

URGENT MODIFICATION PROPOSAL 0083

AMENDMENT TO ALLOWABLE ACCESS DENIED FOR EACH USER

DATE:26th September 1996

PROPOSED IMPLEMENTATION DATE:1st October 1996

URGENCY: URGENT

JUSTIFICATION:

For each relevant Monthly or Opening Read Meter, TransCo (MR) is required to provide a valid meter reading. Where TransCo (MR) fails to provide a reading it must make a liability payment. For mild failures there is a dead-end of 10 % which includes an allowance for no access situations.

If TransCo (MR) can not gain access to a meter it has to follow a number of rigorous conditions, which includes a further request to the User for new Access details, before the meter can be classified as access-denied, and is no longer subject to liabilities for severe and continuing failure.

Despite requesting updated access details, in line with the Network Code conditions, for on average 6000 situations per month TransCo received negligible responses last month. This is typical of other months.

However, for each User there is a cap on allowable Access-denied of not more than 5%, of the failed reads for last month, per User. Figures have now been collected, see attached, that demonstrate that this cap is inappropriate. As such, TransCo believe the cap should be removed. This will ensure that where TransCo is able to demonstrate access-denied situations it can claim the appropriate relief.

AREA OF NETWORK CODE CONCERNED

Transition Document Paragraph 3.3.7, 3.4.7 and 3.5.6

NATURE OF PROPOSAL

It is proposed that the Transition Document, Paragraphs 3.3.7, 3.4.7 and 3.5.6 should be modified such that there is no cap on the number of meters that can be classified as Access-denied for each User. As Access-denied can only be claimed for actual cases this modification will not penalise Users who have low figures.

It is proposed to implement this on the 1st October 1996 so that Access-denied is adequately allowed for in the meter reading performance for the month of September.

PURPOSE OF PROPOSAL

The purpose of this proposal is to ensure that TransCo is not unfairly penalised where it is unable to provide a meter reading due to Access-denied.

IDENTITY OF PROPOSER'S REPRESENTATIVE:

Sharon McLaughlin

PROPOSER (PLEASE PRINT) :

SIGNATURE :

POSITION :

COMPANY

MODIFICATION PANEL SECRETARY'S USE ONLY

Reference Number: 0083

Date Received 26 September 1996

Summary of Access-denied for July and August

July

| | |
|---|---------|
| Number of Read Requests | 110,051 |
| Missing Reads | 35,514 |
| Actual number of Access-denied | 5,817 |
| Allowable number of Access-denied (based on 5% of missing reads) | 1,776 |
| Discrepancy | 4,947 |

August

| | |
|---|---------|
| Number of Read Requests | 120,704 |
| Missing Reads | 37,924 |
| Actual number of Access-denied | 6,706 |
| Allowable number of Access-denied (based on 5% of missing reads) | 1,896 |
| Discrepancy | 4,041 |