## TOG MONTHLY MI FOR SHIPPERS OFGEM AUG 2018

| ssc | Number of Cases Received | Number of Cases Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Awaiting Ship Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases <br> Subject to 80-da Closures | \% Cleared Cases Subject to 80 -day Closures |  |  | Number of Cases Cleared Shipper Actione | \%cleared- shipper | Number of Cases Sent to Shipper for Action This Month | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims } \\ \text { Received } \end{gathered}$ | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims Cleared } \end{gathered}$ | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims } \\ \text { Rejected } \end{gathered}$ | $\begin{aligned} & \text { Reasonable } \\ & \text { Encovius } \\ & \text { Calims } \\ & \text { Accepled } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ADL | 0 | 0 | 1 | 0 | 0 | 0 | 0 | \% | 0 | 0 | 0 | \% | 0 | 0 | 0 | 0 | 0 |
| aga | 2 | 1 | 3 | 3 | 0 | 1 | 0 | \% | 0 | 0 | 0 | \% | 1 | 0 | 0 | 0 | 0 |
| ${ }^{\text {BSH }}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \% | 0 | 0 | 0 | \% | 0 | 0 | 0 | 0 | 0 |
| вте | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| втя | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| bue | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| bus | ${ }_{139}$ | 167 | 283 | 60 | 151 | 16 | 2 | 1\% | 161 | 1,864,504 | 12 | 7\% | 42 | 0 | 0 | - | 0 |
| CIR | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| cng | 25 | 54 | 56 | ${ }_{55}$ | 6 | 47 | 13 | 24\% | 0 | 0 | 39 | 72\% | ${ }^{23}$ | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| DAL | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| EAS | 3 | 1 | 3 | 3 | 0 | 1 | 0 | 0\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| ем | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| fut | 2 | 0 | 4 | 4 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | \%\% | 2 | 0 | 0 | 0 | 0 |
| glc | 1 | 0 | 1 | 1 | 0 | - | 0 | 0\% | 0 | - | - | 0\% | 1 | 0 | 0 | - | 0 |
| GPL | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Guk | 55 | 107 | 148 | 119 | 2 | 104 | 13 | 12\% | 0 | 0 | ${ }_{47}$ | 44\% | 8 | 0 | 0 | 0 | 0 |
| hud | 3 | 0 | 9 | 8 | 0 | 0 | 0 | \% | 0 | 0 | 0 | \% | 3 | 0 | 0 | 0 | 0 |
| IEU | 7 | 17 | 39 | ${ }^{6}$ | 0 | 15 | 9 | 53\% | 0 | 0 | 8 | 47\% | 7 | 0 | 0 | 0 | 0 |
| KAL | 1 | 0 | 1 | 1 | 0 | 0 | 0 | \% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| KIN | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Lep | 24 | 78 | 151 | ${ }_{98}$ | ${ }^{13}$ | 62 | 52 | 67\% | 12 | 30.831 | ${ }^{21}$ | 27\% | ${ }^{24}$ | 0 | 0 | 0 | 0 |
| ngo | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | - | 0 |
| nas | 2 | 5 | 4 | 2 | 0 | 5 | 1 | 20\% | - | 0 | 4 | 80\% | 2 | 0 | - | - | 0 |
| OPL | 19 | ${ }^{26}$ | 50 | 6 | 9 | 17 | 3 | 12\% | 9 | 236,000 | 1 | 4\% | 2 | - | - | - | 0 |
| oss | 44 | 59 | ${ }^{1}$ | 2 | 30 | 29 | - | \%\% | 30 | 168,328 | 2 | 3\% | 2 | 0 | 0 | 0 | 0 |
| PFP | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 100\% | 0 | - | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ren | 0 | 0 | 1 | 1 | 0 | 0 | 0 | \%\% | 0 | 0 | 0 | \%\% | 0 | 0 | 0 | 0 | 0 |
| RGg | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| SCP | 42 | 51 | 186 | 36 | 42 | 9 | 5 | 10\% | 46 | 306,465 | 0 | \%\% | 14 | 0 | 0 | 0 | 0 |
| sGL | 12 | 4 | 40 | ${ }^{37}$ | 0 | 4 | 3 | 75\% | 0 | 0 | 1 | 25\% | 12 | 0 | 0 | - | 0 |
| SHE | 1 | - | 3 | 3 | 0 | - | - | 0\% | - | 0 | 0 | 0\% | 1 | 0 | - | - | - |
| sog | 0 | 4 | 3 | 2 | 2 | 2 | 2 | 50\% | 2 | 5.596 | 1 | 25\% | 0 | 0 | 0 | 0 | 0 |
| sop | 36 | 29 | 62 | 11 | 18 | ${ }^{11}$ | 0 | 0\% | 7 | 53,121 | 19 | 66\% | ${ }^{28}$ | 0 | 0 | 0 | 0 |
| SPK | 2 | 5 | 8 | 8 | 1 | 4 | 4 | 80\% | 1 | 1.898 | 1 | 20\% | 2 | 0 | 0 | 0 | 0 |
| stL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| teg | 18 | 29 | 29 | ${ }^{20}$ | 1 | ${ }^{27}$ | 3 | 10\% | 0 | 0 | 9 | $31 \%$ | 1 | 0 | 0 | - | 0 |
| TEX | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | \% | 0 | 0 | 0 | - | 0 |
| upg | 0 | 3 | 1 | 1 | 0 | 3 | 3 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | - | 0 |
| vec | 0 | - | 0 | 0 | 0 | 0 | 0 | 0\% | - | 0 | 0 | 0\% | 0 | 0 | 0 | - | 0 |
| vol | 0 | 0 | 1 | 1 | 0 | 0 | 0 | \% | 0 | 0 | 0 | \% | 0 | 0 | 0 | 0 | 0 |
| was | 10 | 10 | 30 | 10 | 6 | 4 | 4 | 40\% | 6 | 4.875 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| YKE | 3 | 8 | 6 | 4 | 0 | 8 | 1 | 13\% | 0 | 0 | 5 | 63\% | 1 | 0 | 0 | 0 | 0 |
| total | 453 | 660 | 1161 | 538 | 281 | 371 | 120 | 18\% | 274 | 2,671,618 | 170 | 26\% | 182 | 0 | 。 | - | - |

Transooter Notes:




