accessed by Suppliers (subject to organisational validations) where consent has been obtained from the relevant consumer, through a clear statement of consent on the Suppliers website, which will be required to be actively triggered by a consumer.
- Consumer consent and data accessed by Suppliers will be securely held by Suppliers for no longer than reasonably required to comply with relevant legislation.
- The CDSP has the right to audit Suppliers, without notice, to ensure data is being used solely, with consumer consent, for the purposes of facilitating change of Supplier activity.
- The CDSP has the right to request Suppliers to produce evidence of the following information but are not limited to only this information: consumer consent, data obtained, time periods data was obtained for, switching evidence (if switch took place), and data retention policies.
- Where any suspected misuse comes to the attention of the CDSP, including via a third party or an audit or security investigation, then the CDSP has the right (after appropriate investigation) to cancel provisions of access to data to the Supplier.

• If any of the evidence requested by the CDSP, as specified within the UNC and legal contracts, is not provided within a reasonable timeframe, then the CDSP has the right to immediately cancel provisions of access to data to the Supplier.

This Modification should be considered as 'enabling' since the change would mainly be of benefit to Suppliers, which are not Code parties and therefore, of indirect benefit to UNC parties.

# 4 Code Specific Matters

### **Reference Documents**

Please find the links for UNC Modifications 0640S here https://www.gasgovernance.co.uk/0640

### **Knowledge/Skills**

No specific knowledge or skills required to consider this modification.

## 5 Solution

This enabling Modification is proposing to grant the relevant permissions to allow Suppliers access to consumer data through amending UNC Transporter Principal Document (TPD) Section V 5.18.1, to extend the data captured under the definition "Supply Point Premises Data".

The data to be included is:

- Unique property reference number (where held),
- CSEP identifier,
- Transporter identity,
- · Transporter effective from date,
- Current supplier name,
- Formula Year Annual Quantity,
- Supply Meter Point system offtake quantity,
- Formula Year Supply Meter Point system offtake quantity,
- Supply Meter Point system hourly quantity,
- Supply Meter Point status,
- Supply Point Withdrawal status,
- Market Sector Code,
- · Existence of Interruption,
- Classification of Twin-Supply Meter Point,
- Meter type,
- Meter status,
- · Meter number of dials,
- Meter imperial indicator,

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- Isolation status,
- Meter Asset Manager short code,
- Incoming supplier,
- Latest Meter Reading,
- Meter Reading date,
- Meter Reading type,
- Smart meter system operator identity,
- · Smart meter system operator effective from date,
- Data Communications Company service flag,
- Data Communications Company service flag effective from date,
- Identity of the installing supplier of the smart meter,
- Smart metering equipment technical specification installation date,
- In home display installation status,
- · Automated meter reading indicator,
- Automated meter reading service provider identity.

This data is to be obtained specifically for the purpose of enabling a change of Supplier event in response to a specific request from a consumer.

In order to provide the industry with transparency of the use of this data, an annual report will be provided detailing the Supplier market participants who are permitted to access this data.

This Modification, once implemented, will grant the necessary permissions to facilitate the creation of a commercial service which will provide access to consumer data to Suppliers for the sole purpose of aiding in faster Supplier switching.

# 6 Impacts & Other Considerations

# Does this modification impact a Significant Code Review (SCR) or other significant industry change projects, if so, how?

None identified.

### **Consumer Impacts**

Consumers should gain a better service from Suppliers for quotation services and from an improved change of Supplier event. It is not anticipated that any costs will be passed through to Consumers.

Services facilitated by this Modification will be provided using bilateral arrangements between the CDSP and Supplier and governed under the Data Services Contract arrangements. This Modification facilitates the provision of data that should allow consumers to be better engaged and able to understand and choose between the range of options available to them through Supplier services.

Consumer Impact Assessment	
Criteria	Extent of Impact
Which Consumer groups are affected?	<ul> <li>Domestic Consumers</li> <li>Small non-domestic Consumers</li> <li>Large non-domestic Consumers</li> <li>Very Large Consumers</li> </ul>
What costs or benefits will pass through to them?	There will be no additional costs passed on directly to consumers. The benefits are potential service improvements and better consumer experiences by improving the availability and reliability of data to support switching activities.
When will these costs/benefits impact upon consumers?	Following implementation.
Are there any other Consumer Impacts?	None identified.

### **Cross Code Impacts**

An equivalent IGT UNC Modification is being progressed alongside this UNC Modification and cross Code Workgroup meetings have been arranged to facilitate this process.

## **EU Code Impacts**

None identified.

### **Central Systems Impacts**

None as systems are currently in place to allow for the provision of data to Suppliers should services be facilitated by this Modification.

### **Workgroup Impact Assessment**

The Workgroup notes that this Modification is facilitating the provision of data items to Suppliers and any additional services would be managed through the Data Services Contract (DSC) arrangements and therefore should not have any material impacts on Code parties.

The Workgroup were concerned that this Modification had been raised at this time as it would be superfluous should Modification 0649S - Update to UNC to formalise the Data Enquiry Service Permissions Matrix be implemented, as these proposals could have been managed through the DSC process.

The Workgroup considered the Panel questions as followes:

- Workgroup to ensure clarity that this Modification covers non-domestic data:
   It has been confirmed that the data items identified would also be available for non-domestic Supply Points to facilitate switching activities. It was noted that the Consumer would need to provide their consent for such data to be released to the requesting Supplier.
- Provide a rationale for each of the data items:
   The data items were confirmed as required to support faster and more reliable switching [project/work activity reference?]

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• Consideration to be given on the impact to suppliers and whether T&Cs would need changing: The Workgroup were unable to provide a view as the information is Supplier specific. However, it was noted that consumers would need to provide their consent for the data to be released.

## Rough Order of Magnitude (ROM) Assessment

A ROM is not required as there are no system or process impacts should this Modification be implemented.

7 Relevant Objectives		
Impact of the modification on the Relevant Objectives:		
Relevant Objective	Identified impact	
a) Efficient and economic operation of the pipe-line system.	None	
b) Coordinated, efficient and economic operation of	None	
(i) the combined pipe-line system, and/ or		
(ii) the pipe-line system of one or more other relevant gas transporters.		
c) Efficient discharge of the licensee's obligations.	None	
d) Securing of effective competition:	Positive	
(i) between relevant shippers;		
(ii) between relevant suppliers; and/or		
(iii) between DN operators (who have entered into transportation		
arrangements with other relevant gas transporters) and relevant shippers.		
e) Provision of reasonable economic incentives for relevant suppliers to	None	
secure that the domestic customer supply security standards are satisfied as respects the availability of gas to their domestic customers.		
f) Promotion of efficiency in the implementation and administration of the	None	
Code.		
g) Compliance with the Regulation and any relevant legally binding decisions of the European Commission and/or the Agency for the Co-operation of	None	
Energy Regulators.		

This Modification would further Relevant Objective d) Securing Effective Competition (ii) between relevant Suppliers, as it would facilitate the provision of information to Suppliers to allow them to efficiently and reliably manage the consumer switching process.

# 8 Implementation

As self-governance procedures are proposed, implementation could be sixteen business days after a Modification Panel decision to implement, subject to no Appeal being raised.

## 9 Legal Text

Legal Text has been provided by Wales & West Utilities and is [included below/published alongside this report]. The Workgroup has considered the Legal Text and is satisfied that it meets the intent of the Solution.

## **Text Commentary**

Insert text here

### **Text**

The proposer considers that this modification is extending the data items captured under the definition "Supply Point Premises Data" and has provided an example of how text might be prepared:

### 5.18 Disclosure of Supply Point Premises Data

- 5.18.1 In this paragraph 5, "Supply Point Premises Data" means the following information with respect to Supply Point Premises:
- (a) the address, and post code, unique property reference number and CSEP identifier;
- (b) the identity of the Transporter, Transporter effective from date, Local Distribution Zone to which those premises are situated;
- (c) the Supply Meter Point Reference Number(s); Annual Quantity(or Quantities), Formula Year Annual Quantity (or Quantities). Supply Meter Point system offtake quantity (or quantities), Formula Year Supply Meter Point system offtake quantity (or quantities), Supply Meter Point system hourly quantity, Supply Meter Point status (or statuses), Supply Point Withdrawal status, Market Sector Code(s), existence of Interruption, classification as a Twin-Supply Meter Point(s), of the Supply Meter Point(s) at such premises;
- (d) the Meter Post Code(s), meter mechanism code(s), meter serial number(s), and capacity of the Supply Meter(s), meter type(s), meter status (or statuses), meter number of dials, meter imperial indicator, Isolation status, Meter Asset Manager short code(s) at those premises; and
- (e) the identity and name of the current supplier(s), and the identity of the incoming supplier(s);
- (f) the latest Meter Reading(s), Meter Reading date(s) and Meter Reading type(s) of the Supply Meter(s) at such premises; and
- (g) the identity of the smart meter system operator(s), the smart meter system operator effective from date, the Data Communications Company service effective from date(s), the identity of the installing supplier(s), the smart metering equipment technical specification installation date, the in home display installation status (or statuses), the automated meter reading indicator(s) and automated meter reading service provider(s) of the Supply Meter Point(s) at such premises.

# 10 Recommendations

# **Workgroup's Recommendation to Panel**

The Workgroup asks Panel to agree that:

• This self-governance modification should proceed to consultation.