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5th February 2009

Re: WWU LDZ Shrinkage Initial Proposals 2009/10 - Representations

Dear John

In accordance with the Uniform Network Code (UNC) Transportation Principal Document (TPD) Section N 3.1.5(a), we (WWU) have reviewed representations made by Users in relation to our Initial Proposals¹ for LDZ Shrinkage in 2009/10.

The only representation received has been from E.ON UK and, in accordance with UNC TPD Section N 3.1.6, this has been published on the Joint Office website². We would also like to make this letter available on the Joint Office website and we have provided a copy directly to E.ON UK.

In response to the representation we would like to make the following comments:

We have implemented a number of initiatives aimed at reducing average system pressures and therefore reducing LDZ Shrinkage whilst not compromising customer supply. These initiatives include replacing ageing pressure management systems with the latest technology and installing additional pressure management control systems in areas where there is potential for Shrinkage reduction. These initiatives are, and will continue to be, reviewed in a timely manner in order to assess suitability and continually seek improvement opportunities.

Our extensive mains replacement program will also contribute to reducing Shrinkage with the impact on the customer always at the forefront of this programs implementation. As this work is carried out to reduce average system pressures in the network, the necessary steps are taken to avoid any occurrences of shut down or supply constraints caused through low pressure problems to domestic or industrial & commercial premises.

Instances of poor pressures are generally due to changes in weather conditions and are responded to immediately and managed accordingly with continued customer supply always the priority.

¹ WWU Initial Proposals (LDZ Shrinkage) - <http://www.gasgovernance.com/NR/rdonlyres/4806E72E-6F99-4EEF-A893-64E57D31A38F/30911/WWUShrinkageInitialProposals200910v11.pdf>

² E.ON UK Representation - <http://www.gasgovernance.com/NR/rdonlyres/17DAFF28-2B88-4DA6-AFF3-5CA443D0519F/31285/EONresponse120109.pdf>

24 hour gas escape number
Rhif 24 awr os bydd nwy yn gollwng

0800 111 999*

*calls will be recorded and may be monitored
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We do not feel it necessary to consult with Users on this matter or convene a Shrinkage Forum meeting (as per UNC TPD Section N3.1.5(b)(c)), however, we would be more than happy to discuss this further with any Users. If there are any questions or comments in relation to this or any other Shrinkage matter, please contact myself or Martyn Pallant (WWU Shrinkage Manager).

Yours sincerely

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