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## CENTRAL DATA SERVICES PROVIDER

# ANNUAL CHARGING STATEMENT

For the period 1<sup>st</sup> APRIL 2017 – 31<sup>st</sup> MARCH 2018

Version 1.1
Published 3rd April 2017

### 1. Introduction

- 1.1 This publication sets out the Charges, which will apply for 2017/18 for the Services provided as set out in the Data Services Contract ("DSC").
- 1.2 The tables in Appendix A show the following Charges:-
  - (a) General Service Charges;
  - (b) Infrastructure Charges;
  - (c) Change Charges;
  - (d) UK Link Charges; and
  - (e) The Grand Total of all of the above Charges.
- 1.3 Annex B details the Charges for Specific Services.

#### 2. Context

- 2.1 With effect from 1 April 2017, the Gas Transporters' Licence has been amended to introduce Standard Special Condition A15A ("SSC A15A"), which places obligations on the licensees to establish a Central Data Services Provider ("CDSP"). Xoserve is the CDSP designate.
- 2.2 SSC A15A requires the establishment of a CDSP Service Agreement with Gas Transporters, with Shippers, and with independent Gas Transporters (with effect from the Project Nexus Implementation Date). The CDSP Service Agreement is the Data Services Contract ("DSC"), which is being implemented in response to Ofgem's direction to implement UNC Modification 565.
- 2.3 The DSC requires the CDSP to issue to each to DSC Customer (and to the DSC Contract Management Committee) by 31 January in each year an Annual Charging Statement for the following year.
- 2.4 The Charges set out in this Annual Charging Statement reflect the application of DSC Charging Methodology to the CDSP Budget for 2017/18 as approved by the Xoserve Board on 19 January 2017.

## Appendix A – Charges other than Specific Service Charges

### 1) General Service Charges

£000	D's (2017/18 Prices)						
		Annual Service		nnual Service Aro by Customer Clas	•		
No	Service Area	Area Charge Base (9.2.1(a)(i))	Shipper Users	National Grid NTS	DN Operators	IGTs	
1	Manage supply point registration	1,548	1,548	-	-	-	
2	Provide query management	4,032	3,629	-	403	-	
3	Record, submit data in compliance with UNC	509	509	-	-	-	
4	Interruption auction services in accordance with UNC	-	-	-	-	-	
5	Metered volume and quantity	664	219	-	445	-	
6	Annual quantity, DM supply point capacity and offtake rate reviews	1,131	1,131	-	-	-	
7	NTS Capacity, LDZ Capacity, Commodity, Reconciliation, Ad-hoc adjustment and balancing invoices	8,162	-	1,388	6,775	-	
8	Credit risk management (including cash collection) and management of neutrality accounting processes	916	-	916	-	-	
9	User admission and termination	342	-	171	171	-	
10	Connected system exit points	799	-	-	799	-	
11	NExA Supply Meter Points	-	-	-	-	-	
12	Generation of supply meter point reference number	532	-	-	532	-	
13	Emergency contact information	-	-	-	-	-	
14	Shipper agreed reads	129	129	-	-	-	
15	Demand Estimation	1,549	775	-	775	-	
16	Provision of supply point information services and other services required to be provided under condition of the GT Licence	1,097	-	-	1,022	74	
17	UK Link services	1,268	634	-	591	43	
18	Provision of user reports and information	2,897	985	203	1,593	116	
19	Network operator and user relationship management	1,913	957	115	785	57	
20	Gemini system services	5,288	-	5,288	-	-	
21	Data flows and services to network operators	-	-	-	-	-	
	Total General Service Charge (9.2.1(b))	32,778	10,516	8,080	13,891	291	

## 2) Infrastructure Charges

Tabl	le 2 - Infrastructure Charges					
£000	D's (2017/18 Prices)					
		Annual Infrastructure	Annual Customer Class Infrastructure Charge Base (9.3.1(b))			arge Base
No	Infrastructure	Charge Base (9.3.1(a))	Shipper Users	National Grid NTS	DN Operators	IGTs
1	Gemini	1,380	-	1,380	-	-
2	Balance of Infrastructure	14,972	5,505	2,043	7,297	127
	Total Infrastructure Service Charge	16,352	5,505	3,423	7,297	127

## 3) Change Charges

Tab	le 3 - Change Charges					
£000	0's (2017/18 Prices)					
		Annual Change	Annual Customer Class Change Charge Base (9.		9.4.2)	
No	Change	Charge Base (9.4.1)	Shipper Users	National Grid NTS	DN Operators	IGTs
1	Gemini - EU Framework	3,127	-	3,127	-	-
2	Gemini - GB Change	626	-	626	-	-
3	DCC	279	-	-	279	-
4	DSC Change Budget	1,305	-	-	1,305	-
5	Shipper originated UK Link change requests	530	530	-	-	-
	Total Change Charge	5,867	530	3,753	1,584	-

## 4) UK Link Charges

Table 4 - UK Link Charges						
£000	)'s (2017/18 Prices)					
		Annual UK	Annual Customer Class UK Link Base			e
No	Infrastructure	Link Charge Base	Shipper Users	National Grid NTS	DN Operators	IGTs
1	UK Link Programme Delivery	11,933	-	1,313	10,620	-
2	UK Link Deferred Change	1,591	-	175	1,416	-
	Total UK Link Charge	13,524	-	1,488	12,036	-

## 5) Grand total of Charges (except Specific Service Charges) by Customer Class

Tak	ole 5 - Summary of DSC General Charges					
£00	00's (2017/18 Prices)					
	DSC Charge	Total DSC Charge	Shipper Users	National Grid NTS	DN Operators	IGTs
1	General Services	32,778	10,516	8,080	13,891	291
2	Infrastructure	16,352	5,505	3,423	7,297	127
3	Change	5,867	530	3,753	1,584	-
4	UK Link	13,524	-	1,488	12,036	-
	Total DSC Charges	68,522	16,551	16,744	34,809	417

## Appendix B – DSC Specific Services Charges

## Note – Blue shaded references are services that will be discontinued after the Project Nexus implementation date.

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 01	Disclosure of the identity of the Proposing User to the Existing Registered User.	Per telephone call	Ongoing	£4.70
SS SA22 02	Transactional service for Customer Settlement Error Claims , validation of claim	Per claim submitted. Price on application to the CDSP	As and when required	Priced on Application
SS SA22 03	Resolution of a User Supressed Reconciliation Volume (USRV) Service end date - Project Nexus Implementation date plus 12 months	Per USRV	Ongoing - Monthly	£126.00
SS SA22 04	Transactional service for Customer Settlement Error Claims, calculation of claim	Per claim submitted.	As and when required	Priced on Application
SS SA22 05	Notification of the failure by a User to obtain a valid Meter Reading for a Monthly Read Meter or Annual Read Meter	n/a	n/a	£12.60
SS SA22 06	Raise Meter Read request following failure by User to provide a valid Meter Read for a monthly Read Meter.	n/a	n/a	£12.60
SS SA22 07	Submission of the Network Operator meter read to UK Link.	Per read submitted to UK Link	Ongoing - monthly	£12.60
SS SA22 08	In relation to a Supply Meter Point with User Daily Read Equipment, the receipt of daily meter read	Per DM Elective nominated meter point	Ongoing - monthly	n/a
SS SA22 09	In relation to a Supply Meter Point with User Daily Read Equipment, the calculation of the Metered Volume and the Metered Quantity	Per DM Elective nominated meter point	Ongoing - monthly	£0.28
SS SA22 10	In relation to a Supply Meter Point with User Daily Read Equipment, the calculation of Failed Daily Read Reconciliation Volume	Per reconciliation	Ongoing - monthly	£60.00
SS SA22 11	In relation to a Supply Meter Point with User Daily Read Equipment, the resolution and processing of consumption adjustment	Per consumption adjustment	Ongoing - monthly	£37.00
SS SA22 12	In relation to a Supply Meter Point with User Daily Read Equipment, the provision of DME meter inspection report	Per report	Ongoing - monthly	£55.00
SS SA22 13	In relation to a Supply Meter Point with User Daily Read Equipment, the provision of DME annual check read report	Per report	Ongoing - monthly	£55.00
SS SA22 14	Submission of an Agreed Opening Meter Reading for a Non-Daily Read Supply Meter via	Per read submitted regardless of whether the read is	Ongoing - monthly	

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	UK Link Communication.	updated on CDSP systems		
SS SA22 15	Submission of an Agreed Opening Meter Reading for a Non-Daily Read Supply Meter via email file submission.	Per read submitted regardless of whether the read is updated on CDSP systems	Ongoing - monthly	n/a
SS SA22 16	Submission of an Agreed Opening Meter Reading for a Non-Daily Read Supply Meter via facsimile	Per read submitted regardless of whether the read is updated on CDSP systems	Ongoing - monthly	n/a
SS SA22 17	Provision of an IX connection quotation	n/a	n/a	n/a
SS SA22 18	Provision, installation and maintenance of an Option 1 IX connection. Single Cisco 2900 router Primary link presented via BGADSL.16 Backup link presented via BGADSL.16 Server running the File Transfer Software	Per IX connection	Installation Ongoing Maintenance	£14,393.00 £5,922.00
SS SA22 19	Provision, installation and maintenance of an Option 2 IX connection. Single Cisco 2900 Router Primary link presented via 2Mb EFM or PPC Backup link presented via BGADSL.16 Server running the File Transfer Software	Per IX connection	Installation Ongoing Maintenance	£16,736.00 £8,751.00
SS SA22 20	Provision, installation and maintenance of an Option 3 IX connection. Single Cisco 2900 Router Primary link presented via 2Mb EFM or PPC Backup link presented via 2Mb EFM or PPC Server running the File Transfer Software.	Per IX connection	Installation Ongoing Maintenance	£16,736.00 £13,125.00
SS SA22 75	Provision, installation and maintenance of an Option 4 IX connection. Single Cisco 2900 Router. Primary link presented via 10/100M Ethernet connection Backup link presented via ADSL Server running the File Transfer Software.	Per IX connection	Installation Ongoing Maintenance	Price on application
SS SA22 21	IX additional service - external relocation.	Per activity	Ongoing	Price on application
SS SA22 22	IX additional service - internal relocation.	Per activity	Ongoing	Price on application
SS SA22 23	IX additional service - remote configuration.	Per activity	Ongoing	£1,292.00
SS SA22 24	IX additional service - services outside of Business Day	Per activity	Ongoing	Price on application

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 25	IX decommission	Per activity	Ongoing	£4,405.00
SS SA22 76	IX service via a User Agent	TBC	TBC	n/a
SS SA22 77	Gemini XP1 Token for remote access to User's Gemini account	n/a	n/a	n/a
SS SA22 78	Gemini XP1 Token for remote access to User's Gemini account, additional tokens (chargeable)	Per additional token	As and when required	£180.00
SS SA22 79	Gemini access via the cloud	TBC	TBC	Price on Application
SS SA22 26	AQ Enquiry Service - designed to provide customers with the opportunity to create speculative AQ Values for any Supply Meter Point within their portfolio. Chargeable per each AQ Value requested. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	£0.0027
SS SA22 27	Provision of the AQ Spec Calc Response File. The Defined Terms for this service are in the Defined Terms worksheet.	per AQ requested	Ongoing	n/a
SS SA22 28	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry facility. Chargeable by User Telephone Enquiry Service Volume Band including any excess charges and early termination fees. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 29	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry facility. Chargeable by User Telephone Enquiry Service Volume Band including any excess charges and early termination fees. The Defined Terms for this service are in the Defined Terms worksheet.	Per Band requested (A to H) Charge per call in excess of annual band. Charge per call in excess of monthly allowance	Monthly or ongoing  Pays As Go service Band B - 1,000 Calls Band C - 5,000 Calls Band E - 50,000 Calls Band F - 70,000 Calls Band G - 150,000 Calls Band G - 150,000 Calls Calls in excess of telephore	£4.70 £3,168 £15,360 £53,436 £109,920 £136,620 £186,924 £240,396 one band £4.70
SS SA22 30	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a telephone enquiry service.  The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 31	User Telephone Enquiry Service, designed to provide customers with access to specific data held within the UK Link System in relation to specific Meter Point Reference Numbers via a	Per Band requested (A to H) Charge per call in excess of annual	Monthly or ongoing	n/a

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	telephone enquiry service. The Defined Terms for this service are in the Defined Terms worksheet.	band. Charge per call in excess of monthly allowance		
SS SA22 32	Registered User Portfolio Report Service designed to provide customers either on an adhoc or an ongoing annual basis, with portfolio reports of supply meter point data.  A chargeable service. The Defined Terms for this service are in the Defined Terms worksheet.	In the event that an Annual Registered User Portfolio Report Service is terminated, the Customer shall pay an early termination fee calculated as being 10% of the Charges which would otherwise have been due in respect of the remaining Registered User Portfolio Reports for that Year not issued as a result of such early termination	As and when required	n/a
SS SA22 33	Query Management – Standards of Service monthly report, Annual Service (scheduled monthly reports).  The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£216.00
SS SA22 34	Query Management – Standards of Service monthly report, Ad Hoc Service (for one scheduled monthly report).  The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£72.00
SS SA22 35	Registered User Portfolio Statement, Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£300.00
SS SA22 36	Registered User Portfolio Statement, Ad Hoc Service (for one monthly scheduled report). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£132.00
SS SA22 37	Registered User Portfolio Report Annual Service. For Customer portfolios not exceeding one million Supply Points). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£1,308.00
SS SA22 38	Registered User Portfolio Report (Ad hoc service).	Per report	Per month	£660.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	The Defined Terms for this service are in the Defined Terms worksheet.			
SS SA22 39	Registered User Portfolio Report. For Customer portfolios exceeding one million Supply Points). The Defined Terms for this service are in the Defined Terms worksheet.	Per report. Charge on application to the CDSP	Per month	Priced on Application
SS SA22 40	CSEPs Portfolio Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£300.00
SS SA22 41	CSEPs Portfolio Report Ad Hoc service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£72.00
SS SA22 42	Unique Sites Portfolio Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£300.00
SS SA22 43	Unique Sites Portfolio Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£72.00
SS SA22 44	Annual Asset Portfolio Annual Service (once per Year). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (one report)	Per year	£1,104.00
SS SA22 45	Annual Asset Portfolio Ad Hoc Service (per report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£1,704.00
SS SA22 46	Transco Asset Portfolio Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£468.00
SS SA22 47	Transco Asset Portfolio Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£144.00
SS SA22 48	Data Portfolio Snapshot Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£468.00
SS SA22 49	Data Portfolio Snapshot Ad Hoc (for one scheduled monthly report).	Per report	Per month	£144.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	The Defined Terms for this service are in the Defined Terms worksheet.			
SS SA22 50	Data Enquiry Service Last Accessed Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£240.00
SS SA22 51	Data Enquiry Service Last Accessed Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (4 reports per year or pro-rata depending upon when request acknowledged)	Per year	£108.00
SS SA22 52	Data Enquiry Service Last Accessed Report Annual Service (scheduled monthly reports). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (2 reports per year or pro-rata depending upon when request acknowledged)	Per year	£72.00
SS SA22 53	Data Enquiry Service Last Accessed Report Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	£48.00
SS SA22 54	Historic asset and read portfolio report Annual Service. The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per year	£1,092.00
SS SA22 55	Historic asset and read portfolio report Annual Service. The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service (4 reports per year or pro-rata depending upon when request acknowledged)	Per year	£468.00
SS SA22 56	Historic asset and read portfolio report Ad Hoc Service (for one scheduled monthly report). The Defined Terms for this service are in the Defined Terms worksheet.	Per report	Per month	Priced on application
SS SA22 80	Supporting Information for Telephone Enquiry Usage report Ad Hoc service.	Per report	Per month	£300
SS SA22 81	Supporting Information for Telephone Enquiry Usage report.	Annual Service (12 reports per year or pro-rata depending upon when request acknowledged)	Per month	£48
SS SA22 57	Registered User Portfolio Report Service designed to provide customers either on an adhoc or an ongoing annual basis, with portfolio reports of supply meter point data.  The Defined Terms for this service are in the Defined Terms worksheet.	In the event that an Annual Registered User Portfolio Report Service is terminated, the Customer shall pay		£1,308.00

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
		an early termination fee calculated as being 10% of the Charges which would otherwise have been due in respect of the remaining Registered User Portfolio Reports for that Year not issued as a result of such early termination		
SS SA22 58	Email Reporting Service designed to provide customers with reports of specific data held in the UK Link System in relation to specific Meter Point Reference Numbers.  The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	n/a
SS SA22 59	Email Reporting Service up to 999 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£70.00
SS SA22 60	Email Reporting Service up to 999 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£70.00
SS SA22 61	Email Reporting Service more than 999 but less than 5000 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£105.00
SS SA22 62	Email Reporting Service more than 999 but less than 5000 Meter Point Reference Numbers. The Defined Terms for this service are in the Defined Terms worksheet.	Per Email Report	Monthly	£105.00
SS SA22 63	Data Enquiry Service.  A web based tool designed to be used by the Authorised Users to interrogate certain data relating to a supply meter point.  The Defined Terms for this service are in the Defined Terms worksheet.	Per Data Enquiry Service Account	Ongoing	£3.55
SS SA22 64	Data Enquiry Service data update. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 65	Data Enquiry Service Access Request. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
SS SA22 66	Creation of Data Enquiry Service Account (s). The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 67	Deletion of a Data Enquiry Service Account (s). The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 68	Telephone helpline service password re-set. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 69	Telephone helpline services fault reporting. The Defined Terms for this service are in the Defined Terms worksheet.	n/a	n/a	n/a
SS SA22 70	M Number DVD Service to provide customers with an electronic copy in DVD format of selected items for supply meter point records. An annual service for the period 1st April to 31st March the following year (a Year). The Defined Terms for this service are in the Defined Terms worksheet.	Annual Service, per M Number DVD. Chargeable for the Annual M Number DVD Service ordered after 1st April are determined by the number of M Number DVDs available for delivery in the year. The charges for the service are calculated using the formula: Annual Charge divided by 4 multiplied by the number of M Number Quarter Days remaining in the Year in which the M Number DVD Service Request is submitted multiplied by 110%.	Quarterly	£200.00
SS SA22 71	AD hoc M Number DVD Service to provide customers with an electronic copy in DVD format of selected items for supply meter point records. An an-hoc request service for a DVD for a specific M Number Quarter Day. The Defined Terms for this service are in the Defined Terms worksheet.	Ad Hoc Service per DVD	Quarterly	£100.00
SS SA22 72	iGT Data Preparation Service. To (i) develop computer systems, programs and processes to facilitate the upload of iGT Data by each iGT Licence Holder to the CDSP's computer	In proportion to the number of iGT supply meter points in each	Once	

Reference	Service Requirements Description	Charging Measure	Charging Period	Charge (£) Excluding VAT
	systems; and (ii) to receive and prepare iGT Data relating to the Customer and other customers of the CDSP ready for migration to the New UK Link System. The CDSP shall also provide the Customer with Interim and Final Customer Data Portfolios. The Defined Terms for this service are in the Defined Terms worksheet.	Shipper's ownership as a proportion of the total number of iGT supply meter points in all Shipper's ownership as measured on the date of implementation of UNC Modification 0440 Project Nexus Single Service Provision		
SS SA22 73	iGT Data Provision Service. To maintain the iGT Smart Metering Communications Service, provision of helpline and maintenance services in connection with the iGT Smart Metering Communications Service to the iGT Licence Holders, and to provide iGT Data to the DCC. The Defined Terms for this service are in the Defined Terms worksheet.	In proportion to the number of iGT supply meter points in each Shipper's ownership as a proportion of the total number of iGT supply meter points in all Shipper's ownership as measured on 1st day of each quarter from 1st July 2014 until the service finishes on the implementation of UNC Modification 0440.	Ongoing until the implementation of UNC Modification 0440.	
SS SA22 74	Seasonal Energy Balancing Credit Cover effective from 1st May 2017	Per request	Once following request	£410