

**UNC Workgroup 0429 Agenda  
Customer Settlement Error Claims Process**

**Thursday 23 August 2012**

**at ENA, Dean Bradley House, 52 Horseferry Road, London SW1P 2AF**

(<http://2010.energynetworks.org/office-location-and-travel-inf/>)

**Please note: This meeting will be accommodated during the Distribution Workgroup.**

**1.0 Review of Minutes and Actions from previous meeting**

**2.0 Discussion**

**3.0 Any Other Business**

**4.0 Diary Planning for Workgroup**

Agree agenda items and actions for next meeting

Please contact the Joint Office if you wish to use teleconference facilities for this meeting

Contact Details: [enquiries@gasgovernance.co.uk](mailto:enquiries@gasgovernance.co.uk)

Papers available at: [www.gasgovernance.co.uk](http://www.gasgovernance.co.uk)