Estimated Readings – Revision to Actuals
(including UNC Modification 0576 / 0583)

Background

- As part of Project Nexus transition we inserted estimate readings where:
  - there had been no reading for seven years (UNC Modification 0576 refers); and,
  - where a same Shipper (Re) Confirmation has taken place (UNC Modification 0583).

- Meter Reading Validation is applied between the previous actual reading and the reading subject to validation

Issue

- In the absence of a previous actual reading, readings were being prevented from loading
  - UNC Modification 0576 – no read for 7 years – were all impacted
  - UNC Modification 0583 – reconfirmation reading – only potentially impacted where no previous meter readings exist
  - Subsequently we have identified scenarios where read history is comprised entirely of estimates – not catered for in 0576
- In order to resolve rejection of readings, where these scenarios have been identified the estimates have been amended to actual readings
  - Notified via Issue Notification via CustomerOpsComms
  - Note: Replacement readings rely upon a previous actual – therefore these readings cannot be replaced
- Both the above Modifications have an enduring element so we will need to consider amendment to governance for future scenarios.
- Further scenarios may be identified – continue to perform Issue Notifications in order to resolve short term issue