



## REC Change

13<sup>th</sup> September 2023

# Introduction

The following 10 slides have been included in this months ChMC pack to give you an overview of the ongoing REC Changes, we have broken these down into the following sections:

- In progress – we are currently progressing through the Change journey
- Under Prioritisation Review by REC Code Managers – due to CM workload/prioritisation
- Expected incoming Impact Assessments

**Note:** We are currently undertaking a review of all REC Change and have began removing Changes which we have confirmed have no impact to Gas services. In the coming months, we will continue to monitor the Changes listed and add/remove from this pack as required.

Further information on the Changes can be found on the [REC Portal](#)

# REC Change Pipeline – In progress

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
<a href="#">R0063</a>	Addition of key information to all Service Now tickets	N/A	St Clements Ltd (on behalf of DNOs)	-	Consultation	18/08/23 – Consultation closeout	12/04/23	Medium	N/A

This Change was raised to improve the information that's included on DCC's Service Now Tickets which have been asynchronously rejected. We interact with DCC via SNow so we need to monitor and input into development.

<a href="#">R0067</a>	Introduction of CSS refresh functionality	<a href="#">XRN 5567</a> / UNC Mod 836	Capgemini (RTS)	GRDS	Approved – Awaiting Delivery	24/09/23 - Design planning and verification of test scenarios	06/12/23	High	 <b>Microsoft Word Document</b>
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This Change will introduce a resend and refresh functionality to help with the message interactions between the CSS and Switching Data Service Providers. Currently, there are cases where messages are being received after Gate Closure or not being received at all. We are one of the impacted Service Providers which means this Change is very important to us so that we are able to complete customer switches successfully.

**Key:**

	Currently working on		Upcoming		Monitoring		Early Engagement
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Please note that we have provided our view of the Change summary and impacts however we recommend that DSC Customers monitor the REC Portal to form their own opinion regarding the impact to their organisation

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
<a href="#">R0071</a>	DCC access to EES and GES	N/A	DCC	GES	Detailed Impact Assessment	07/09/2023	TBC	Medium	N/A

As the CSS Provider and Switching Operator, DCC have requested access to GES in order to help resolve Service Now tickets. This Change seeks to introduce a new Enquiry Service User Category to the Data Access Schedule and to reflect the required data item access in the Data Access Matrices. We are currently in early engagement with our Service Provider and the DCC to work through the scenarios that are impacting them to find the best resolution and required data items.

<a href="#">R0080</a>	Improvements to 'Failed to Deliver' CSS Messages	N/A	DCC	-	Service Provider Impact Assessment	TBC – IA currently with DCC	TBC	Medium	N/A
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This Change Proposal has been raised to explore how and why, since CSS Go-Live, a number of messages have not been successfully delivered due to failures of CSS User's gateway. This results in CSS exhausting the 12-hour retry period. We are keen that we monitor this Change to ensure that there are no impacts to any current message related Change Requests or the way in which we send and receive messages from CSS.

<a href="#">R0081</a>	CSS Market Message Retry Strategy	N/A	DCC		Service Provider and Party Impact Assessment	18/09/23	TBC	Medium	N/A
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This CP proposes a move to a principles-based obligation that allows for flexibility to ensure the CSS and CSS User are able to attempt retries but not have to follow specific timings or have a maximum number of retries.

**Key:**

 Currently working on
  Upcoming
  Monitoring
  Early Engagement

Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
<a href="#">R0088</a>	Make Shipper NExA values available on the GES portal	<a href="#">XRN 5186</a> MOD 0701	Xoserve	XRN 5186	Approved at	30/08/2023 – Final Change report issued to TEP	03/11/23	Medium	N/A

XRN 5186 - Modification 0701: Aligning Capacity booking under the UNC and arrangements set out in relevant NExAs makes additional information available to GES Users which require reflection in the REC. Although all of the technical change has already been developed.

<a href="#">R0092</a>	DCC Service Level Agreements for the Switching Incentive Regime	N/A	DCC	GES	Solution Development	10/08/2023 – Bi Weekly Working Group	N/A	Medium	N/A
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This Change was raised to review the current Service Level Agreements (SLAs) that are outlined in the REC Service Definition. As the requirements for the Central Switching Service (CSS) were identified during the Design, Build and Test Phase of the Ofgem-led Switching Programme, DCC are proposing that an assessment takes place to ensure that the requirements are appropriate for the physical systems design and the actual behaviours of users, compared to the assumptions that were made in the early design phase.

**Key:**

	Currently working on		Upcoming		Monitoring		Early Engagement
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Title	Description	XRN / UNC Mod	Proposer	Impact/ Funding	Status	Next Action date	Release	REC Priority	Attachments
<a href="#">R0096</a>	CSS Message Regeneration Functionality	N/A	RTS (Capgemini)	-	Service Provider Impact Assessment	TBC – IA currently with DCC	TBC	Medium	N/A

This Change was raised to identify and regenerate messages from CSS that failed initial generation, such that the message recipient is not impacted. We are keen that we monitor this Change to ensure that there are no impacts to any current message related Change Requests or the way in which we send and receive messages from CSS.

<a href="#">R0110</a>	A review of Supplier access to data on GES	N/A	Scottish Power	GES	Detailed Impact Assessment	07/09/23	TBC	Medium	N/A
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This Change was raised in order to review the data items that can currently be viewed by Supplier in the Gas Enquiry Service. Scottish Power have come across some issues internally as they don't currently have access to some items in the Shipper portfolio. We have been assessing the data items that have been requested in the DAM and are working towards the DIA stage of the process.

**Key:**

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# REC IA Demand

Title	Description	XRN	Proposer	Impact/ Funding	Status	Next Action date	Release	Priority	Attachments
<a href="#">R0048</a>	DCC Service Organisation Control 2 (SOC2) Assessments	N/A	DCC	-	Solution development	TBC – Awaiting additional information from DCC	TBC	Low	

Currently, the CSS Provider is obligated to undertake system organisation control type 2 (SOC2) assessments on the CSS's cloud-based infrastructure. This Change was raised to assess if the SOC2 assessment provides a proportionate level of assurance or the best value for money and if it should be change to 'independently assessed'. We are monitoring to determine whether there are impacts to GRDS / GES.

<a href="#">R0070</a>	Provision of Enduring Test Environments	N/A	Capgemini	GRDS, GES	Solution Development	TBC- Awaiting Impact Assessment from Code Managers	Standalone	High	N/A
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This Change was raised to introduce an obligation under the Retail Energy Code for the CSS or the Switching Operator (SO) to provide enduring test environments for REC parties to make the necessary system changes for REC Change Proposals (CPs) or internal system updates. We need to monitor this to ensure that the obligations on GRDS are understood, and that we contribute to the development of this Change.

<a href="#">R0118</a>	Review of Schedule 12 and processes to manage access to data	N/A	REC	TBC	Initial Assessment	TBC- Awaiting Impact Assessment from Code Managers	TBC	Med	N/A
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There have been an increasing number of access requests for market roles that are not reflected in Schedule 12 or the Data Access Matrix (DAM). As a result, it has become apparent there are restrictions on the access to data, and the granting of access to such users can be slow and time consuming. There is a need to therefore limit ambiguity and reduce number of use cases where judgement is required. This CP will take forward the review of Schedule 12 and any identified changes.

Key:

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# REC Related XRN Changes

Description	XRN	Proposer	Impact/ Funding	Status	Next Action date	Release Type	Priority
Resolution of Address Interactions between DCC and CDSP	<a href="#">XRN 5546</a>	Xoserve	GRDS	Under development	13/09/2023 – Industry meeting. Ongoing investigation and discussion with DNs	TBC	Medium
Production database Back up	<a href="#">XRN 5668</a>	RTS	DSC Change budget / Service & Operating costs	Delivered (BER in Pack)	CCR report to be brought to the October Change Management meeting	N/a	High
Early Provision of Meter Reading for the 'CSS Registration Effective Date' (including the 'Original Intended CSS Registration Effective Date'). Detailed Design	<a href="#">XRN 5675</a>	David Addison (on back of the P1 issue)	Shipper funded	Update in slide pack	Mod 0855 workgroups 31/08 and the 07/09	TBC	High

**Key:**

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Please see Appendix section for REC Change Pipeline of future changes under prioritisation review



## REC Update Appendix

# (Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
<a href="#">R0049</a>	Intellectual Property Rights and Services Data Main Body changes	Initial Assessment
<a href="#">R0051</a>	Switch Request Objections (Change of Occupier)	Initial Assessment
<a href="#">R0056</a>	EES/GES additional service request for Housing Associations to be added to the Matrix	Initial Assessment
<a href="#">R0068</a>	REC Data Protection Changes	Initial Assessment
<a href="#">R0069</a>	Amendments to Sample Access Agreement	Initial Assessment
<a href="#">R0075</a>	Enabling Software Product Qualification	Initial Assessment
<a href="#">R0082</a>	Formalising the Submission of PPMIP Unallocated Transaction Report (UTR) Files	Initial Assessment
<a href="#">R0087</a>	MAP GES data access	Initial Assessment
<a href="#">R0089</a>	Removal of Pre-COVID AQ Value from Data Access Matrix	Initial Assessment
<a href="#">R0094</a>	Clarify obligations on gas meter exchanges that occur close to CoS	Initial Assessment
<a href="#">R0095</a>	Changes to allow DNOs to reinstate disconnected MPANs	Initial Assessment
<a href="#">R0099</a>	CSS End User Obligations	Initial Assessment
<a href="#">R0100</a>	Update to Error Handling Documents	Initial Assessment
<a href="#">R0104</a>	Clarifying requirement for continuous billing following an Erroneous Switch	Initial Assessment
<a href="#">R0105</a>	Review of ONAGE SLAs	Initial Assessment
<a href="#">R0106</a>	Performance Assurance Report Catalogue V5.1	Initial Assessment

# (Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
<a href="#">R0107</a>	CSS Message Time Stamping	Initial Assessment
<a href="#">R0109</a>	Aligning electricity and gas timescale requirements for sharing Meter Technical Detail information	Initial Assessment
<a href="#">R0111</a>	Provision of Grid Supply Point Group ID from a Postcode search	Initial Assessment
<a href="#">R0112</a>	Supplier compensation for Network Party driven MPXN or GSP Group changes	Initial Assessment
<a href="#">R0113</a>	Data Specification Housekeeping and Clarifications	Initial Assessment
<a href="#">R0115</a>	Frequency and content of CSS reports on switching via the DCC portal	Initial Assessment
<a href="#">R0116</a>	TPI access to the Meter Asset Manager data via the GES	Initial Assessment
<a href="#">R0117</a>	Retrospective Implementation of Distribution Code Use of System Agreement (DCUSA) DCP 383	Initial Assessment
<a href="#">R0119</a>	Annulment Definition	Initial Assessment
<a href="#">R0120</a>	Search GES API using Meter Serial Number	Initial Assessment
<a href="#">R0121</a>	SDEP Review Improvements (1) - Process Types and escalations	Initial Assessment
<a href="#">R0122</a>	SDEP Review Improvements (2) - Usability	Initial Assessment
<a href="#">R0123</a>	SDEP Review Improvements (3) – Look and feel	Initial Assessment
<a href="#">R0124</a>	SDEP Review Improvements (4) - Reporting	Initial Assessment
<a href="#">R0125</a>	SDEP Review Improvements (5) – multilateral Erroneous Switches	Initial Assessment

# (Gas) REC Change Pipeline - Under Prioritisation Review

Title	Description	Status
<a href="#">R0126</a>	SDEP Review Improvements (6) – SDEP User Guide and Obligations	Initial Assessment
<a href="#">R0128</a>	Removal of CSS Business Rule 1177 to reflect OFAF optionality	Initial Assessment
<a href="#">R0129</a>	Clarifying Event of Default requirements	Initial Assessment
<a href="#">R0130</a>	Updates to the Data Access Matrix	Initial Assessment
<a href="#">R0131</a>	Creation of new Enquiry Service User Category	Initial Assessment
<a href="#">R0132</a>	Change the Logical Format of the J0001 (DI50001) 'Market Participant Role Code' data item to Char(2)	Initial Assessment
<a href="#">R0134</a>	VLP data access requirements	Initial Assessment
<a href="#">R0135</a>	Add DESNZ to Schedule 12	Initial Assessment
<a href="#">R0136</a>	Change to REC Schedule 22 Market Stabilisation Charge (MSC)	Initial Assessment
<a href="#">R0137</a>	Introducing Third Party Intermediary (energy broker) assurance and accreditation	Initial Assessment
<a href="#">R0138</a>	Combined progression of Change Proposals R0058, R0104 and R0129	Initial Assessment
<a href="#">R0139</a>	Alignment of Market Message D0225 'consent to share flag' to support PSR data sharing	Initial Assessment
<a href="#">R0140</a>	Housekeeping amendments	Initial Assessment
<a href="#">R0141</a>	Recommended Data Access Matrix changes due to Data Permission Matrix changes	Initial Assessment
<a href="#">R0142</a>	Amendment to Multiplication Factor Enumerations to Support Hydrogen Trials	Initial Assessment

