UK Link Manual Documents

Document	Shipper	Name	Date	In Support / Not In Support	Publish	Shipper Comments	Xoserve Comments
UK Link Manual Component Documents		UNC 0613S WG	05/06/ 17		Y	Documents have references in the initial section to either [STANDARD FRONT END TO BE REVIEWED] or [STANDARD FRONT END TO BE INSERTED] – please can you confirm these are the final versions and the references will be removed.	Once the Terms and Conditions and Framework document has been baselined we will insert a standard front end on each document to ensure that the Component Documents correctly link into the Framework Document. A peer review is also being conducted that will ensure consistency of terminology across documents.
UK Link Manual Supplementary Document – Standards Guide V16FA (Comm Ref 1727.2)	Npower	Mike Fensome	16/06/ 2017	TBC	Y	Section 6 Should this be updated with the text outlined in CP 1577 – Leading Zeros Accelerated Change Pack Page 16 it states Leading zeroes are removed from numeric fields. It is proposed to amend the sentence to state Leading zeroes are removed from numeric fields except where explicitly detailed within the file formats. Section 8 In the example provided, should it be 3.1A and approved at DSC ChMC?	Thank you for highlighting this omission. The additional text from CP 1577 has been inserted into the revised version of the document. The version control would revert to 3A as the intention is to increment live versions by a single whole number

Page 1 of 7

UK Link Manual Documents

						Page 2 States we are removing reference to UK Link Network – shouldn't this be stating the term is being added?	at implementation. Thank you the amendment to DSC ChMC has been made. Thank you for highlighting this error.
UK Link Manual Supplementary Document – File Transfer Definition v13FA (Comm Ref 1727.3)	Npower	Mike Fensome	19/06/ 2017	TBC	Y	Page 2 States we are removing reference to UK Link Network – shouldn't this be stating the term is being added? States we are removing reference to EFT but it is referred to in the summary on page 34 and within the diagrams in Section 3.1, 3.2, 4.1 and 4.2.	Thank you for highlighting this error. Reference to EFT has been replaced with File Transfer Mechanism in the text. We have inserted clarification that EFT in the diagrams refers to the File Transfer Mechanism.
UK Link Manual Supplementary Document – IS Service Definition v11FA (Comm Ref 1730.3)	GazProm Energy	Alison Neild	16/05/ 2017	TBC	Y	Page 6/Section 2.1 What is meant by User Identity? Is this user login credentials or organisation shortcode? Page 6/Section 2.1 Assignment of priority – why is this no longer jointly agreed. When is the priority assigned? How are any changes communicated?	The User identity typically would be the authorised representative user name, but in the case of the UK Link Network this identity is at organisation level. This change is a correction to the documentation to reflect the treatment. If a User wishes to increase the

Page 2 of 7

UK Link Manual Documents

Page 10/Section 2.3 "CDSP reserve the right to implement Software / Hardware patches without	priority they may provide justification as described in the final paragraph of section 2.1. It would be more likely that any patches applied without
approval as part of routine maintenance." Is this for emergency patches or any?	notice would be patches not expected to impact Users. But in case of an emergency we would consider application of such patches.
Page11/Section 3.3 Is the maintenance of capacity plan BAU? I am not familiar with this process. Do participants receive a request for information every 6 months?	This is a process that has been available but has had limited utilisation. We would expect to prompt this information from Users on a regular basis. If a User plans to amend utilisation we would request that Users contact us to discuss their proposals.
Page13/Fig 5 What are the expected volumes for enquiries? My understanding was that the system had been sized to cope with high level of enquiries over nominations. When will this information be available?	We have inserted a value of 40,000 enquiries.
Page 13/Fig 5 As open offers are not being migrated across with UKlink. Will there be any issue for a high level of nomination requests to refresh open offers post go-live? With the expectation that this would breach the	We have not experienced specific volume issues for nominations following PNID.

Page 3 of 7

UK Link Manual Documents

				estimated peak limit.	
				Page 14/Fig 6 Please can you provide the basis on which the volume of 8,500,000 has been estimated	The AQ Calculation volume assumed that prior to Smart Roll Out the majority of meter points would retain existing read frequencies. We expect to increment Peak Daily Transactions in line with Smart Roll Out. We will monitor performance against these volumes.
	UNC 0613S WG	05/06/ 17	Y	Can the definition of Critical User and Control Centre be clarified.	The existing version of the document indicates that the Critical Users are those within the Gas National Control Centre.
	UNC 0613S WG	05/06/ 17	Y	Meter Point Creation is stated at 645 meter points per day. Is this the correct figure.	Following investigation we would propose that the figure is amended to 5,000. Any volumes in excess of this can be agreed in conjunction with the CDSP.
	UNC 0613S WG	05/06/ 17	Y	Can DES and CMS performance be reported.	We will look to add the availability of DES and CMS to the UK Link Report.
UK Link Manual Supplementary Document – Active Notification System v10FA				NO REPS RECEIVED	

Page 4 of 7 V1

UK Link Manual Documents

(Comm Ref 1730.4)							
Sample Files and Screens						NO REPS RECEIVED	
(Comm Ref 1730.5)							
UK Link Manual – Code Communications Reference Document v1FA						NO REPS RECEIVED	
(Comm Ref 1736.1)							
(Committee 17 cc.1)							
UK Link Manual – Equipment Required to Access UK Link System v1FA						NO REPS RECEIVED	
(Comm Ref 1736.2)							
UK Link Manual – Description of UK Link System v1FA (Comm Ref 1736.3)	Npower	Mike Fensome	19/06/ 2017	TBC	Y	With reference to the UK Link Network Components diagram on page 5, should the diagram show all links between the components e.g. DES updated from UK Link applications?	This diagram was intended to show the interfaces between Users and the UK Link Components. I have clarified the intent in the document.
UK Link Manual – Other References to						NO REPS RECEIVED	

Page 5 of 7

UK Link Manual Documents

the UK Link Manual v1FA (Comm Ref 1736.4)							
UK Link Manual Supplementary Document – Security Operating Framework v1FA (Comm Ref 1740.1)	British Gas	Andrew Margan	02/06/ 2017	TBC	Y	In relation to the change 1740.1, does this functional area have any specific considerations on GDPR / Data protection? Section 10 Security Incidents and Section 11 Data Protection We are seeking clarification on the responsibility to report to the GDPR for a security incident, over and above the documented reporting by participant LSO to CDSP e.g. would both LSO and CDSP report to GDPR, or just LSO, or just CDSP?	The legislation doesn't distinguish who is responsible for making this report, the DSC has not addressed this either. Sensibly though it would be prudent to ensure that multiple reports are not given for the same incident. Therefore suggest that who is responsible for reporting will be decided on an incident by incident basis.
UK Link Manual – CDSP Retention Policy Document v1FA (Comm Ref 1740.2)	British Gas	Andrew Margan	02/06/ 2017	TBC	Y	Please provide clarity re whether the data will be archived or deleted from the UK Link systems after the retention period? Functional comments: Contact Details: It's not quite clear whether the Contact information is deleted when the Supply Meter point is no longer live (i.e. Dead / Extinct) or the Shipper Confirmation is end dated. Please clarify. Energy: [6 years] The retention period is mentioned in square brackets only for this functional area. Assume this is a typo and needs to be corrected.	Following the retention period data can be deleted. Contact Details will be deleted once the Shipper Confirmation is end dated. The square brackets can be removed.

Page 6 of 7

UK Link Manual Documents

						File Transactions: The retention schedule states that 3 months in accessible format and archived thereafter. Can you clarify how long the archived file transactions are to be retained?	The transactions will be retained for 3 months. The archived files will be retained for 3 years.
UK Link Manual – Code Contingency Guidelines Document v1FA (Comm Ref 1740.3)	British Gas	Andrew Margan	02/06/ 2017	TBC	Y	What does the critical date column in page 3 relates to? Is this the SLA associated with the particular process area (e.g. Invoice delivery, Resolution of Queries etc)	The critical date typically indicates when the process is run. For example, it will refer to a specific date or that it is run on Supply Point system Business Days.

Page 7 of 7