

### **Business Rules (1) – Isolations - general**

The following business rules provide a brief summary of the proposed Network Code provisions for the definition of Network Code Isolation.

The impacts are as follows:

**IMPACTS: REVISION OF THE TERM ISOLATION AND PROVISIONS SURROUNDING THE NETWORK CODE ISOLATION STATUS. REMOVING REFERENCE TO TRANSCO UNDERTAKING PHYSICAL WORKS AS A PRE-REQUISITE TO NETWORK CODE ISOLATION.**

**REASON:** The Isolations related provisions within the Network Code require review and amendment. The current drafting fails to recognise industry changes with regard to metering liberalisation and does not provide clarity with respect to the Network Code contractual status of Isolation and works undertaken to cease the flow of gas.

**DEPENDENCIES:** Business Rule (2) Isolation request and Siteworks agreement  
Business Rule (5) Re-establishment  
Development of [guidance document for ceasing flow of gas]  
required to detail types of works deemed suitable to cease flow of gas.  
Business Rule (6) Disablement of Supply.  
Business Rule (7) Supply Point Confirmation: Effect of Isolation

1. For the purposes of the Code “Isolation” shall mean the upgrade by Transco of the contractual status at a Supply Meter Point in respect of which the Registered User has notified Transco that gas flow has ceased and works have been done in accordance with [guidance document for ceasing flow of gas]. Isolate, Isolated shall be construed accordingly. ***(Network Code Reference G3.4.1 – Revised – to update Isolation definition in light of metering competition and to provide clarity on the difference between physical works and Network Code Isolation status).***

2. Where a Supply Meter Point has been Isolated (and unless it is Withdrawn) the Registered User shall continue to be responsible for the gas offtaken from the System at the Supply Meter Point. ***(Network Code Reference G3.4.2 – Revised to clarify Registered User’s responsibility for gas offtaken where Supply Meter Point is Isolated).***

3. Where Transco receives an appropriate notification (in accordance with paragraph 1), Transco will set the Supply Meter Point status to Isolated the day following receipt of such notification. ***(New provision).***

4. In the case of an NDM Supply Meter Point which has been Isolated and unless it is re-established (in accordance with Business Rule (5)) NDM Supply Meter Point Demand will cease to be determined in respect of that NDM Supply Meter Point in accordance with Section H2. ***(Network Code Reference G3.4.3 – Revised to include reference to re-establishment).***

5. Where a User has provided a notification to Transco that gas has ceased flowing at a Supply Meter Point, it must provide a Valid Meter Reading obtained not earlier than the time at which gas flow had ceased. ***(Network Code Reference G3.4.4 – Removed - requirement to provide Valid Meter Reading is detailed within warranty details (Business Rules (2) – G3.5.3).***

6. Where a Supply Meter Point has been Isolated, it may only be reconnected pursuant to Siteworks. ***(Network Code Reference G3.4.5 – Removed – redundant provision).***

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7. For the avoidance of doubt, Isolation of a Supply Meter Point for the purposes of enabling Siteworks to be carried out shall not be Isolation. ***(Network Code Reference G3.4.6 – Removed- Isolation is a Network Code contractual status and not physical works).***

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## **Business Rules (2) – Isolation request and Siteworks Agreement**

The following business rules provide a brief summary of the proposed Network Code provisions for Isolation request and Siteworks Agreement:

**IMPACTS: REMOVAL OF REFERENCES TO TRANSCO UNDERTAKING PHYSICAL WORKS TO CEASE GAS FLOW AS A PRE-REQUISITE TO ISOLATION AND THUS REMOVAL OF THE ISOLATION SITWORKS AGREEMENT (ISA) and reference to Transco undertaking an Isolation as part of Siteworks. REMOVAL OF ISOLATION REQUEST PROVISIONS AND INSERTION OF RELEVANT NOTIFICATION PROVISIONS THAT USER MUST PROVIDE TO GAIN NETWORK CODE ISOLATION STATUS.**

**REASON:** Due to the impact of metering competition Transco will no longer be undertaking physical works under the Network Code as a pre-requisite to Isolation and therefore the necessity for the ISA will be removed. A new process has been introduced so that Registered Users can submit a notification to Transco (via RGMA flows) that gas flow has ceased (and work has been done in accordance with recognised industry standards). This will permit the Supply Meter Point status to be set Network Code Isolated. Users will no longer request Isolation as this will automatically be granted upon the User providing the relevant notification.

**DEPENDENCIES: Business Rule (1) Isolations - general**

1. A User may request Transco to Isolate a Registered Supply Meter Point, subject to and in accordance with G3.5. ***(Network Code Reference G3.5.1- Remove- In future a Supply Meter status shall be set to Network Code Isolated where the User has provided a notification to Transco).***

2. Siteworks means works undertaken by Transco at the request of a User or other person in connection with the System for the purposes of:

- Undertaking an Isolation or reconnecting any Supply Meter Point which has been Isolated. ***(Network Code Reference G7.1.1(b)(iv) – Remove reference to Transco undertaking Isolation works or reconnection in terms of a SMP that has been Isolated).***

3a. A User may only request an Isolation where the User has entered into a Siteworks Contract for Isolation (Isolation Siteworks Agreement) with Transco which is in force at the time both of the User's request and at which the Isolation is carried out. ***(Network Code Reference M3.5.2 – Remove- because references to ancillary ISA will be removed).***

3b. The User's notification to Transco must specify:

- i. the identity of the User,
- ii. the relevant Supply Meter Point Reference Number of the Supply Meter Point; and

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- iii. the date on which gas ceased to flow; and
  - iv. a Valid Meter Reading obtained at the time at which gas flow had ceased.
  - v. Whether the Supply Meter Installation is connected or disconnected from the Supply Meter Point. ***(Network Code Reference G3.5.3 – Revised to clarify that Network Code Isolation route is via warranty (that gas flow has ceased) and not via Isolation request. Specifying requirements upon Users where providing a notification to Transco).***
4. Transco will respond to the User's request confirming that the Isolation request has been accepted and specifying the date, not earlier than and on or as soon as is in the circumstances reasonably practicable after the requested date, on which the Isolation is to be carried out, subject to and in accordance with the ISA. ***(Network Code Reference G3.5.4- Removed as current drafting reflects that an Isolation is the physical works to cease the flow of gas).***
5. Where the Supply Meter Point is a Shared Supply Meter Point Transco will not set the Supply Meter Point status to Isolated unless all the Sharing Registered Users have warranted that gas flow at all Supply Meter Points has ceased. ***(Network Code Reference - G3.5.5 – Amended to clarify that notification will not automatically change Network Code status to Isolated at SSMP's unless all RU's have notified that gas flow has ceased).***
6. Where a User provides a relevant notification, Transco will be entitled to assume that the User has taken all reasonable steps to ensure that any work to cease the flow of gas has been carried out by suitably competent personnel using all reasonable care, skill and diligence and in compliance with recognised industry standards. ***(Network Code Reference – G3.5.6 – Amended as current text refers to assumptions made upon receipt of Isolation request. Amended text to refer to assumptions that Transco will make upon receipt of the notification ).***
7. A Supply Meter Point will not be set to Network Code Isolated where the User is not the Registered User of the Supply Meter Point on the Day on which the relevant notification is provided to Transco or that all relevant data (point 3) is not included within the notification. ***(Network Code Reference – G3.5.7 – Revised to detail the reasons that Transco will not set SMP status to Isolated).***
8. A User may cancel a request made by it for Isolation by notice to Transco not later than 12:00 hours on the Day preceding the Day on which the Isolation is to be carried out; provided that Transco will use reasonable endeavours to accept notice of such cancellation. ***(Network Code Reference – G3.5.8 – Removed as Isolation status can only be revised by RU via re-establishment route. Users will not be able to cancel Isolation once they have provided relevant notification to Transco warranting that gas flow has ceased).***
9. The terms (as to payment and otherwise) upon which Transco carried out an Isolation will be those of the ISA (which does not form part of the Code); and accordingly nothing in the Code shall make Transco liable to the User for any failure or delay in carrying out a requested Isolation. ***(Network Code Reference – G3.5.9 – Removed as all references to the ISA and Transco undertaking works as a pre-requisite for Network Code Isolation will be removed).***
10. A Supply Meter Point will be treated as Isolated for the purposes of the Code until and unless re-established (in accordance with Business Rules (5)). ***(Network Code Reference – G3.5.10 – Revised to clarify route to re-establish the SMP).***

### **Business Rules (3) Urgent works**

The following business rules provide a brief summary of the proposed Network Code provisions for the circumstances under which Transco would need to undertake works to immediately cease the flow of gas at a SMP.

The impacts are as follows:

#### **IMPACTS: REVISION OF THE CURRENT 'URGENT ISOLATION' PROVISIONS TO ENSURE CLARIFICATION IN THE NETWORK CODE.**

**REASON:** The Urgent Isolations related provisions within the Network Code require review and amendment. Transco still needs to retain the right to undertake urgent works but the current drafting refers to Isolation constituting the physical works undertaken to cease the flow of gas rather than the Network Code status of the Supply Meter Point.

#### **DEPENDENCIES:**

[None]

1. Nothing in the Code shall prevent Transco from ceasing the flow of gas at any Supply Meter Point where it appears to Transco that it is necessary to do so for the purposes of ensuring safety; and, for the avoidance of doubt, where it does so Transco shall not be in breach of its obligation to make gas available for offtake. ***(Network Code Reference – G3.6.1) – Amended to remove reference to Network Code Isolation.***

2. Where pursuant to paragraph 1 Transco undertakes work to cease the flow of gas at a Supply Meter Point at the request of a person other than the Registered User:

(i) Transco will notify the relevant supplier.

(ii) Nothing in the Network Code shall make the RU liable to make any payment to Transco in the circumstances of urgent works to cease the flow of gas. ***(Network Code Reference - G3.6.2 – Revised as previously this refers to the Isolation as constituting the physical works. The SMP status will only be updated to Isolated as a result of a shipper notification to Transco warranting that gas has ceased to flow at the SMP).***

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### **Business Rules (4) – Effect of Withdrawal**

The following business rules provide a brief summary of the proposed Network Code provisions for the effect of Withdrawal where the Supply Meter Point status has previously been set to Network Code Isolated:

#### **IMPACTS: REVISION OF CURRENT PROVISIONS TO CLARIFY HOW A WITHDRAWAL CAN BECOME EFFECTIVE UNDER THE NEW ISOLATIONS PROCESS.**

**REASON:** Under the new process a Supply Meter Point status will be set to Network Code Isolation following a notification from the Registered User that gas flow has ceased (in

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accordance with industry standards) following which a User could submit a Withdrawal to relinquish all Registered User responsibilities. Where a Supply Point Withdrawal has become effective following Isolation and the meter has remained connected to Transco's network, the User who provided the notification of cessation of gas flow will continue to be responsible for gas offtaken and retrospective transportation charge exposure where gas flow was re-enabled.

**DEPENDENCIES: Business Rules (1)- Isolation,  
Business Rules (2)- Isolation request & ISA.**

**In addition dependant on development of industry document to cease the flow of gas document detailing the type of works required to cease the flow of gas as a pre-requisite to effective withdrawal.**

1. A Supply Point Withdrawal shall become effective only where each of the Withdrawing Supply Meter Points either is comprised in another Supply Point (of which the Registered User may be the Withdrawing User) or each of the Withdrawing Supply Meter Points has been Isolated in accordance with Business Rules (2), and the date with effect from which the SP Withdrawal is effective shall be the SPRD (of such other SP) or the later of the Isolation or Withdrawal date or the latest of any such date. ***(Network Code Reference G3.2.1 – Amended to detail how under new Isolations process a User can make a Supply Point Withdrawal effective).***

2. For so long as a Supply Point Withdrawal has not become effective in accordance with the above, the Withdrawing User shall remain liable for Supply Point Transportation charges in respect if the Withdrawing Supply Point determined on the basis of the Supply Point Capacity, LDZ Capacity and (where applicable) NTS Exit Capacity held immediately before the submission of the Supply Point Withdrawal (or in the case of an NDM Supply Point Component such capacities as revised with effect from 1st October in any Gas Year in accordance with H4 by reference to the new AQ's and EUC's) and for the purposes of Aggregate NDM Reconciliation the AQ of the Withdrawing Supply Point will continue to be included for the purposes of Section E7.2.2. ***(Network Code Reference G3.2.2- unchanged)***

3. Not in Use ***(Network Code Reference G3.2.3- remove)***

4. Where a Supply Point Withdrawal has become effective in accordance with paragraph G3.2.1 the User shall cease to be the Registered User and the Supply Point (and the Supply Point Registration) shall be cancelled. ***(Network Code Reference G3.2.4 – unchanged)***

5. Where:

- (i) all of the Sharing Registered Users request Isolation of a Shared Supply Meter Point, or
- (ii) within a period of 15 Business Days before the date on which a request for Isolation was submitted in respect of a Supply Meter Point which was a Shared Supply Meter Point, any of the then Sharing registered Users submitted a Supply Point Withdrawal,

the amount payable pursuant to the Isolations Siteworks Agreement will be payable in equal shares by all the Users who are (or in the case of paragraph (ii), were at the start of the period therein referred to) Sharing Registered Users. ***(Network Code Reference G3.2.6 – Remove as provision referred to payment for physical works undertaken as part of ISA).***

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## **Business Rules (5) Re-establishment**

The following business rules provide a brief summary of the proposed Network Code provisions for re-establishment of a Supply Meter Point.

### **IMPACTS. NEW PROVISIONS ARE REQUIRED IN THE NETWORK CODE TO CLARIFY THE PROCESS OF 'UN-ISOLATING' A SUPPLY METER POINT. THIS PROCESS WILL BE DEFINED AS RE-ESTABLISHMENT.**

**REASON:** A Supply Meter Point will be set to Network Code Isolated by the User submitting a notification that gas supply has ceased the User may then choose to effectively Withdraw from the Supply Point. If subsequently gas is required to be offtaken or if Transco or a User discovers that the Supply Meter Point is capable of off-taking gas, there needs to be a process whereby the Isolation status is revoked to indicate that gas is now capable of flowing. Where the Supply Meter Point has been Isolated and gas has flowed or is flowing NDM Supply Point Demand should be determined in accordance with Section H2. Where the Supply Point has been Withdrawn and gas has flowed or is flowing the previous Registered User will be liable for relevant Transportation Charges until the Supply Point is re-registered by the previous Registered User or by a new User.

Where Transco discovers that the Supply Meter Point is capable of flowing gas but no gas has flowed or is flowing, then the User will be liable for capacity & customer charges from the period of Withdrawal until the Supply Point is re-registered by the previous Registered User, or by a new User or suitable physical works are undertaken to secure that gas cannot be offtaken.

#### **DEPENDENCIES:**

**Business Rule (1) Isolation – general.**

**Business Rule (2) Isolation Request and Siteworks agreement.**

**Business Rule (4) Effect of Withdrawal.**

1. For the purposes of the Code “Re-establishment” shall mean the re-setting by Transco of the previously recorded Isolation status of a Supply Meter Point to indicate that gas is now capable of flowing (***New provision***).
2. Where the Registered User becomes aware that an Isolated Supply Meter Point is capable of offtaking gas it will be responsible for notifying this to Transco and as such the Supply Meter Point will be re-established and NDM Supply Point Demand will be determined in respect of that NDM Supply Meter Point. (***New provision***).
3. Where Transco becomes aware that an Isolated Supply Meter Point is capable of offtaking gas it will notify the Registered User with any relevant information and request a relevant notification so that the Supply Meter Point can be re-established. (***New provision***).
4. In the event that gas has flowed or is flowing at a Supply Meter Point which has been Isolated (where the Supply Meter has been left connected to Transco’s network) then the Registered User will be liable for any Transportation & Energy Charges calculated as a result of such failure to comply with the [guidance document to cease the flow of gas] to secure that gas cannot be offtaken at the Supply Meter Point. (***New provision***).
5. In the event that gas is found to have flowed or is flowing at a Supply Meter Point which had been Isolated and Withdrawn (where the Supply Meter has been left connected to Transco’s network) then the previous Registered User will be liable for any relevant Transportation & Energy Charges calculated as a result of such failure to comply with the [guidance document to cease the flow of gas] to secure that gas cannot be offtaken at the Supply Meter Point. (***New provision***).

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6. Where in the event of (4&5) it is determined that works have not been undertaken in accordance with [guidance document to cease the flow of gas] then relevant Transportation & Energy Charges shall be retrospectively applied from the point that the Supply Point was Isolated. **(New provision)**.

7. Where, in the event of (5) the previous Registered User does not re-register the Supply Meter Point then relevant Transportation Charges will continue to be applied until the Supply Point is registered by a User. **(New provision)**.

8. Where in the event of (5) the Supply Meter Point is found capable of offtaking gas but gas has not flowed or is not flowing then relevant Energy charges will not be applied to the previous Registered User.

Transco will apply capacity & customer charges from the point of Effective Withdrawal until either:

- (i) The Supply Point is confirmed by another User.
- (ii) Transco receives notification that suitable works have been undertaken to ensure that the Supply Meter Point is not capable of offtaking gas.

**Business Rules (6) Disablement of Supply**

The following business rules provide a brief summary of the proposed Network Code provisions for service removal where a User has Network Code Isolated and Withdrawn from a Supply Point whilst leaving the meter connected to Transco's network.

The impacts are as follows:

**IMPACTS: NEW PROVISIONS ARE REQUIRED TO CLARIFY THAT WHERE THE USER HAS INDICATED THAT AS PART OF THE WORKS TO CEASE THE FLOW OF GAS THE METER HAS BEEN LEFT CONNECTED TO TRANSCO'S SYSTEM THAT THE USER SHALL REMAIN RESPONSIBLE FOLLOWING EFFECTIVE WITHDRAWAL FOR ENSURING THAT THE METER IS DISCONNECTED FROM TRANSCO'S NETWORK WITHIN A PERIOD OF 12 MONTHS FOLLOWING WITHDRAWAL.**

**REASON:** Concern has been expressed relating to meters being left connected to Transco's network at 'shipperless' sites for indeterminate periods of time without appropriate safeguards being in place. Users will, therefore be permitted to Isolate and Withdraw from a Supply Meter Point whilst leaving the meter connected to Transco's network, but where the meter has been left connected will warrant that they will retain responsibility for disconnecting the meter within a maximum period of 12 months. Where following twelve months after effective Withdrawal the meter has not been disconnected, Transco will disable supply and charge the previous Registered User for such work.

**DEPENDENCIES:**

**Business Rule (1) Isolations – general.**

**Business Rule (2) Isolation Request and Siteworks agreement.**

**Business Rule (4) Effect of Withdrawal.**

1. Where the Registered User has indicated that as part of the works to cease the flow of gas the meter has been left connected to Transco's system the Registered User shall warrant that it will retain responsibility upon the Withdrawal becoming effective for ensuring that the Supply Meter is

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disconnected from Transco's network within a period of twelve months following such Withdrawal. **(New provision).**

2. Where following twelve months after effective Withdrawal the Supply Meter has not been disconnected from Transco's network and no supply of gas is required at the Supply Meter Point, Transco shall initiate a process to disable the supply. Where such work has been undertaken the previous Registered User shall pay the amount shown as payable in such circumstances in the prevailing Transportation Statement or Connection Charging Statement. **(New provision).**

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**Business Rules (7) Supply Point Confirmation: Effect of Isolation**

The following business rules provide a brief summary of the proposed Network Code provisions for Supply Point Confirmation: Effect of Isolation.

The impacts are as follows:

**IMPACTS: REVISION OF THE SUPPLY POINT CONFIRMATION PROVISIONS REGARDING EFFECT OF ISOLATION TO CLARIFY THAT ISOLATION IS A NETWORK CODE CONTRACTUAL STATUS AND DOES NOT CONSTITUTE PHYSICAL WORKS.**

**REASON:** The Network Code currently reflects that Isolation constitutes physical works.

**DEPENDENCIES:**

**Business Rule (1) Isolation – general**

**Business Rule (2) Isolation Request and Siteworks Agreement.**

1. A Supply Meter Point comprised in a Proposed Supply Point for which a Supply Point Confirmation has been submitted may be Isolated by request of existing Registered User in accordance with Business Rule (1) on any Day before (but not on or after) the Proposed Supply Point Registration Date. **(Network Code Reference G2.10.1- unchanged).**

2. Where (in accordance with paragraph 2.10.1) a Supply Meter Point is to be Isolated at the request of the Existing Registered User, Transco will so notify the Proposing User as soon as reasonably practicable after the request is submitted. **(Network Code Reference G2.10.2 – Remove as provision refers to Transco undertaking physical works as a pre-requisite to Network Code Isolation).**

3. Where the Existing Registered User has requested Transco to carry out, on or after the Proposed Supply Point Registration Date, Isolation of a Supply Meter Point Comprised in a Proposed Supply Point for which the Supply Point Confirmation has become effective, the request will be deemed to have been cancelled. **(Network Code Reference G2.10.3 – Remove as (2) above).**

4. Where a Supply Meter Point comprised in a Proposed Supply Point (for which a Supply Point Confirmation has been submitted) has been Isolated the Supply Point Confirmation may become effective and the Proposing User will be the Registered User of a Supply Point which includes the Isolated Supply Meter Point.**(Network Code Reference G2.10.4 – Changed to remove reference to Siteworks Agreement).**



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**Business Rules (8) Miscellaneous**

The following business rules provide a brief summary of the proposed Network Code provisions for miscellaneous provisions within Section G and M of the Network Code.

The impacts are as follows:

**IMPACTS: AMENDMENT OF MISCELLANEOUS PROVISIONS OF SECTION G AND M OF THE NETWORK CODE TO CLARIFY NEW ISOLATIONS PROCESS WHICH RECOGNISES THE IMPACT OF METERING COMPETITION.**

**REASON:** The current Network Code provisions reflect that only Transco can undertake works as a pre-requisite to Network Code Isolation and therefore Transco is aware of when an Isolation is pending. Current provisions also do not clarify the nature of physical works required to cease the flow of gas and the setting of the Supply Meter Point status to Isolated.

**DEPENDENCIES:**

**None.**

G2.4 Supply Point Offers

1. A Supply Point offer will specify

- a. The identity of the Proposing User
- b. The address(es) of the Supply Point premises
- c. The Supply Point Reference Number, serial number and where necessary meter link code of each SMP.
- d. Where the Proposed Supply Point contains one or more NDM Supply Meter Points:
  - i. The applicable EUC (in accordance with H1.7 - Development of demand models and EUCs);
  - ii. Supply Point Capacity and NTS Exit Capacity (in accordance with Section H4.1 – NDM Capacity);
  - iii. The nominated meter reading frequency or (where more frequent) the minimum Meter Reading frequency required under Section M3 (Meter Reading – Non Daily Read Supply Meters) in respect of each relevant Supply Meter;
- e. Where the proposed Supply Point includes one or more DM Supply Meter Points;
  - i. Details in respect of capacity and offtake rate where the Proposed Supply Point includes a DM Supply Point Component.

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- ii. Whether the Proposed Supply Point is a Firm or an Interruptible Supply Point and where interruptible whether TNI and whether SDMC(I);
- iii. Details of the DRE installed and the SMP Reference no of each SMP where it is installed.
- f. The exit zone and (where applicable) LDZ in which the Proposed Supply Point is located;
- g. The AQ for each SMP;
- h. SP Transportation Charges
- i. The Supply Meter Point Reference Number of any Supply Meter Point comprised in the Proposed Supply Point which is Isolated.
- j. A number by which the SP Offer may uniquely be identified; or
- k. Where a User has made a SP Nomination in respect of a Supply Point Commodity renomination (i) the distance between the Specified entry point and the Proposed Supply Point, the six figure grid references, the capacity and the LDZ Optional Capacity Rate of the Proposed Supply Point.
- l. Where a User has made a SP Nomination in respect of a Supply Point Commodity renomination the Notional NTS Connection Point, the distance between the Notional NTS Connection Point and the Proposed Supply Point, the eight figure grid references, the capacity of the Proposed Supply Point and the LDZ Optional Capacity Rate. ***(Network Code Reference G2.4.2- Revised to amend G2.4.2(i) as Transco can only detail those SMP's which are already Network Code Isolated and cannot identify those which are in process of being NC Isolated as it is not in control of the physical works process).***

**G2.5 Supply Point Confirmations: General**

2. A Supply Point Confirmation may not be made, and Transco will reject any Supply Point Confirmation submitted:

- (i) (Excluding SSMPs) In respect of a Proposed SP comprised in any SMP comprised in a Proposed SP where a SP Confirmation has been made and is outstanding;
- (ii) In respect of a Proposed Supply Point Point comprising any SMP (excluding New SMPs) in respect of which there is a request for Siteworks outstanding or any Siteworks Contract which has not been completed, and for which the Siteworks Applicant is a gas shipper other than the Proposing User. ***(Network Code Reference G2.5.5(ii)) – Remove reference to Isolation as it is suggesting that a SP Confirmation will only be accepted for Isolation where Transco have undertaken physical works. It is not reflective of competition and confuses the physical work and Network Code status of Isolation).***

**M2.6. Meter Clamping**

3. Where the customer control valve of a Supply Meter is clamped, whether by the Registered User, supplier or any other person other than Transco, the Registered User shall so inform Transco promptly upon arranging for or otherwise becoming aware of such clamping. ***(Network Code Reference M2.6.1- remove).***

4. Where:

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- (i) a Supply Meter is clamped in accordance with the above;
- (ii) the Registered User fails to inform Transco of such clamping; and
- (iii) Transco takes any steps under paragraph 18 or 19 of the Gas Code in respect of any report to the effect that gas is not flowing to the Supply Point premises or to appliances at such premises

The registered User shall reimburse to Transco and cost and expense incurred by Transco in taking the steps referred to as above.

For the avoidance of doubt the clamping of a Supply Meter shall not be an Isolation (unless carried out by Transco as such). **(Network Code Reference M2.6.3 – Remove0)**.

**M3.9 Other non-cyclic meter reading requirements**

2. Where Transco undertakes the Isolation of a Supply Meter Point in a manner which involves Transco having access to the Supply Meter, Transco will be responsible on behalf of the User for securing a Valid Meter Reading. **(Network Code Reference M3.9.2 – Remove as refers to Transco undertaking physical works)**.

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