



Update on Xoserve Actions

PAC

14th November 2017

- UIG1101
- 01/11/17 2.1 Xoserve (LW) to send out a communication to the Industry in respect of the daily calls regarding
- Included in the November 3rd weekly UKLink bulletin, including dial-in details
- <http://www.xoserve.com/index.php/uk-link-post-implementation-support/#UK%20Link%20Daily%20Bulletin>

- 01/11/17 2.1 Xoserve (LW) to investigate the capability of Xoserve to manage and process a high volume of Smart Meter Reads and AMR data from Shippers.
- As per the data specification, Xoserve has suggested around 100 sites per Shipper per EUC per LDZ – this would equate to almost 50,000 meter points per Shipper and could be accommodated
- There is no limit as such but timeline to get submitted data cleansed is a factor and therefore there is a preference not to have tens of thousands and for the data provided to be in reasonable shape and reliable.

Action Updates UIG1103 & UIG1104

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- UIG1103
 - 01/11/17 2.1 Xoserve (LW) to provide an update on the review of the DM resynchronisation process.
 - To be provided in the meeting
- UIG1104
 - 01/11/17 2.1 Xoserve (LW) to confirm if Xoserve Training and Education processes can be included on the PAFA portal.
 - Xoserve view is that these should be available via Xoserve.com, as the most obvious place for industry parties to seek information on Xoserve processes. Links could be added to the PAFA Portal to redirect users to the material

- 01/11/17 2.1 Xoserve (LW) to supply all DM current issues at the next PAC meeting, including up to date status.
- See following slides for latest Xoserve weekly update
- (<http://www.xoserve.com/index.php/unidentified-gas-uig/>)

Weekly Summary – 10 November – Exec Summary 6

UIG Resolution



Key Messages

- Preparations for the Industry wide session on Monday 13th November are in progress and invitations issued to Industry participants
- DM Read rejections moved to Amber due to falling behind the baseline plan
- Xoserve continue to help the industry with RGMA flows.
- Any feedback regarding the slide deck can be submitted to xoserve.customeropscomms@xoserve.com

DM Read Rejections	Progress has slowed in the resolution of the DM Read Rejections. There are 41 from Phase 1 and 32 from Phase 2 outstanding. A large number of queries are now awaiting site visit and RGMA updates from Shippers and we urge all Industry participants to resolve their queries as soon as possible.
Erroneous AQs	The proposal was presented at the Change Managers Committee on 8 th November and a window is now available for Shippers to challenge any of the MPRs where they do not want to apply to old AQ. The data fix is planned for 18 th November and code fix planned for 8 th December.
CSEP / LDZ Mapping	Following attendance at the DN meeting, the DN's will be engaging with the IGT's to ensure that the data we are holding is correct. We are unsure until this work has been completed, as to the scale and impact of any issues,
Analyse cause of volatility	Following an invitation from Ofgem, Industry participants are invited to a future UIG workshop on 13 th November to discuss the current ICSS proposals and any other options as identified by 10 th November.



DM Read Rejection Update – 10 November

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Phase 1 Key messages

Outstanding last week = 47

Closed this week = 6

Number of sites o/s = 30

Status	DMSP	N/A	SHIPPER	MAM	XOS	Grand Total
Assigned	0	0	0	0	1	1
Closed	0	131	0	0	0	137
Fix in Progress	4	0	24	6	6	40
Grand Total	4	131	24	6	7	178
Total number of meter point queries open						41

Phase 2 Key messages

Outstanding last week = 33

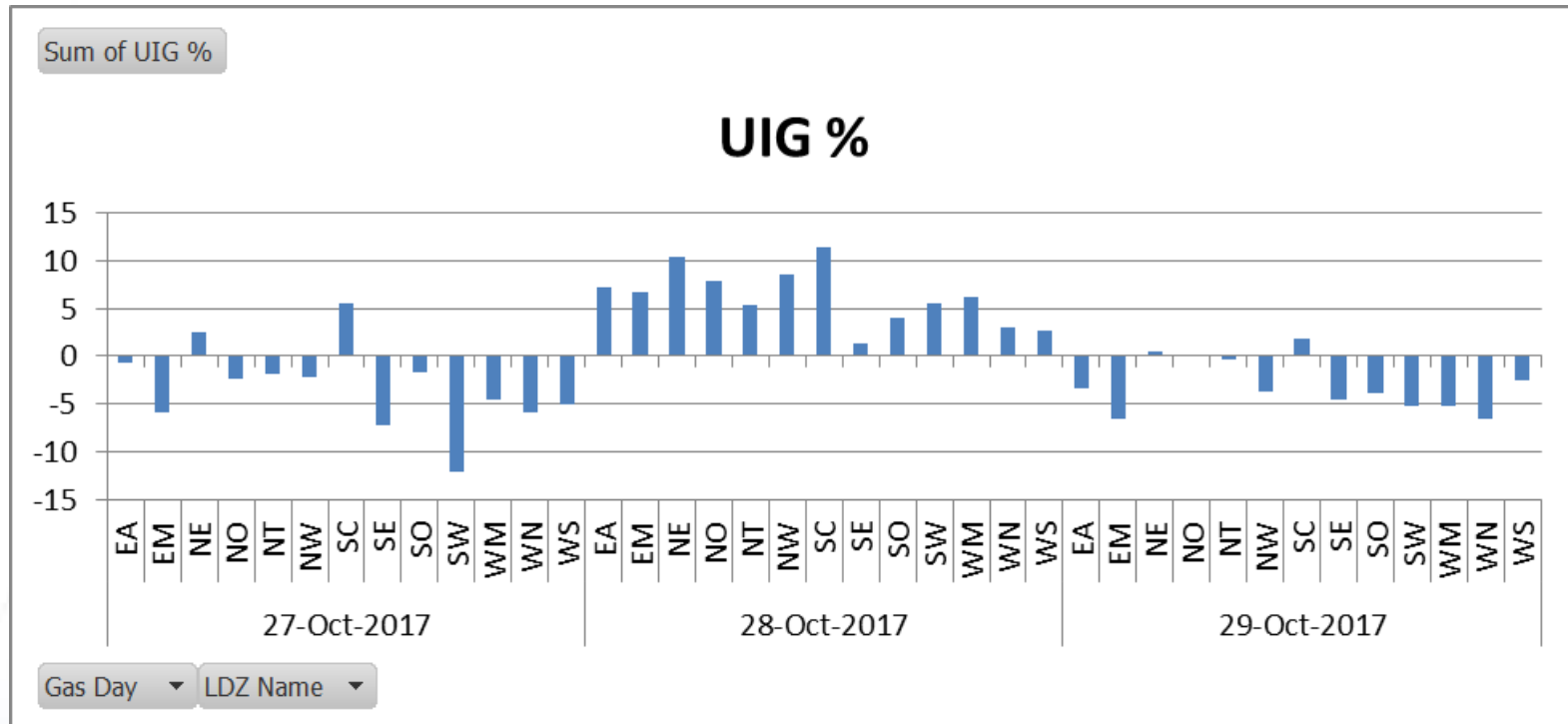
New Rejections identified = 5

Closed this week = 6

Number of sites o/s = 19

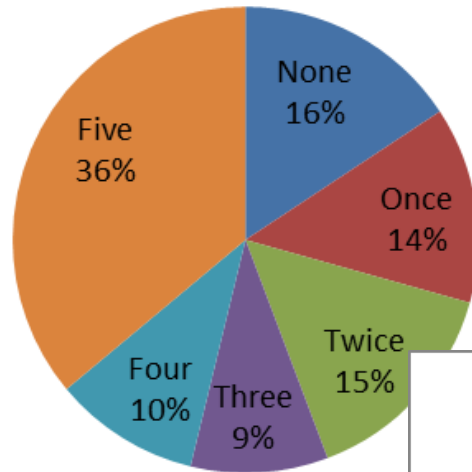
Row Labels	DMSP	N/A	SHIPPER	MAM	XOS	Grand Total
Assigned	4	0	6	5	3	18
Closed	0	49	0	0	0	49
Fix in Progress	8	0	3	1	0	12
Monitor	2	0	0	0	0	2
Total	14	49	9	6	3	81
Total number of meter point queries open						32

- 01/11/17 2.1 Xoserve (LW) to establish where negative UIG was recorded in the last week and if this correlates to where Xoserve have fixed the LDZ data.
- The recent negatives on October 27th and 29th occurred in most LDZs and appear to be weather related rather than DM related



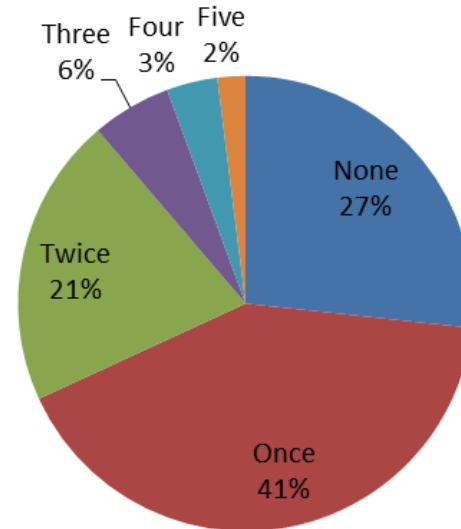
- UIG1107: ScottishPower (AL) to speak with Xoserve (FC) in relation to what the PAFA can do to resolve the actions in terms of scope of the PAFA Contract/PAC Risk Register and relating to materiality.
- Xoserve response: the PAFA contract directly mirrors the PAF Framework and PAFA Services Schedule:
 - **Part 1 Provision of administration services to the Performance Assurance Committee (e.g. review of reports, recommendations to the PAC)**
 - **Part 2 Provision and maintenance of the PAF Risk Register**
 - **Part 3 Provision of reports to industry**

Number of Times reviewed since Nexus Go-Live - Total AQ



- 2.2 Xoserve (LW) to provide information on how many sites have not been subjected to Rolling AQ's and those who have and have AQ reconciliation.

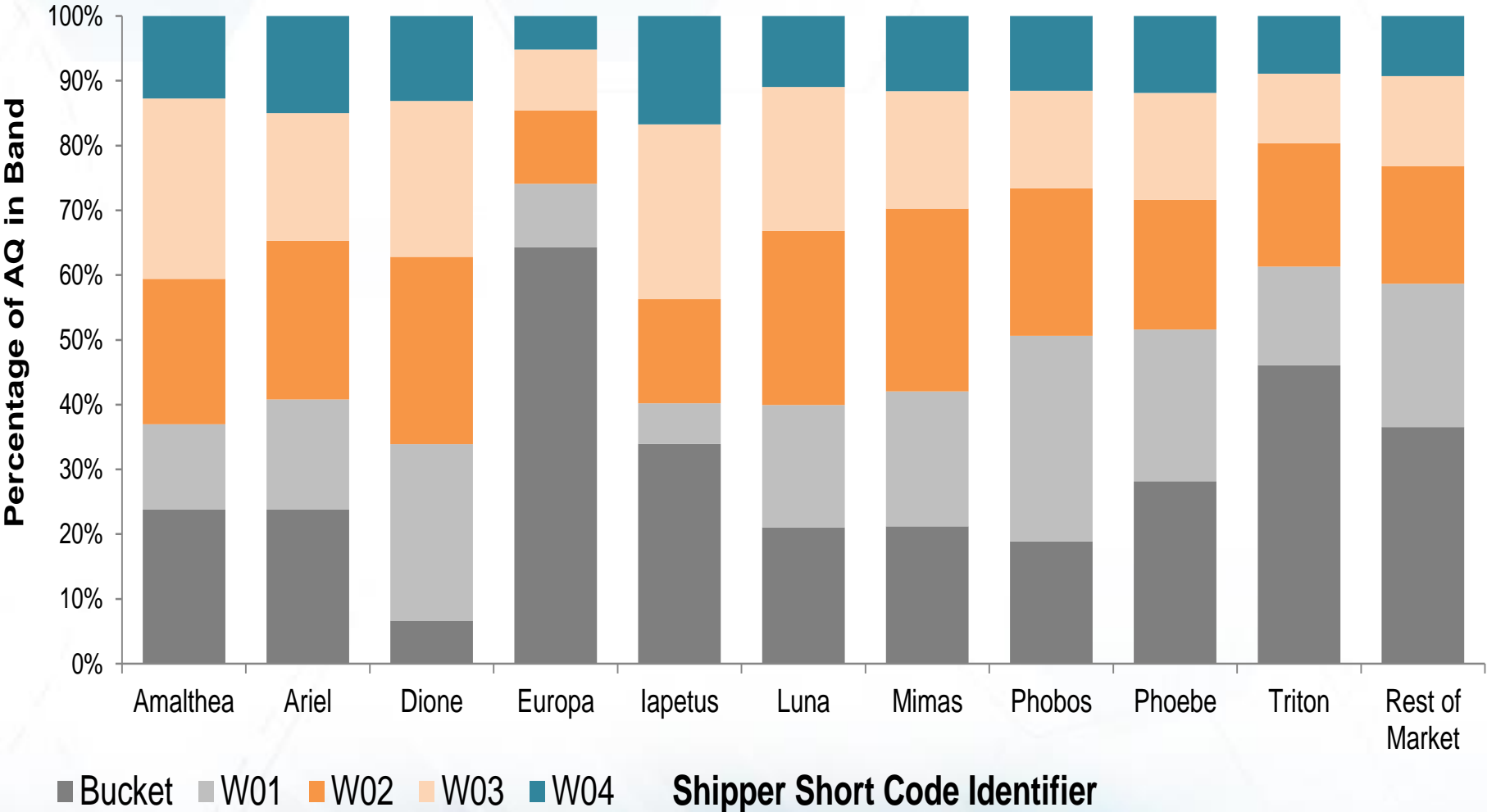
Number of Times reviewed since Nexus Go-Live - Total Count



- 3.0 Xoserve (LW) to provide an anonymised report on sites in the specific WAR Bands for the 14 November 2017 PAC UIG meeting.
- Please see following slides, using anonymous codes and total AQ
- Please note: as this report is not within Mod 0520A scope, PAC cannot see the attributable version and so a separate anonymisation must be used
- Please contact your Xoserve customer account manager if you wish to know your code under this suite of analysis

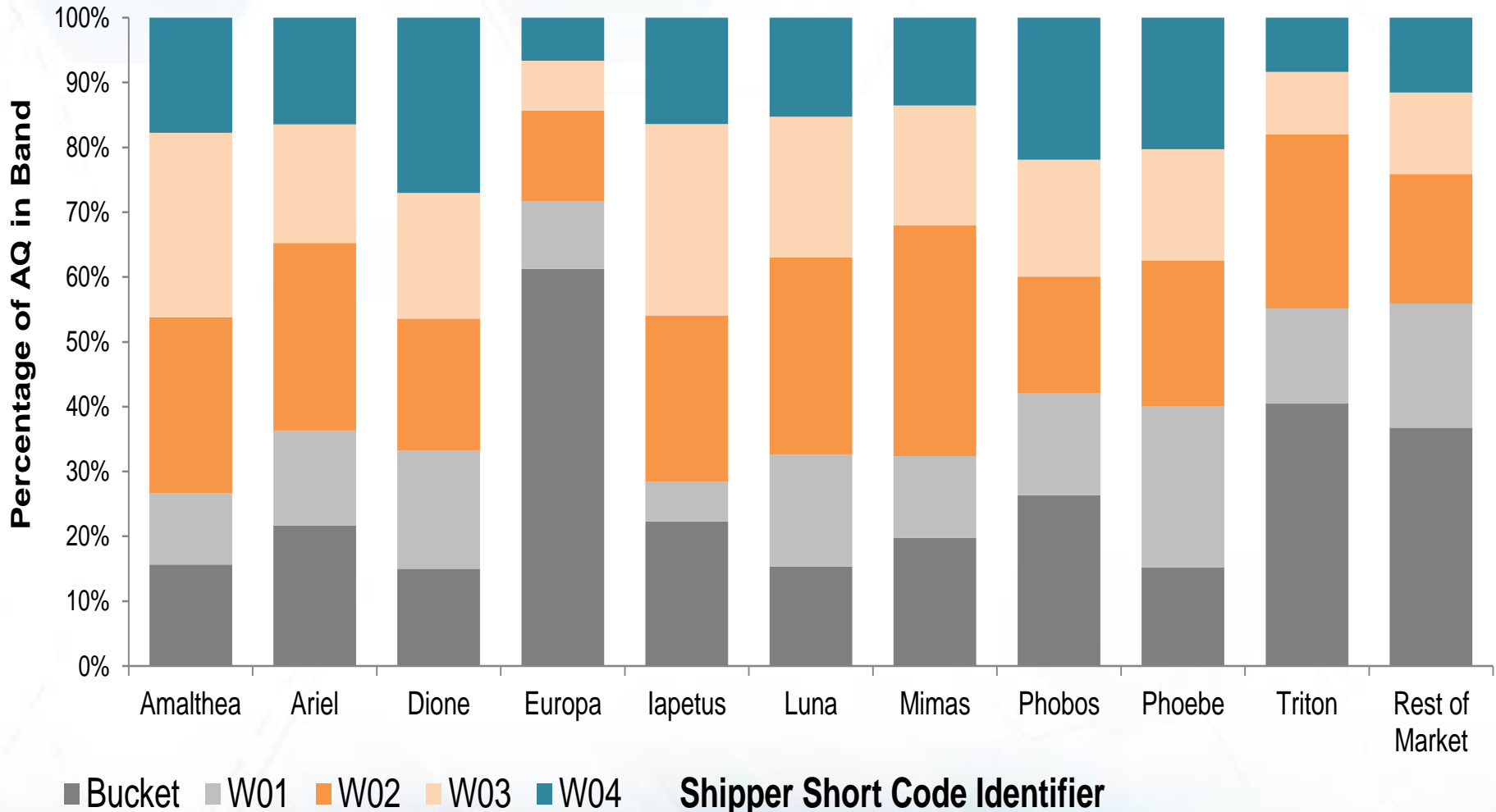
Proportion of AQ in WAR Bands – All EUCs 3-8₁₂

Percentage WAR Band Distribution by EUC: All EUC Bands



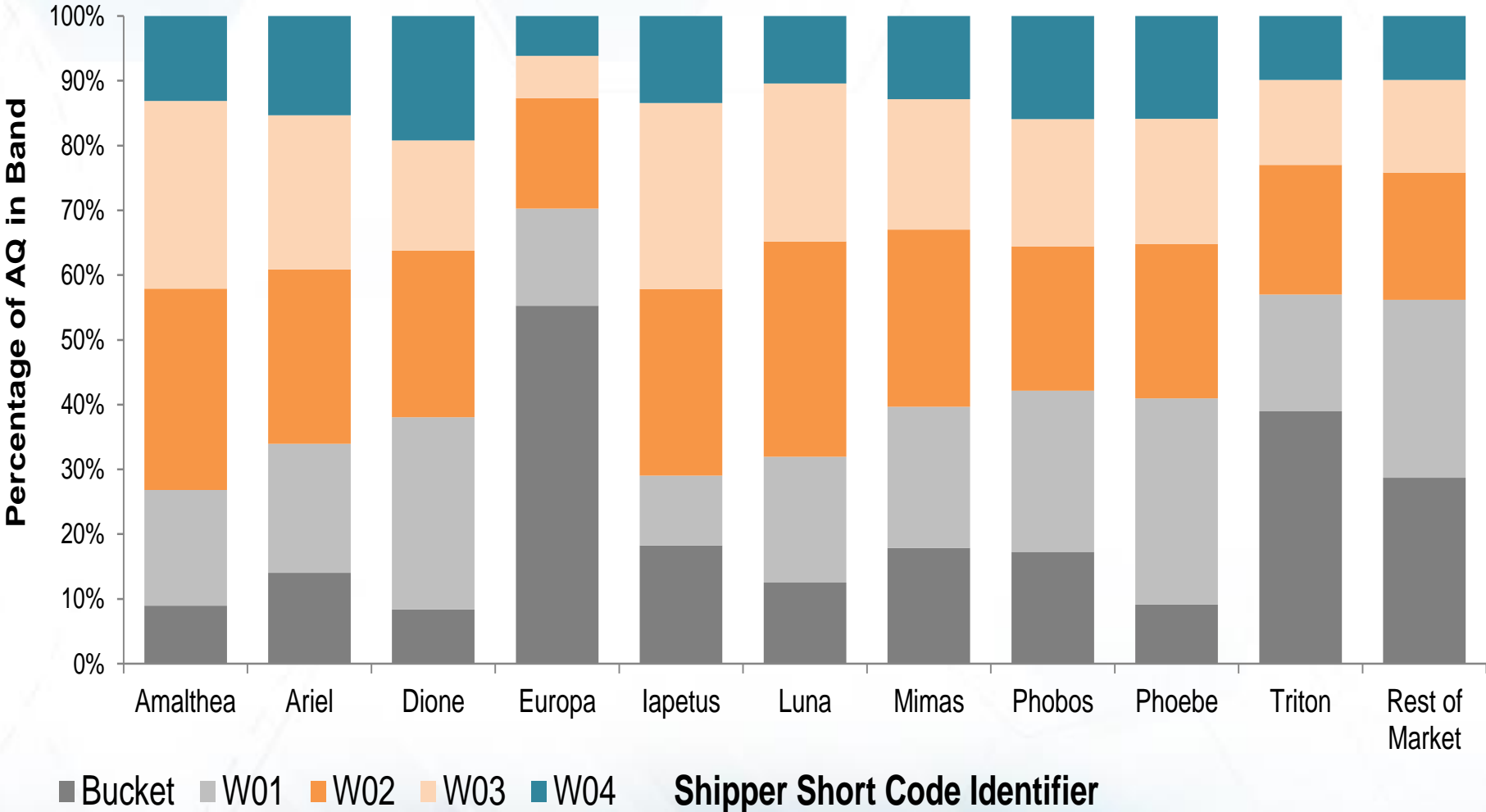
Proportion of AQ in WAR Bands – EUC Band 3 ¹³

Percentage WAR Band Distribution by EUC: EUC Band 3



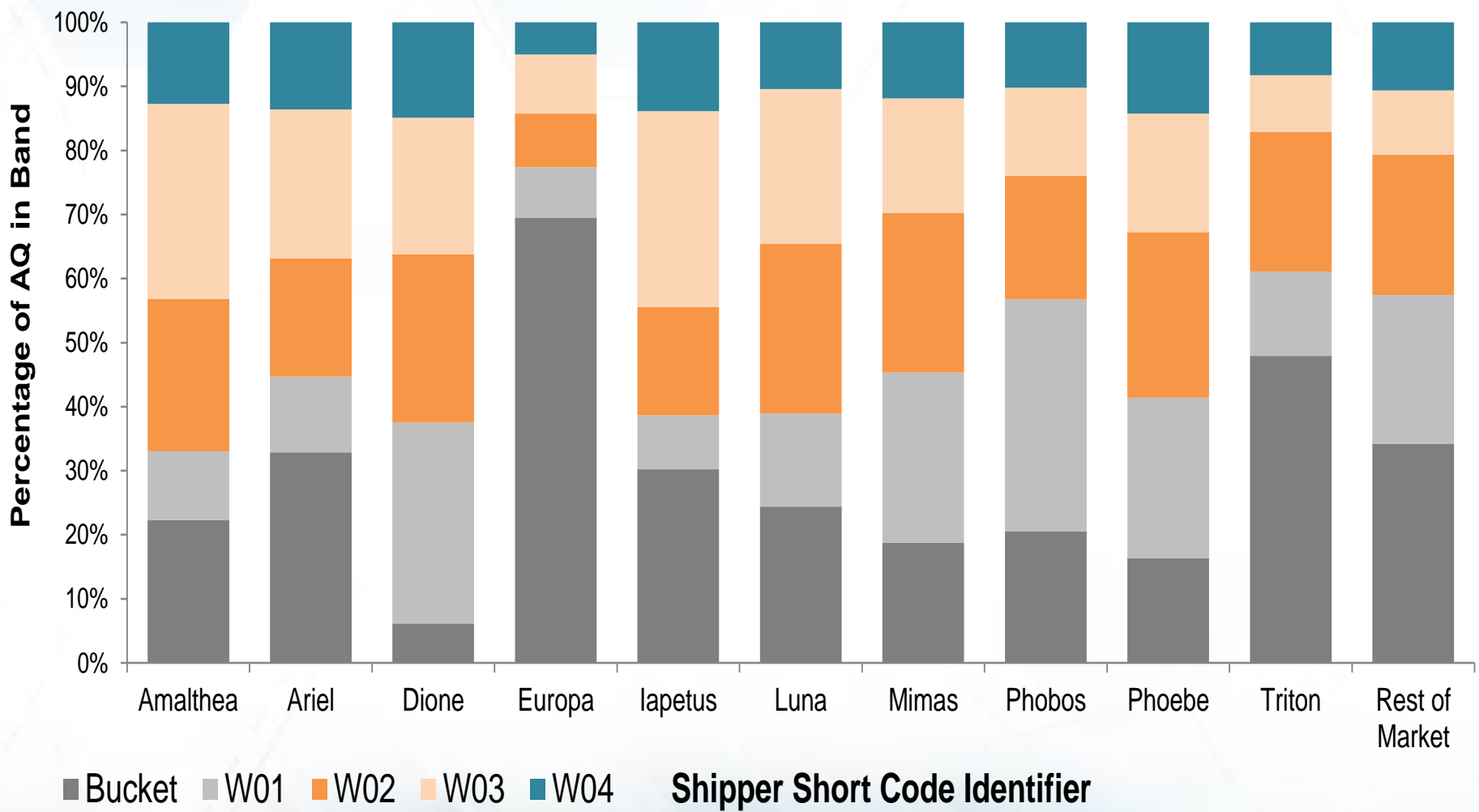
Proportion of AQ in WAR Bands – EUC Band 4 14

Percentage WAR Band Distribution by EUC: EUC Band 4



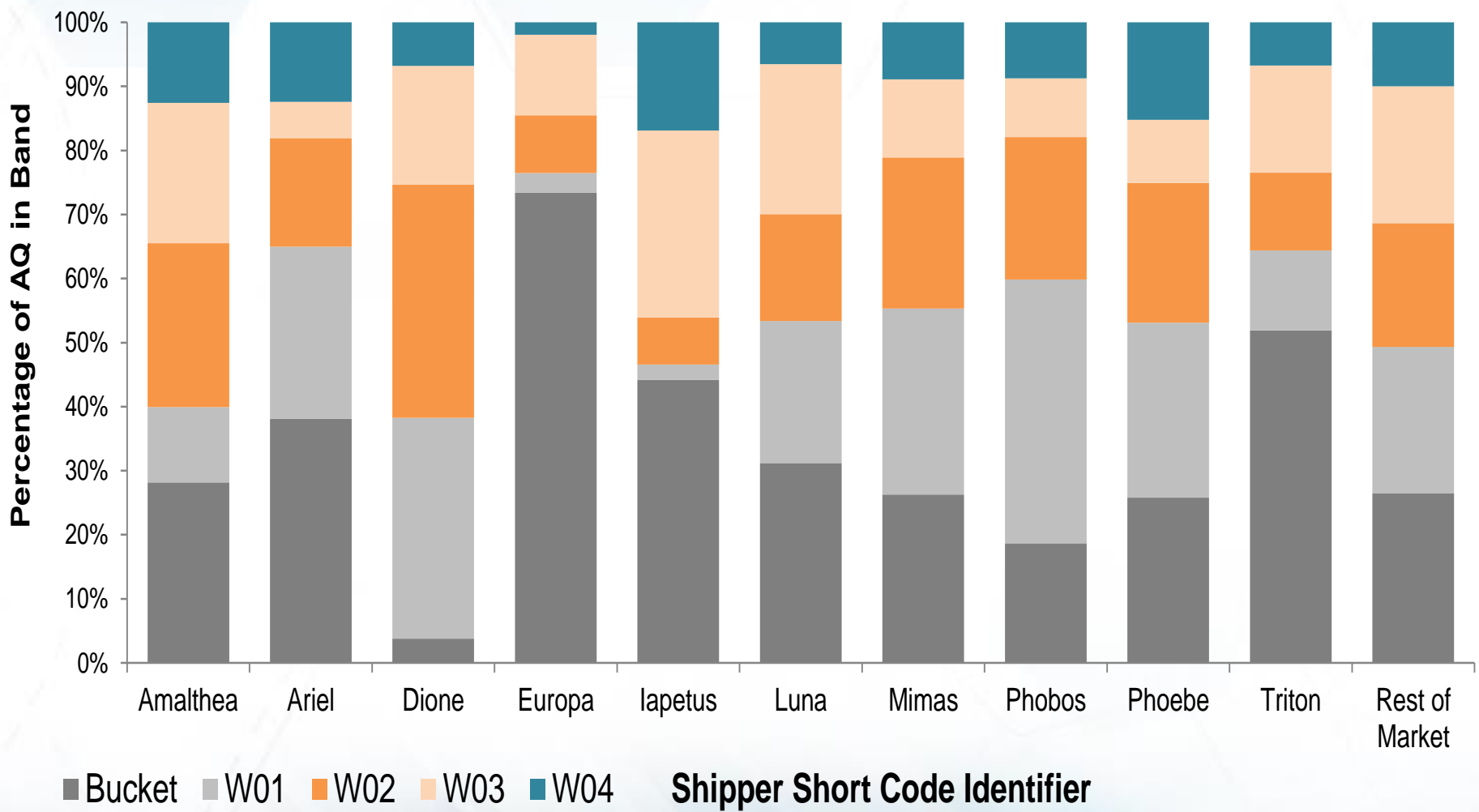
Proportion of AQ in WAR Bands – EUC Band 5 15

Percentage WAR Band Distribution by EUC: EUC Band 5



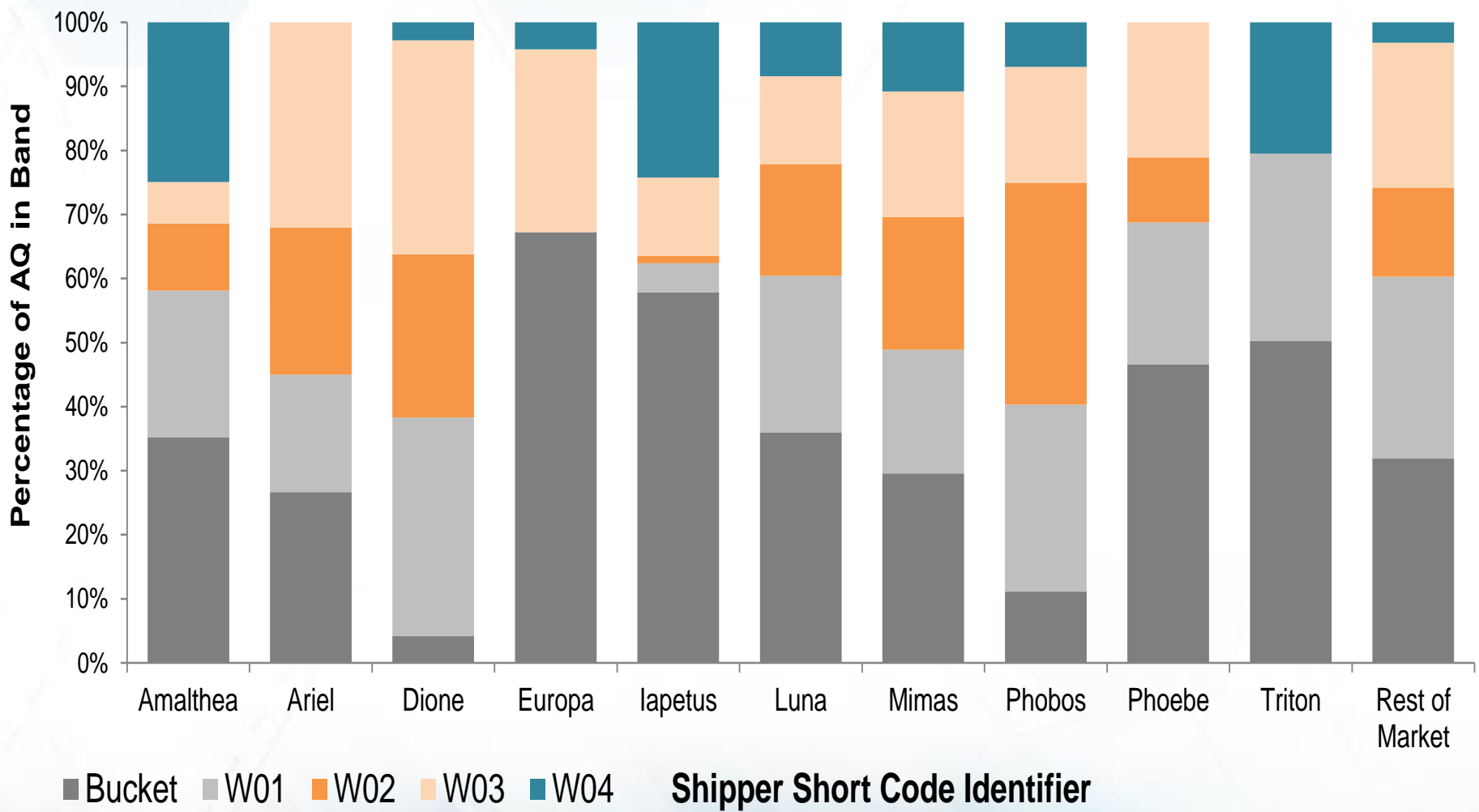
Proportion of AQ in WAR Bands – EUC Band 6

Percentage WAR Band Distribution by EUC: EUC Band 6



Proportion of AQ in WAR Bands – EUC Band 7 17

Percentage WAR Band Distribution by EUC: EUC Band 7



Proportion of AQ in WAR Bands – EUC Band 8

18

Percentage WAR Band Distribution by EUC: EUC Band 8

