

Xoserve and Gemserv joint collaboration

- The following presentation was given at the Ofgem Switching Programme External Design Advisory Group meeting on 22nd June 2017.
- Matters arising from the presentation are included in this presentation



The logo for Xserve, featuring the word "Xserve" in a blue, sans-serif font. The letter "X" is stylized with two blue arrows pointing outwards from its center.The logo for Gemserv, featuring a green diamond-shaped icon composed of four smaller diamonds above the word "Gemserv" in a green, sans-serif font.

Joint Collaboration

22 June 2017

Presentation to EDAG



Gemserv and Xoserve – delivering more reliable switching through collaboration

- Ofgem’s RFI (19th Jan 2017) set out:
 - The aspirations and benefits for a single MIS; and
 - For Gemserv and Xoserve to provide information (with respect to the MIS) including costs – “if Xoserve was to provide this jointly with Gemserv’
- We have now reached a good understanding with respect to a joint programme of work that will:
 - deliver a single dual fuel PCW solution;
 - explore how a single Market Intelligence Service (as per Ofgem RFI) may be developed; and
 - jointly undertake a ‘strategic development review’ (delivers the best possible fit for a longer term strategic solution).
- The collaboration brings together complementary skills and knowledge - gas, electricity, data, systems, info sec, cyber security, delivery, governance and a wide stakeholder understanding
- We shall be working closely with Ofgem, the Programme and all stakeholders as we move forward, responding to a clearly articulated market need from stakeholders (and via the RFI).
- We shall move towards a Partnership Agreement and supporting industry governance that will cement the way forward and provide delivery assurance as we move forward.



Statement of Intent

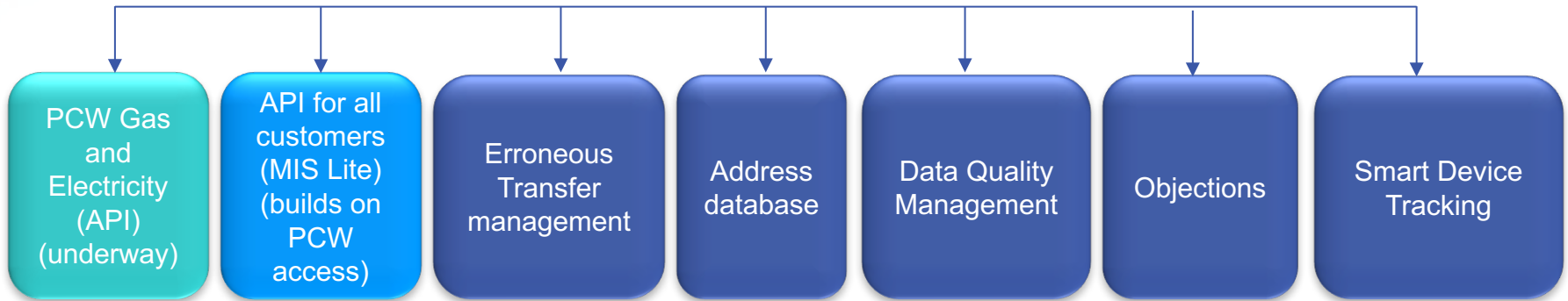
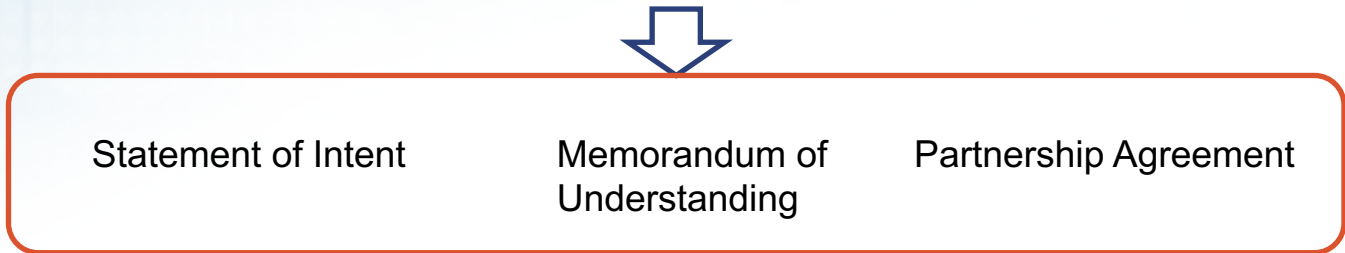
“Gemserv and Xoserve have agreed to collaborate in order to:

- A) evaluate the opportunities for a single industry dual fuel Market Intelligence Service (MIS) solution, and to do so in a manner that advances the development of a MIS as described in Ofgem’s Faster and More Reliable Switching Request for Information (RFI);
- B) deliver a CMA compliant solution with respect to access to gas and electricity data for Price Comparison Websites. The service will be extended to energy suppliers; and
- C) seek to develop a single enquiry service for the delivery of information, data and services for the benefit of the wider Energy Industry.

Accordingly, we aim to agree and sign an MoU in order to progress towards these goals.”



Overview



Next Steps

- Wider engagement and feedback from all stakeholders
 - Who? When? How?
 - Need to produce plans, scope, timelines etc
- Work with switching programme to ensure consistency with new switching arrangements including in relation to technical design and regulatory design
- Input from stakeholders in terms of using existing governance forums
- We will report back within 6 weeks with a high-level planning milestones and approach



EDAG feedback

- Overall positive, with Ofgem confirming that they were happy to confirm support for this initiative and the industry can proceed with confidence that Ofgem's decisions on the CSS will not undermine this work
- Matters for consideration included:
 - Governance of the development and service
 - Funding
 - Alignment to the Ofgem Switching Programme to ensure consistency with it



Next steps

- Phase 1 Mobilisation:
 - Engage with the industry to get the initiative on a firm footing – this would cover understanding (at high level) the matters in need resolution for a successful outcome e.g. meetings governance, funding, commercial matters, approvals points and processes etc.
- Phase 2 Scoping and Requirements:
 - Problem definition / quantification, requirements gathering etc
- Phase 3 Detailed Requirements and design to delivery:
 - Analysis moving to design, build, implement of both systems and commercial models (each stage subject to industry approvals)

Note: there may be many phase 2 and 3 events depending upon phasing options

