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I am sorry this response is late.

There has been much debate as to whether the prices in the Agency Charging Statement would end up not being cost reflective, ie lead to an over recovery especially in respect of IAD. The statement Ofgem issued following the last User Pays implementation group meeting is therefore welcome as it clarified the assumptions that Xoserve had used in working out their prices. It is now clear from the responses from some Shippers that Xoserve's assumption around how much Shippers would reduce the number of accounts they hold was over optimistic and therefore I would expect to see the IAD individual account charges reduce to reflect the higher number of accounts that will be retained by Shippers. It does make one question whether Xoserve have made similar assumptions for some of the other charges, especially in respect of the SARs process where the charges for sending biscuit files and faxes especially seem high.

regards Martin

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