

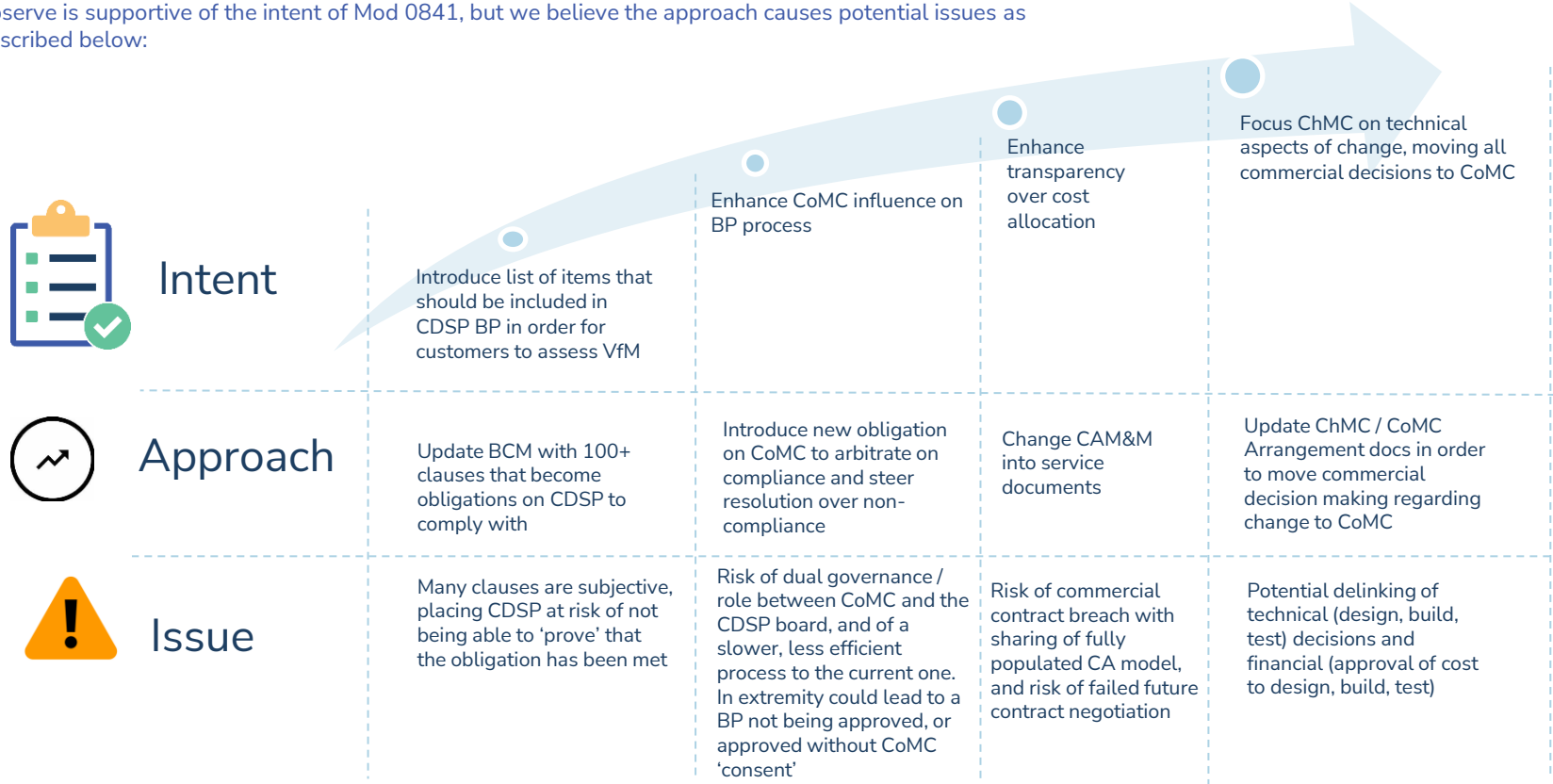


UNC 0841 - Xoserve

May 2023

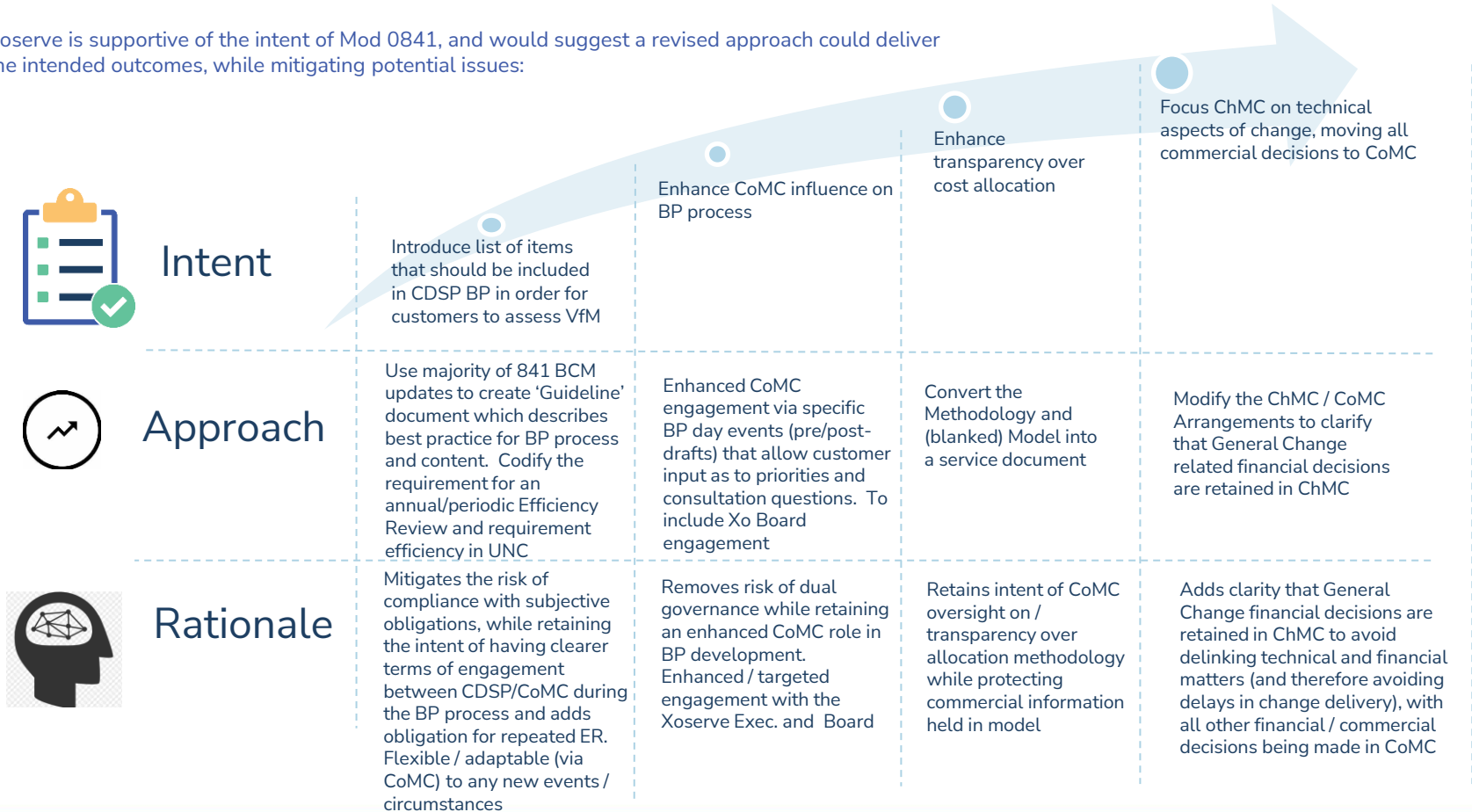
Perceived intent, approach and potential issues

- Xserve is supportive of the intent of Mod 0841, but we believe the approach causes potential issues as described below:



Potential alternative approach and rationale

- Xoserve is supportive of the intent of Mod 0841, and would suggest a revised approach could deliver the intended outcomes, while mitigating potential issues:



Comparison table

Mod 0841 intent	Proposed Mod 0841 approach	Proposed Mod 0841 alternative approach
<p>Introduce list of items that should be included in CDSP BP in order for customers to assess VfM</p>	<ul style="list-style-type: none"> Update BCM with 100+ clauses that become obligations on CDSP to comply with 	<ul style="list-style-type: none"> Use majority of 0841 BCM updates to create a 'Guideline' document which describes best practice for BP process and content. Codify the requirement for efficiency in UNC Codify the requirement for an annual/periodic Efficiency Review
<p>Enhance CoMC influence on BP process</p>	<ul style="list-style-type: none"> Introduce new obligation on CoMC to arbitrate on compliance and steer resolution over non-compliance 	<ul style="list-style-type: none"> Enhanced CoMC engagement via specific BP day events (pre/post-drafts) that allow customer input as to priorities and consultation questions. To include Xoserve Board engagement
<p>Enhance transparency over cost allocation</p>	<ul style="list-style-type: none"> Change CAM&M into service documents 	<ul style="list-style-type: none"> Convert the Methodology and (blanked) Model into a service document
<p>Focus ChMC on technical aspects of change, moving all commercial decisions to CoMC</p>	<ul style="list-style-type: none"> Update ChMC / CoMC Arrangement docs in order to move commercial decision making regarding change to CoMC 	<ul style="list-style-type: none"> Modify the ChMC / CoMC Arrangements to clarify that General Change related financial decisions are retained in ChMC