| SSC | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ADL | 0 | 1 | 0 | 0 | 1 |
| AGA | 2 | 1 | 3 | 3 | 0 |
| BGC | 0 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 1 | 1 | 0 |
| BTE | 0 | 1 | 0 | 0 | 1 |
| BTG | 0 | 0 | 0 | 0 | 0 |
| BUE | 1 | 2 | 2 | 1 | 0 |
| BUS | 123 | 155 | 344 | 65 | 101 |
| CIR | 1 | 0 | 1 | 1 | 0 |
| CNG | 13 | 13 | 78 | 77 | 3 |
| CPE | 0 | 0 | 0 | 0 | 0 |
| DAL | 0 | 0 | 0 | 0 | 0 |
| DNG | 1 | 0 | 3 | 3 | 0 |
| EAS | 1 | 2 | 2 | 2 | 0 |
| EMI | 2 | 1 | 7 | 6 | 0 |
| FUT | 0 | 1 | 4 | 4 | 0 |
| GLC | 1 | 0 | 1 | 1 | 0 |
| GPL | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 1 | 1 | 1 | 0 |
| GUK | 62 | 51 | 127 | 30 | 10 |
| HUD | 0 | 5 | 4 | 3 | 1 |
| IEU | 5 | 8 | 32 | 28 | 0 |
| KAL | 0 | 0 | 0 | 0 | 0 |
| KIN | 0 | 0 | 0 | 0 | 0 |
| LEP | 401 | 62 | 602 | 536 | 8 |
| NGD | 0 | 0 | 0 | 0 | 0 |
| NGS | 2 | 2 | 7 | 6 | 1 |
| OPL | 18 | 24 | 36 | 4 | 2 |


| OSS | 33 | 30 | 38 | 1 | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| OVG | 2 | 0 | 3 | 3 | 0 |
| PFP | 0 | 0 | 1 | 1 | 0 |
| REN | 0 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 |
| SCP | 27 | 23 | 206 | 42 | 8 |
| SGL | 9 | 10 | 42 | 37 | 1 |
| SHE | 0 | 1 | 6 | 6 | 0 |
| SOG | 5 | 4 | 6 | 4 | 0 |
| SOP | 18 | 21 | 88 | 25 | 12 |
| SPK | 1 | 2 | 4 | 4 | 0 |
| STL | 0 | 0 | 0 | 0 | 0 |
| TCG | 11 | 11 | 22 | 5 | 2 |
| TEX | 0 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 2 | 2 | 0 |
| UPB | 0 | 0 | 1 | 1 | 0 |
| VEC | 0 | 0 | 0 | 0 | 0 |
| VOL | 0 | 0 | 1 | 1 | 0 |
| WGS | 1 | 2 | 29 | 6 | 1 |
| YKE | 2 | 2 | 5 | 0 | 0 |
| TOTAL | 742 | 436 | 1709 | 910 | 159 |

## Transporter Notes:

## Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)
- Open data related to activity within the geographic area or responsibility of each Transporter and included ir
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closu

$\left.$| Number of Cases <br> Cleared as Invalid | Number of Cases <br> Subject to 80-day <br> Closures | \% Cleared Cases <br> Subject to 80-day <br> Closures | Number of Cases <br>  |
| :---: | :---: | :---: | :---: | :---: |
| Volume Provided |  |  |  | | Total Metric |
| :---: |
| Volume |
| Provided |
| (Cubic |
| Metres) | \right\rvert\,


| 23 | 0 | 0\% | 7 | 25,616 |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 14 | 12 | 52\% | 11 | 21,867 |
| 8 | 5 | 50\% | 1 | 1,143 |
| 1 | 1 | 100\% | 0 | 0 |
| 4 | 0 | 0\% | 0 | 0 |
| 9 | 0 | 0\% | 5 | 14,133 |
| 2 | 2 | 100\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 9 | 0 | 0\% | 1 | 7,770 |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 0 | 0 | 0\% | 0 | 0 |
| 1 | 1 | 50\% | 1 | 25 |
| 2 | 0 | 0\% | 0 | 0 |
| 271 | 55 | 13\% | 170 | 601,327 |

).
רstances which are the responsibility of the registered Shipper to resolve.
re of the case.

Number of Cases
Cleared - Shipper
Actioned
\% Cleared - Shipper Actioned

Number of Cases
Sent to Shipper for Action This Month Claims Received

Reasonable
Endeavours Claims Cleared

| 0 | 0\% | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0\% | 2 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 1 | 100\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 2 | 100\% | 1 | 0 | 0 |
| 39 | 25\% | 34 | 0 | 0 |
| 0 | 0\% | 1 | 0 | 0 |
| 4 | 31\% | 10 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 1 | 0 | 0 |
| 0 | 0\% | 1 | 0 | 0 |
| 0 | 0\% | 2 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 1 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 1 | 100\% | 0 | 0 | 0 |
| 6 | 12\% | 10 | 0 | 0 |
| 4 | 80\% | 0 | 0 | 0 |
| 6 | 75\% | 5 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 19 | $31 \%$ | 377 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 2 | 0 | 0 |
| 1 | 4\% | 0 | 0 | 0 |


| 1 | 3\% | 1 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0\% | 2 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 12 | 0 | 0 |
| 5 | 50\% | 9 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 1 | 25\% | 2 | 0 | 0 |
| 12 | 57\% | 9 | 0 | 0 |
| 0 | 0\% | 1 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 3 | 27\% | 2 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 0 | 0\% | 1 | 0 | 0 |
| 0 | 0\% | 0 | 0 | 0 |
| 105 | 24\% | 486 | 0 | 0 |

## Reasonable Reasonable <br> Endeavours Endeavours <br> Claims <br> Rejected <br> Claims <br> Accepted

| 0 | 0 |
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