TOG MONTHLY MI FOR SHIPPERS OFGEM NOVEMBER 2018

| SSC | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding |
| :---: | :---: | :---: | :---: |
| ADL | 0 | 0 | 1 |
| AGA | 1 | 0 | 3 |
| BGC | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 |
| BTE | 0 | 0 | 1 |
| BTG | 0 | 0 | 0 |
| BUE | 0 | 0 | 4 |
| BUS | 137 | 98 | 357 |
| CIR | 0 | 0 | 0 |
| CNG | 27 | 30 | 80 |
| CPE | 0 | 0 | 0 |
| DAL | 1 | 0 | 0 |
| DNG | 0 | 0 | 2 |
| EAS | 1 | 3 | 3 |
| EMI | 1 | 1 | 6 |
| FUT | 4 | 0 | 6 |
| GLC | 0 | 1 | 1 |
| GPL | 2 | 1 | 0 |
| GRE | 0 | 0 | 2 |
| GUK | 137 | 140 | 125 |
| HUD | 0 | 1 | 6 |
| IEU | 2 | 3 | 33 |
| KAL | 0 | 0 | 0 |
| KIN | 0 | 1 | 0 |
| LEP | 27 | 19 | 235 |
| NGD | 0 | 0 | 0 |
| NGS | 0 | 4 | 8 |
| OPL | 14 | 16 | 38 |


| OSS | 11 | 10 | 34 |
| :---: | :---: | :---: | :---: |
| OVG | 0 | 0 | 2 |
| PFP | 0 | 0 | 1 |
| REN | 0 | 1 | 0 |
| RGG | 0 | 0 | 0 |
| SCP | 41 | 25 | 200 |
| SGL | 19 | 10 | 38 |
| SHE | 0 | 0 | 6 |
| SOG | 0 | 1 | 4 |
| SOP | 38 | 30 | 77 |
| SPK | 6 | 2 | 7 |
| STL | 0 | 0 | 1 |
| TCG | 47 | 48 | 22 |
| TEX | 0 | 0 | 0 |
| UNI | 0 | 0 | 2 |
| UPB | 1 | 2 | 1 |
| VEC | 0 | 1 | 0 |
| VOL | 0 | 0 | 1 |
| WGS | 1 | 4 | 29 |
| YKE | 13 | 12 | 5 |
| TOTAL | 531 | 464 | 1341 |

## Transporter Notes:

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Manage
- Open data related to activity within the geographic area or responsibility of each Trans|
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the

Total Outstanding
Awaiting Shipper Action

Number of Cases Cleared as Valid

Number of Cases Cleared as Invalid

Number of Cases Subject to 80-day Closures

| 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: |
| 3 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 4 | 0 | 0 | 0 |
| 81 | 49 | 49 | 6 |
| 0 | 0 | 0 | 0 |
| 77 | 0 | 30 | 4 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 |
| 2 | 0 | 0 | 0 |
| 3 | 0 | 3 | 3 |
| 5 | 0 | 1 | 1 |
| 6 | 0 | 0 | 0 |
| 1 | 0 | 1 | 1 |
| 0 | 1 | 0 | 0 |
| 2 | 0 | 0 | 0 |
| 36 | 9 | 131 | 3 |
| 5 | 0 | 1 | 1 |
| 28 | 0 | 3 | 2 |
| 0 | 0 | 0 | 0 |
| 0 | 0 | 1 | 1 |
| 163 | 3 | 16 | 2 |
| 0 | 0 | 0 | 0 |
| 6 | 2 | 2 | 0 |
| 5 | 3 | 13 | 0 |


| 1 | 3 | 7 | 0 |
| :---: | :---: | :---: | :---: |
| 2 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 |
| 0 | 0 | 1 | 1 |
| 0 | 0 | 0 | 0 |
| 38 | 8 | 17 | 4 |
| 32 | 0 | 10 | 8 |
| 6 | 0 | 0 | 0 |
| 2 | 1 | 0 | 0 |
| 29 | 22 | 8 | 0 |
| 7 | 0 | 2 | 1 |
| 1 | 0 | 0 | 0 |
| 4 | 1 | 47 | 1 |
| 0 | 0 | 0 | 0 |
| 2 | 0 | 0 | 0 |
| 1 | 0 | 2 | 2 |
| 0 | 0 | 1 | 1 |
| 1 | 0 | 0 | 0 |
| 5 | 0 | 4 | 2 |
| 0 | 1 | 11 | 0 |
| 560 | 103 | 361 | 44 |

ment System (CMS)).
porter and included instances which are the responsibility of the registered Shipper to resolve.
time of system closure of the case.

| \% Cleared Cases Subject to 80-day Closures |  <br> Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | \% Cleared - Shipper Actioned |
| :---: | :---: | :---: | :---: | :---: |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 6\% | 55 | 111,648 | 39 | 40\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 13\% | 0 | 0 | 24 | 80\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 2\% | 0 | 0 | 11 | 8\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 67\% | 0 | 0 | 1 | 33\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 11\% | 3 | 553 | 12 | 63\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 2 | 4,583 | 2 | 50\% |
| 0\% | 4 | 50,900 | 4 | 25\% |


| 0\% | 4 | 5,095 | 4 | 40\% |
| :---: | :---: | :---: | :---: | :---: |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 16\% | 11 | 36,334 | 8 | 32\% |
| 80\% | 0 | 0 | 2 | 20\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 1 | 7,231 | 0 | 0\% |
| 0\% | 14 | 41,812 | 11 | 37\% |
| 50\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 2\% | 1 | 2,389 | 2 | 4\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 100\% | 0 | 0 | 0 | 0\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 50\% | 0 | 0 | 2 | 50\% |
| 0\% | 0 | 0 | 0 | 0\% |
| 9\% | 95 | 260,545 | 122 | 26\% |

Number of Cases
Sent to Shipper for
Action This Month

Reasonable
Endeavours
Claims Received

Reasonable
Endeavours
Claims Cleared

Reasonable
Endeavours Claims Rejected

Reasonable
Endeavours
Claims
Accepted

| 0 | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: |
| 1 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 43 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 25 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 4 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 11 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 22 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 2 | 0 | 0 | 0 | 0 |


| 4 | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 11 | 0 | 0 | 0 | 0 |
| 19 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 15 | 0 | 0 | 0 | 0 |
| 5 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 2 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 1 | 0 | 0 | 0 | 0 |
| 171 | 0 | 0 | 0 | 0 |

