| ssc | $\begin{aligned} & \text { Number of } \\ & \text { Cases } \\ & \text { Received } \end{aligned}$ | $\begin{gathered} \text { Number of } \\ \text { Cases } \\ \text { Cleared } \end{gathered}$ | Number of Cases Still Cases Stili | $\begin{gathered} \text { Total Outstanding } \\ \text { Awaiting Shipper } \\ \text { Action } \end{gathered}$ | Number of Cases Cleared as Valid. | Number of Cases Cleared as Invalid | Number of Cases <br> Subject to 80-day Closures | \% Cleared Cases Subject to 80-day Closures | $\begin{gathered} \text { Number of } \\ \text { Cases Cleared \& } \\ \text { Volume } \\ \text { Provided } \end{gathered}$ |  | Number of Cases Cleared Shipper Actioned | \% Cloarcod Sthippor | Number of Cases Sent to Shipper for Action This Month Action This Month | Reasonable <br> Endeavours Received acall |  | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims } \\ \text { Rejected } \end{gathered}$ | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims } \\ \text { Accepted } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ado | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0\% | 0 | 0 | 0 | \% | 0 | 0 | 0 | 0 | 0 |
| AGA | 2 | 3 | 2 | 2 | 0 | 1 | 0 | 0\% | 0 | 0 | 1 | 33\% | 0 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| вте | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| втя | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| bue | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Bus | 239 | 212 | 362 | 102 | ${ }_{6}$ | 37 | 1 | 0\% | 164 | ${ }_{611,661}$ | ${ }^{38}$ | 18\% | 44 | 0 | 0 | 0 | 0 |
| CIR | 1 | 3 | 1 | 1 | 0 | 2 | 1 | 33\% | 0 | 0 | 1 | 33\% | 1 | 0 | 0 | 0 | 0 |
| cng | 26 | 25 | 76 | 75 | 0 | 15 | ${ }^{23}$ | 92\% | 0 | 0 | 2 | 8\% | 26 | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| dAL | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| EAs | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ем | 1 | 2 | 2 | 2 | 0 | 1 | 1 | 50\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| fut | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GLC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GPL | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Guk | 102 | 122 | 207 | 177 | 20 | 73 | 3 | 2\% | 9 | 14,667 | 45 | 37\% | 36 | 0 | 0 | 0 | 0 |
| Hud | 3 | 0 | 5 | 4 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 3 | 0 | 0 | 0 | 0 |
| IEU | 31 | 25 | 45 | 42 | 0 | 18 | 14 | 56\% | 0 | 0 | 5 | 20\% | ${ }^{28}$ | 0 | 0 | 0 | 0 |
| kin | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Lep | 32 | 118 | 239 | 181 | 11 | 65 | 31 | 26\% | 20 | 55,598 | 59 | 50\% | 31 | 0 | 0 | 0 | 0 |
| NGD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ngs | 1 | 2 | 8 | 6 | 0 | 1 | 2 | 100\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| OPL | 71 | 73 | 50 | 6 | 1 | 1 | 3 | 4\% | 5 | 3,334 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| oss | 43 | 47 | 44 | 0 | 2 | 20 | 0 | 0\% | 7 | 18,574 | 4 | 9\% | 1 | 0 | 0 | 0 | 0 |
| PFP | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ren | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| scp | 47 | 76 | 242 | ${ }^{28}$ | 34 | 5 | 7 | 9\% | ${ }^{58}$ | 195,731 | 7 | 9\% | ${ }^{18}$ | 0 | 0 | 0 | 0 |
| SGL | 14 | 32 | 30 | 27 | 0 | 7 | 10 | 31\% | 0 | 0 | 2 | 6\% | 11 | 0 | 0 | 0 | 0 |
| SHE | 2 | 0 | 2 | 2 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| sog | 0 | 2 | 7 | 4 | 0 | 2 | 0 | 0\% | 0 | 0 | 2 | 100\% | 0 | 0 | 0 | 0 | 0 |
| sop | 14 | 46 | 57 | 11 | 17 | 11 | 9 | 20\% | 15 | 36.678 | 30 | 65\% | 12 | 0 | 0 | 0 | 0 |
| SPK | 2 | 2 | 11 | 10 | 0 | 2 | 2 | 100\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| stı | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| tcg | ${ }^{23}$ | 35 | 43 | 36 | 0 | ${ }^{28}$ | 0 | 0\% | 0 | 0 | 16 | 46\% | 7 | 0 | 0 | 0 | 0 |
| tex | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0\% | 0 | 0 | 1 | 100\% | 0 | 0 | 0 | 0 | 0 |
| UNI | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| UPs | 0 | 2 | 4 | 4 | 0 | 2 | 2 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| vEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| vol | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| wGs | 12 | 12 | 38 | 19 | 1 | 2 | 5 | 42\% | 4 | 3.496 | 0 | 0\% | 4 | 0 | 0 | 0 | 0 |
| YKE | 2 | 5 | 11 | 9 | 1 | 4 | 0 | 0\% | 0 | 0 | 3 | 60\% | 0 | 0 | 0 | 0 | 0 |
| total | 669 | ${ }^{85}$ | 1498 | ${ }^{758}$ | 153 | 301 | ${ }^{118}$ | 14\% | 282 | 939,739 | 216 | 25\% | 230 | 0 | 0 | 0 | 0 |

er Repor



