

TOG MONTHLY MI FOR SHIPPERS OFGEM APRIL

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
AGA	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
BSH	0	1	0	0	0	1	0	0%	0	0	1	100%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUS	255	333	460	108	281	52	3	1%	301	1,493,036	32	10%	65	12	12	0	12
CIR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	35	34	114	113	1	32	27	79%	0	0	6	18%	34	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
EAS	1	1	2	2	0	1	1	100%	0	0	0	0%	1	0	0	0	0
EMI	1	2	7	7	0	2	2	100%	0	0	0	0%	1	0	0	0	0
FUT	5	1	10	10	0	1	1	100%	0	0	0	0%	5	0	0	0	0
GLC	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GPL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	237	177	118	110	9	166	3	2%	1	5,080	21	12%	87	0	0	0	0
HUD	2	0	6	6	0	0	0	0%	0	0	0	0%	2	0	0	0	0
IEU	21	31	104	102	0	31	0	0%	0	0	26	84%	16	0	0	0	0
KIN	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
LEP	105	80	300	223	4	75	7	9%	5	28,765	51	64%	87	0	0	0	0
NGD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	2	3	6	4	0	3	0	0%	0	0	3	100%	2	0	0	0	0
OPL	6	5	41	9	2	3	0	0%	2	1,115	2	40%	5	0	0	0	0
OSS	27	23	32	6	6	16	2	9%	7	12,271	2	9%	6	0	0	0	0
PFP	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
REN	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	48	21	231	27	9	12	3	14%	12	72,210	6	29%	13	0	0	0	0
SGL	15	19	56	54	0	19	9	47%	0	0	9	47%	14	0	0	0	0
SHE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SOG	4	5	9	6	1	4	0	0%	1	909	5	100%	4	0	0	0	0
SOP	63	21	110	57	16	5	0	0%	8	10,715	11	52%	55	0	0	0	0
SPK	3	1	16	13	0	1	1	100%	0	0	0	0%	3	0	0	0	0
STL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TCG	67	46	39	37	4	42	0	0%	0	0	7	15%	26	0	0	0	0
TEX	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
UNI	0	0	4	4	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	1	0	5	5	0	0	0	0%	0	0	0	0%	1	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	40	35	36	17	31	4	0	0%	29	31,390	0	0%	6	0	0	0	0
YKE	12	5	7	7	0	5	0	0%	0	0	1	20%	8	0	0	0	0
TOTAL	954	845	1729	942	364	476	60	7%	366	1,655,491	183	22%	445	12	12	0	12

Transporter Notes:

- Transporter Report:
- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
 - Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
 - Total volumes are obtained from presented figure in CMS prior to any validations
 - Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.