## TOG MONTHLY MI FOR SHIPPERS OFGEM SEP 2018

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	0	2	1	1	0	2	1	50%	0	0	1	50%	0	0	0	0	0
BGC	1	1	0	0	0	1	0	0%	0	0	0	0%	0	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUS	139	190	277	73	107	83	0	0%	113	468,038	92	48%	37	63	63	7	56
CIR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	25	17	63	62	0	13	14	82%	0	0	1	6%	23	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EAS	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EMI	0	1	2	1	0	1	0	0%	0	0	1	100%	0	0	0	0	0
FUT	1	0	7	7	0	0	0	0%	0	0	0	0%	1	0	0	0	0
GLC	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GPL	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	55	137	81	50	3	132	6	4%	1	1,060	88	64%	11	0	0	0	0
HUD	2	1	9	8	0	1	1	100%	0	0	0	0%	2	0	0	0	0
EU	16	8	44	41	0	8	4	50%	0	0	3	38%	15	0	0	0	0
KAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
LEP	23	76	126	75	3	72	66	87%	3	13,324	5	7%	19	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	2	1	6	4	0	1	0	0%	0	0	1	100%	2	0	0	0	0
OPL	19	31	37	5	15	16	1	3%	15	208,345	1	3%	1	0	0	0	0
OSS	42	33	37	1	0	33	0	0%	0	0	3	9%	1	0	0	0	0
PFP	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
REN	1	2	0	0	0	2	0	0%	0	0	2	100%	1	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	32	59	202	41	52	7	4	7%	54	149,419	0	0%	9	0	0	0	0
SGL	15	17	32	28	0	17	8	47%	0	0	6	35%	12	0	0	0	0
SHE	2	0	5	5	0	0	0	0%	0	0	0	0%	2	0	0	0	0
SOG	1	2	2	1	0	2	2	100%	0	0	0	0%	1	0	0	0	0
SOP	42	42	66	13	26	16	0	0%	9	9,169	18	43%	17	0	0	0	0
SPK	2	2	8	8	0	2	1	50%	0	0	0	0%	1	0	0	0	0
STL	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
TCG	15	37	12	3	1	35	3	8%	1	1,329	20	54%	1	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
JPB	0	1	0	0	0	0	1	100%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	2	7	31	11	0	7	1	14%	0	0	6	86%	2	0	0	0	0
YKE	2	5	3	1	0	5	0	0%	0	0	3	60%	0	0	0	0	0
TOTAL	441	675	1062	448	207	459	116	17%	196	850,684	251	37%	160	63	63	7	56

## Transporter Notes:

Transporter Report: Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)). Transporter and included instances which are the responsibility of the registered Shipper to resolve. Transporter are activitied from presenter figure in CMS prior to any validations. Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.