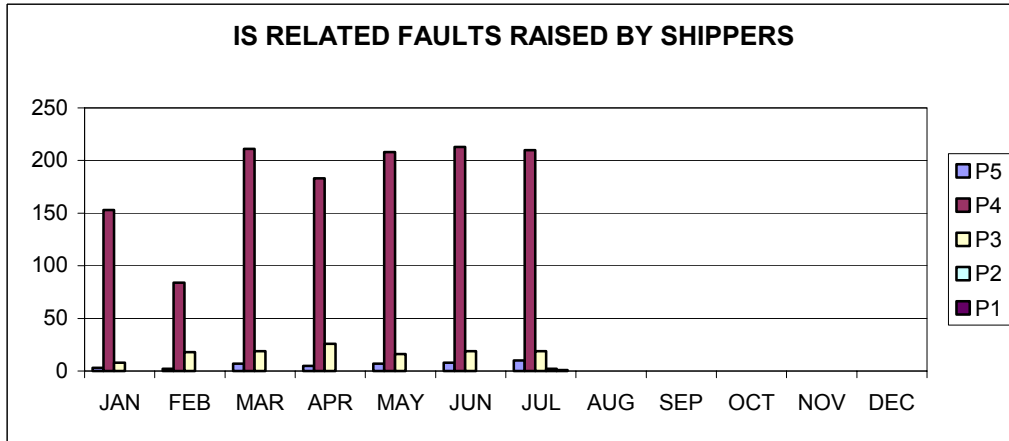
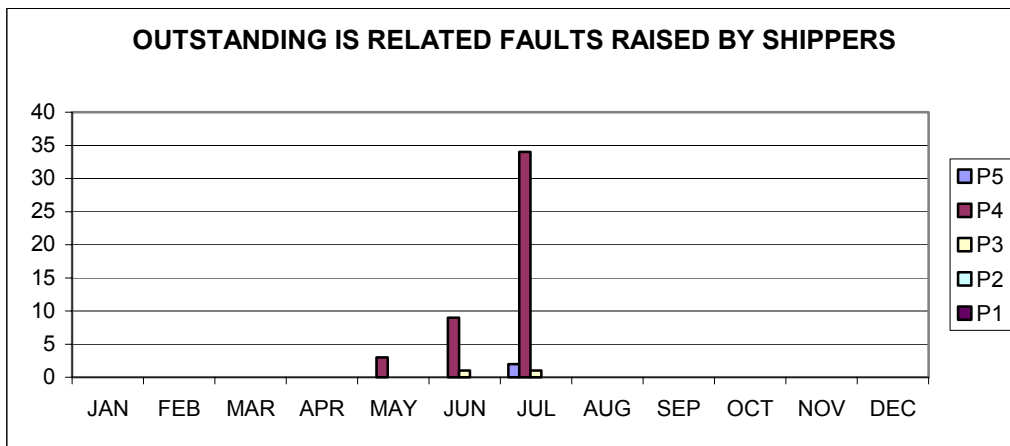


Report A – IS Faults logged by Shippers – July 05

Faults Raised	P5	P4	P3	P2	P1	Total
JAN	3	153	8	0	0	164
FEB	2	84	18	0	0	104
MAR	7	211	19	0	0	237
APR	5	183	26	0	0	214
MAY	7	208	16	0	0	231
JUN	8	213	19	0	0	240
JUL	10	210	19	2	1	242
AUG						0
SEP						0
OCT						0
NOV						0
DEC						0
Total	42	1262	125	2	1	1432



Faults Outstanding	P5	P4	P3	P2	P1	Total
JAN	0	0	0	0	0	0
FEB	0	0	0	0	0	0
MAR	0	0	0	0	0	0
APR	0	0	0	0	0	0
MAY	0	3	0	0	0	3
JUN	0	9	1	0	0	10
JUL	2	34	1	0	0	37
AUG						0
SEP						0
OCT						0
NOV						0
DEC						0
Total	2	46	2	0	0	50



Report B – UK-LINK Business Support Agreement Report Summary – July 05

AT-LINK Availability (excluding scheduled outages)

AT-LINK availability is a measure of central site availability and does not show where a service is unavailable to a shipper due to communication or other problems.

AT-LINK access, Shipper Information Service, Batch Transfer, and Router availability figures relate to outages that affected 3 or more Shippers, and do not show where a service is unavailable to a shipper due to communication or other problems.

All planned and agreed outages are excluded from the calculation of the total monthly availability figure.

During this reporting month, the central site availability of the AT-LINK service was 100% and the central site availability of AT-LINK access was 100%.

Average AT-LINK Transaction Response Times and Transaction Volumes

The percentage of transactions with a response time of less than 4 seconds for the current month is 98.7% the target is 95% under 4 seconds.

The transaction volume figures, representing the average number of transactions per day for this month is 559996. This month sees a 3.47% increase in transactions.

AT-LINK Availability & Industry Averages					
Performance measures	Target/max	Reporting Month: July 2005			
		July 2005	June 2005	May 2005	April 2005
		01/07 - 31/07	01/06 - 30/06	01/05 - 31/05	01/04 - 30/04
AT-LINK Service	99%	100	100	100	100
AT-LINK Access	99%	100	100	100	100
Shipper Information Service	99%	100	100	100	100
Batch Transfer	99%	100	100	100	100
Routers	99%	100	100	100	100
Nominations per day	8,300	3,313	3,191	3,101	3,196
Renominations per day	4,200	9,489	9,729	9,940	9,761
% of transactions < 4 sec's	95%	98.70	98.72	98.72	98.69
Transaction response time	n/a	0.35	0.34	0.38	0.37
Transactions per day	n/a	559,996	580,137	554,653	581,341
% Transaction change	n/a	3.47	-4.59	4.59	7.74

P1 / P2 Resolution Time Analysis

During this month no problems were raised with an impact of P2 and no problems were raised with an impact of P1 that impacted three or more Shippers.

Problem Management - BSA Target: Resolved within 5 hours					
Impact Codes P1 / P2		Reporting Month: July 2005			
Code	Problems v Time to resolve	July 2005	June 2005	May 2005	April 2005
		01/07 - 31/07	01/06 - 30/06	01/05 - 31/05	01/04 - 30/04
P2	<1hr	0	0	0	0
	1-2 hr	0	0	0	0
	2-3 hr	0	0	0	0
	3-4 hr	0	0	1	0
	4-5 hr	0	0	0	0
	>5 hr	0	0	0	0
P1	<1hr	0	0	0	0
	1-2 hr	0	0	0	0
	2-3 hr	0	0	0	0
	3-4 hr	0	0	0	0
	4-5 hr	0	0	0	0
	>5 hr	0	0	0	0

Report C – Mod 565 Monthly Liabilities Report – June 05 - (July 05 Report Not Yet Available)

TSL10a - File format / UKLink (Consultation period)

If Transco makes a UK Link system change that impacts directly upon Shippers' systems, without formally allowing them 15 working days to make representations, we will be liable to pay each Shipper £500. Transco will be exempt from this liability if the members of the UK Link Committee agree to the implementation without the formal representations period or otherwise if the implementation of the system changes is directly related to a Network Code modification.

Throughout the period of June 2005 there are no concurrencies under this category.
The relevant liability is: 0 occurrences x £500 = £0 per Shipper

TSL10b - Notice of changes

If Transco makes a UK Link system change that impacts directly upon Shippers' systems, without formally allowing them 3 months notice of the implementation of the change, we will be liable to pay each Shipper £500. Transco will be exempt from this liability if the members of the UK Link Committee agree to the implementation without the formal representations period or otherwise if the implementation of the system changes is directly related to a Network Code modification.

Throughout the period of June 2005 there are no occurrences under this category.
The relevant liability is: 0 occurrences x £500 = £0 per Shipper

TS10c - Failure to implement changes

If Transco gives Shippers notice that a system change that impacts directly upon Shippers' systems is due to be implemented on a certain date and the system change is not implemented as planned, Transco must inform Shippers of this failure to implement, by the next Business day. If Transco fails to meet this requirement, we will be liable to pay each Shipper £1000.

Throughout the period of June 2005 there are no occurrences under this category.
The relevant liability is: 0 occurrences x £1000 = £0 per Shipper

TSL12a - System Failure 24 Hours +

Should UKLink be unavailable to users for a period of not less than 24 hours then a further one-off payment will be made to each registered user. If system is down for not less than 24 Hrs then Transco will pay £1000 per user affected.

Throughout the period of June 2005 there are no occurrences under this category.
The relevant liability is: 0 occurrences x £1000 = £0 per Shipper

TSL12b – System Recovery

Repeated UKLink system failure within the business day, Transco will endeavour to recover within 5hrs from commencement of the recovery period. If recovery period exceeds 5 hours, a payment of £50 per user will be paid. This will be increased by 100% for each subsequent failure within the business day per user affected. Eg: £50, £100, £200, £400, £800

Throughout the period of June 2005 there are no occurrences under this category.
The relevant liability is: 0 occurrences x £50 = £0 per Shipper

Report D – List of File Format and Urgent Communications Issued Within July 05

File Formats

NR/491/NR - Representation Close Out for CR13618 & CR13629.

NR/492/NR - UKLink Docs Extranet.

NR/493/DA - CR13168 and CR13629 Representation Response.

NR/494/DA - Comments invited: UKL13618 and CZS Numbering Convention - Action following July UKL Committee

NR/495/PG - Re-issue of the Datalogger Support File (DL1)

NR/496/NR - Representation Close Out for CR13629.

Urgent Shipper Communications

NR/1451/DA - Problems with the Batch File processing within UKLink.

NR/1452/DK - (14502) Problems with the Batch File processing within UKLink – Resolved.

NR/1453/DK - Problems with the Batch File processing within UKLink.

NR/1454/MH - Changes to the Internet Access to Data (IAD) web address.

NR/1455/DK - Batch File processing within UKLink resolved.

NR/1456/DK - Problems with processing of RGMA files.

DK/1457/DK - Problems with processing of RGMA files resolved.

Report E – Forthcoming Outage Notifications

UKL CR No.	Impacted System	Outage Duration				Brief Description	Committee approved date
		Start Time	Start Date	End Time	End date		
	Gemini Entry Capacity	02:30	11/08	08:30	11/08	Tests which require outages of Gemini Entry Capacity. Contingency (i.e. alternative) dates are 18 and 19 August 2005.	14/07/05
	Gemini Entry Capacity	02:30	12/08	08:30	12/08	Tests which require outages of Gemini Entry Capacity. Contingency (i.e. alternative) dates are 18 and 19 August 2005.	14/07/05
U-6BTF36-76C	AT-Link and ConQuest	04:15	03/09	06:15	05/09	Hinckley Block 1 HEMP Power Outage. Fail-over 05:15 to 06:15 on Saturday, 3rd September. Fail-back 05:15 to 06:15 on Monday, 5th September. Two 1 hour outages (total outage time 2 hours). Request is an extension to the normal 1 hr maintenance window.	