

UNC 0841 - Xoserve

May 2023



Perceived intent, approach and potential issues

• Xoserve is supportive of the intent of Mod 0841, but we believe the approach causes potential issues as described below:

Intent	Introduce list of items that should be included in CDSP BP in order for customers to assess VfM	Enhance CoMC influence on BP process	Enhance transparency over cost allocation	Focus ChMC on technical aspects of change, moving all commercial decisions to CoMC
Approach	Update BCM with 100+ clauses that become obligations on CDSP to comply with	Introduce new obligation on CoMC to arbitrate on compliance and steer resolution over non- compliance	Change CAM&M into service documents	Update ChMC / CoMC Arrangement docs in order to move commercial decision making regarding change to CoMC
Issue	Many clauses are subjective, placing CDSP at risk of not being able to 'prove' that the obligation has been met	Risk of dual governance / role between CoMC and the CDSP board, and of a slower, less efficient process to the current one. In extremity could lead to a BP not being approved, or approved without CoMC 'consent'	Risk of commercial contract breach with sharing of fully populated CA model, and risk of failed future contract negotiation	Potential delinking of technical (design, build, test) decisions and financial (approval of cost to design, build, test)





• Xoserve is supportive of the intent of Mod 0841, and would suggest a revised approach could deliver the intended outcomes, while mitigating potential issues:

circumstances

the intended outcomes, while mitigating potential issues:						
[<u>-</u>	Intent	Introduce list of items	Enhance CoMC influence on BP process	Enhance transparency over cost allocation	Focus ChMC on technical aspects of change, moving all commercial decisions to CoMC	
	intent	that should be included in CDSP BP in order for customers to assess VfM				
\sim	Approach	Use majority of 841 BCM updates to create 'Guideline' document which describes best practice for BP process and content. Codify the requirement for an annual/periodic Efficiency Review and requirement efficiency in UNC	Enhanced CoMC engagement via specific BP day events (pre/post- drafts) that allow customer input as to priorities and consultation questions. To include Xo Board engagement	Convert the Methodology and (blanked) Model into a service document	Modify the ChMC / CoMC Arrangements to clarify that General Change related financial decisions are retained in ChMC	
	Rationale	Mitigates the risk of compliance with subjective obligations, while retaining the intent of having clearer terms of engagement between CDSP/CoMC during the BP process and adds obligation for repeated ER. Flexible / adaptable (via CoMC) to any new events /	Removes risk of dual governance while retaining an enhanced CoMC role in BP development. Enhanced / targeted engagement with the Xoserve Exec. and Board	Retains intent of CoMC oversight on / transparency over allocation methodology while protecting commercial information held in model	Adds clarity that General Change financial decisions are retained in ChMC to avoid delinking technical and financial matters (and therefore avoiding delays in change delivery), with all other financial / commercial decisions being made in CoMC	

Comparison table

Mod 0841 intent	Proposed Mod 0841 approach	Proposed Mod 0841 alternative approach
Introduce list of items that should be included in CDSP BP in order for customers to assess VfM	Update BCM with 100+ clauses that become obligations on CDSP to comply with	 Use majority of 0841 BCM updates to create a 'Guideline' document which describes best practice for BP process and content. Codify the requirement for efficiency in UNC Codify the requirement for an annual/periodic Efficiency Review
Enhance CoMC influence on BP process	Introduce new obligation on CoMC to arbitrate on compliance and steer resolution over non-compliance	 Enhanced CoMC engagement via specific BP day events (pre/post-drafts) that allow customer input as to priorities and consultation questions. To include Xoserve Board engagement
Enhance transparency over cost allocation	Change CAM&M into service documents	Convert the Methodology and (blanked) Model into a service document
Focus ChMC on technical aspects of change, moving all commercial decisions to CoMC	 Update ChMC / CoMC Arrangement docs in order to move commercial decision making regarding change to CoMC 	 Modify the ChMC / CoMC Arrangements to clarify that General Change related financial decisions are retained in ChMC